



Barnardos

DO MORE FOR KIWI KIDS



Annual Report 2016



Kia eke ai te hunga taitamariki
ki ngā rangi tūhāhā

**IMAGINE AN
AOTEAROA
NEW ZEALAND
WHERE EVERY
CHILD SHINES
BRIGHT**



ONE MILLION

That's how many children there are in Aotearoa.

One million children who deserve every opportunity to thrive in life. One million children who deserve to have their needs seen, heard and met.

We live in a nation blessed with so much opportunity, yet our most valuable resource – our children – are suffering.

Do More for Kiwi Kids – this is our rallying cry to this nation.

Last year was a tough year for the children of New Zealand. Thousands faced the challenges of poverty, abuse, family violence, bullying, lack of understanding or

appropriate education. Our children don't deserve to have their lights dimmed by these factors. Too often they are.

Drawing on a history of 150 years, Barnardos leads the way to enrich the lives of New Zealand children and whānau for the future. Our 800 trained professionals educate, protect, support and care for thousands of tamariki and rangatahi. Our broad range of social and early education services enrich children's lives and enable potential.

This report features a selection of stories that represent the 50,000 children and whānau we worked with last year. There is no greater measure of the impact we make, than the words of our clients. The real stories of change.

Over the past year we have challenged ourselves. We looked deeply at our charity. Sought understanding and direction, both internally and externally. We asked: how can we better respond to the needs of New Zealand's children and deliver greater impact? A new pathway has been set. A new strategic plan developed. A change ignited.

We commit to delivering help that is not a sticking plaster. We know long-lasting, positive change takes time, focus and attention. We are uniquely positioned to deliver better outcomes for New Zealand children. But we can't do it alone.

And this is where you join our story. Every supporter, staff member and advocate that

gives Barnardos time, money or support is instrumental in transforming the potential of our children and ultimately the face of New Zealand tomorrow.

As Board Chair and Chief Executive we are humbled and inspired by those who give so much of themselves to change the face of New Zealand, one child at a time. We thank you.

Kia ora rawa atu.

Barnardos believes in New Zealand children.

We do more to create an Aotearoa New Zealand Where Every Child Shines Bright.



James Te Puni
Board Chair



Jeff Sanders
Chief Executive

Over the past year
we created better
outcomes for
over 50,000
New Zealand
children, young
people and
families.

60+ OFFICES
AND CENTRES
connected us with
local communities



10,500 CHILDREN
AND WHĀNAU
were helped by
our Child and
Family Services

37,126 CALLS
were answered
through our
0800 What's Up
children's helpline

2,840 ONLINE
CHATS were
answered through
What's Up Web
Chat

84 CALLS where
the child or
someone else
were in imminent
danger of harm
were answered



1,928 UNDER-
FIVES attended
our early learning
centres



2,402 UNDER-
FIVES received
care and
education from
our home-based
educators

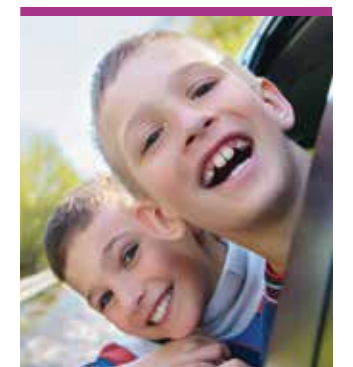
74 VULNERABLE
CHILDREN
requiring foster
care were
protected

Our residential
and group homes
provided **SAFE,
SECURE AND STABLE
ENVIRONMENTS**
for boys who had
engaged in harmful
sexual behaviour

95% of our clients
say they are
**SATISFIED OR
VERY SATISFIED**
with the service
they receive

Barnardos
KidStart is 100%
**NEW ZEALAND
OWNED** with
any profit made
directed to help
fund our social
work

99% of our clients
say we respect
their culture



DO MORE FOR KIWI KIDS

Barnardos is New Zealand's
leading children's charity, doing
more for Kiwi kids.

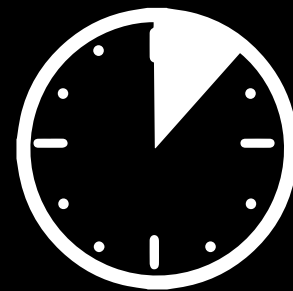


DO MORE TO KEEP CHILDREN SAFE

The effects of violence and abuse on a child are devastating.

They feel alone, guilty and afraid. It's harder to make friends and learn at school. They are more likely to be violent themselves. Unchecked, these impacts can last a lifetime.

We are tackling these issues from every angle: working with policy-makers to prevent them from happening; helping families to make and keep their homes safe; and ensuring no child's future is defined by violence and abuse.



Every seven minutes a child in New Zealand witnesses an incident of family violence.



In 2015, there were 150,905 reports of concern to Child, Youth and Family, leading to 16,472 findings of abuse or neglect.



Last year we helped 2,000 children and families suffering from violence and abuse.



“Meeting you
all has been the
most rewarding
moment of my
life.”

**It happened day
after day after
day. The yelling.
The put-downs.
The slaps. The
punches.**

Every day Cindy and her baby son Michael suffered through the verbal and physical abuse of Cindy’s husband, Michael’s dad. The abuse got worse and worse. Until one day, almost inevitably, a severe beating sent Cindy to hospital.

When we met Cindy, she was a broken woman. We immediately put plans in place to keep Cindy and Michael safe.

Piece by piece, our social workers built up Cindy’s self-esteem. We helped her understand that she and Michael deserved a better life and that they were so much more than victims of family violence.

Today, Cindy is a different person. She and Michael have moved on with their lives. Every day she hopes

that Michael won’t remember the horror of his earliest years – but she knows that Barnardos is with her every step of the way.

Meeting you all has been
a most rewarding moment
of my life. For your patience,
kindness, advice and
devotion.

I thank you for teaching
me what it means to be
who I am and hold my
head up high.

Thank you for staying
by my side, sharing my
hopes and dreams,
respecting me in every
way and supporting me
all through the sessions
Thursday.

I will miss you all.

DEAR
Michelle, Amanda & Anni
And the team at
Barnardos Lower Hutt.

THANK
YOU
SO MUCH!

Thank you all for your
kind wishes and
heartfelt thoughts. They
are much appreciated.

Lots of Love

DO MORE TO SHAPE BRIGHTER FUTURES

Every day we fight for children's futures.

In homes, schools and communities. We work hard to give children a great start in life. Help them when times get tough. Ensure they are set on the right path. Secure a brighter future.



Barnardos provides more than 30 different child and family services.



More than 4,300 under 5's received care and education through Barnardos KidStart.



Our 0800 What's Up counsellors answer more than 100 phone calls from young people every day.



There when we're needed most

2016 marked 15 years of our 0800 What's Up children's helpline – a free, nationwide counselling service for 5-18 year olds.

Over the years, our counsellors have answered hundreds of thousands of calls and spent millions of minutes in support of young people. Young people like 16-year-old Joe.

Joe had known he was gay for years. But he'd never dared tell anyone. Until one winter day when he finally mustered the courage and came out to his best mate.

Almost immediately he knew he'd made a mistake. His mate started acting weird and made some lame excuse to leave. They didn't talk again all weekend. But the messages started. On Snapchat. On Instagram. On Monday it seemed like the whole school knew. Now his "friends" were laughing at him. Teasing him. And it was just the start.

Every day, without fail, the bullies came. Joe began to hate school. He'd pretend to be sick to stay home and his school work began to suffer. He felt completely alone and as if he had nowhere else to go.

Until he went to whatsup.co.nz and found the support he needed.

Our counsellor was able to reassure Joe and help him with a plan that would make things better. Joe spoke to his teacher about being gay and the bullying – he had a great response. He also made friends with another boy at his school who was being bullied. We continued to provide support.

From feeling alone and desperate, Joe is now feeling heard and that someone cares.



“How do you thank someone for giving us a gift as special as that?”

Here's a letter we received from a tipuna about the changes she saw in her mokopuna after he was enrolled with one of our home-based Educators.

“I’m writing this letter to thank Barnardos for placing us into the KidStart pre-school home-based programme with an angel who is called Maria (my grandson calls her Ara). What an amazing woman she is. My grandson loves her unconditionally and thanks to her having such patience and understanding he has made huge changes in his behaviour and in his general development and wellbeing.

“Prior to going there he had limited language, no social skills and screamed for attention. His home environment was also unstable and he was placed

into my care. If my mokopuna had not come here when he did who knows what would have become of him.

“My grandson is now a new little man. With Maria’s teachings he has blossomed into a happy, chatty, loving boy with lots of new friends. The change in him is truly remarkable. How do you thank someone for giving us a gift as special as that? His wellbeing is so important to our whānau. Arohatinonui to our kaitiaki Maria.

“Kia tau te rangimarie naku noa na Amiria.”

DO MORE FOR PARENTS & WHĀNAU

Every child needs a champion and it is parents and whānau who make the biggest difference to a child's life.

When children are supported through words and actions, the benefits are indescribable. Through trust, understanding and education Barnardos

supports, empowers and challenges parents and caregivers to be their children's best champion.



New Zealand has the fifth worst child abuse record out of 31 OECD countries.



A child is admitted to hospital every second day with injuries. Nearly half are under five.



In 2015 we supported more than 4,300 parents to better meet the needs of their children.

“I can’t thank you enough”

Coffee groups, book clubs, playgroups – there are plenty of well-established ways for mums to connect with each other.

It’s often not so easy for dads.

Our Active Dads programme runs events that allow dads and their young kids to spend quality time together. It’s a great opportunity for them to connect with other fathers in the community and for us to provide support and guidance on the vital role dads play.

“I can’t say enough positive things about the way Active Dads is run and how well organised it is as well. I always get encouragement from seeing how other dads interact with their children and, when talking to them, realise

everyone has stresses and worries in their own lives which we don’t normally see or hear about.

“The best thing about it is I get to spend quality TIME with my children. If we have gone out to an Active Dads event then I’m not thinking about work or how we are going to pay the last whopping power bill – it gets my time focussed on what counts, our children. And for that, I can’t thank you enough!”



DO MORE TO BUILD STRONG COMMUNITIES

We all have a part to play: nurturing, supporting, protecting our children.

Barnardos works closely with every local community we operate in. We respond to local needs. Individual challenges. Diverse experiences. We work to ensure children across the length and breadth of New Zealand have the opportunities they need to reach their fullest potential.

We listen to our communities. We build partnerships and relationships to reach those who can most benefit from our services. We are better together.



Our 60 offices and centres connect us with communities across Aotearoa.



We are here for ALL Kiwi kids and last year we created better outcomes for more than 50,000 young people.

Because life isn't 9 to 5

Māngere in South Auckland is the original home of Barnardos in New Zealand. It's where our first early learning centre opened its doors in 1972 – there has been a centre on-site ever since.

Through our close ties with the local community we learned that many parents were working hours outside the “9 to 5” and were struggling to balance work with a suitable childcare offering for their tamariki.

Having caregivers in employment is one of the best ways for families to break cycles of poverty; being in work instead of on the benefit can mean a fridge full of food and being able to keep their children's bedrooms warm at night.

To support our local community we've redeveloped our Māngere early learning centre. Our expanded centre will open seven days a week and feature extended hours to accommodate the needs of parents in shift work and those working on the weekend.

This unique offering will transform life for many working parents, and those who want to be working, in the Māngere community.





From a small garden, great things grow

Who would have thought that planting some spuds could lead to a safer home?

Our Te Korowai Mokopuna project in South Auckland is changing lives through its Wakatupu Kakano Garden programme.

It's how we met Kayla and her five kids.

After visiting Kayla's house several times to help build a garden, our social worker discovered that she and her children had been victims of serious family violence. As a single mother, Kayla was struggling to meet the day-to-day needs of her children and deal with issues relating to the breakdown of her relationship with her ex-husband.

Kayla's family desperately needed help.

The children had been deeply affected by the violence they'd experienced. They would stay

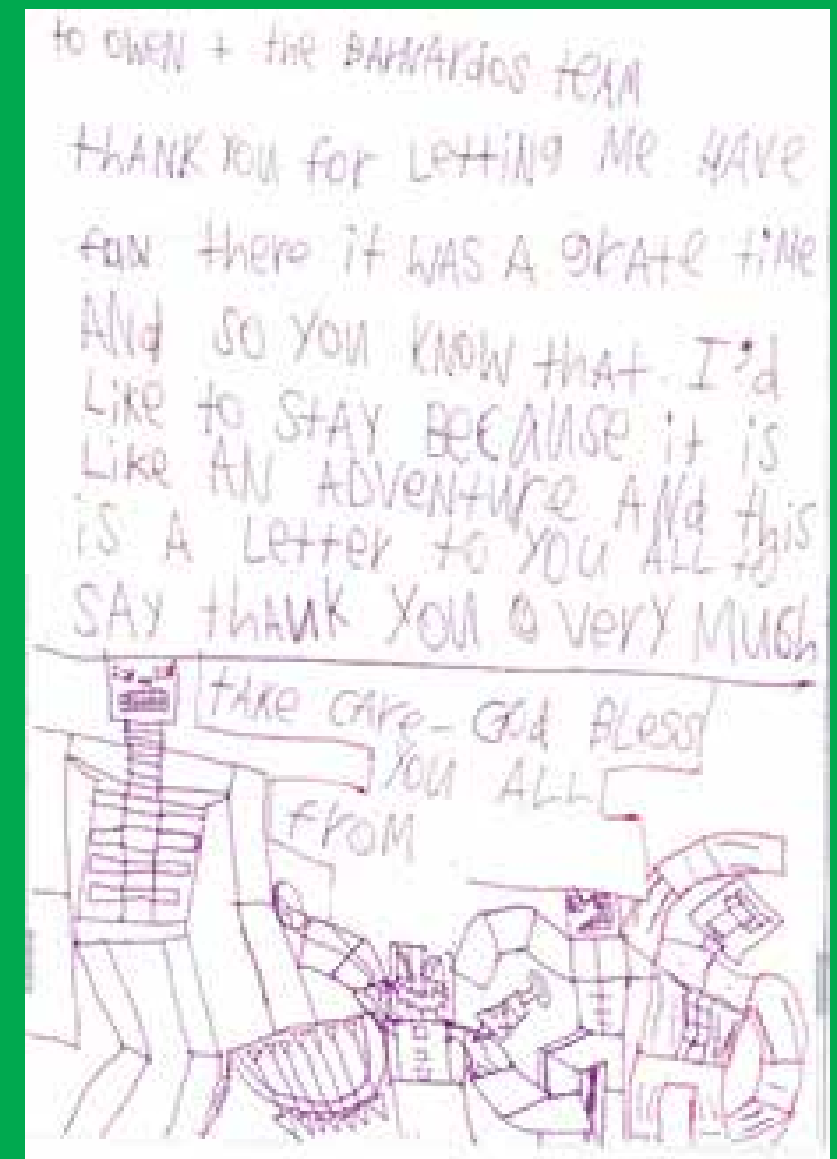
silent and stare at their feet when talked to. Some of them still had nightmares.

We worked closely with the family to get them back on track. We helped the children to make sense of the violence they'd experienced. To take steps to restore their self-confidence and keep them safe.

We helped Kayla access a budgeting service to better control her family's finances. We enrolled her four-year-old son at one of our local early learning centres.

Today, Kayla is a more confident parent and is exploring opportunities to get back into work. Her children are happier, safer and more resilient – and all from planting a few veges.

**Our Te Korowai
Mokopuna project
utilises our unique
combination of
childcare and social
services. It connects
with and supports
whānau through the
different challenges
that impact on their
children.**



A thank you card from a young graduate of our Children's Safety Programme



**95% of our clients say they are
satisfied or very satisfied with
the service we provide***

*Barnardos Client Satisfaction Survey of
Child and Family Services clients

DO MORE WITH YOUR SUPPORT

Each year we receive incredible support. This allows us to do more for thousands of Kiwi kids.

A huge thanks to all our staff, funders, stakeholders, corporate partners and, of course, the many thousands of individual Kiwis who are so passionate about ensuring Kiwi

kids have every chance to shine bright in life.

Together we are changing our children and our nation's future.

“I am always impressed by the depth and breadth of Barnardos' involvement and success within our varied local New Zealand communities. How lucky are we all to be connected in this way and by the work of Barnardos.”

**Message from one of
our valued donors**



**WE
BELIEVE
IN KIWI
KIDS**

GRANTS AND DONATIONS

A big thanks to everyone who made a financial contribution towards supporting our services in 2015/16.

Trust and Grants

Auckland City Council	Farina Thompson Charitable Trust	Milestone Foundation
Blue Waters Community Trust		North & South Trust
Canterbury Community Trust	First Sovereign Charitable Trust	NZCT
CERT	Fonterra Grassroots Fund	Oxford Sports Trust
Community Organisation Grants Scheme (COGS Auckland City; Gisborne; Manawatu/Horowhenua; Marlborough; North Taranaki; South Taranaki; South Waikato; Waikato West; Waitakere; Whangarei; Whitireia)	Four Winds Foundation	Pelorus Trust
	Grassroots Trust	Pub Charity
	ILT Foundation	Redwood Trust
	Infinity Foundation	SKYCITY Auckland Community Trust
	Jennifer Smith Family Trust	Todd Foundation
	Jones Foundation	Trust House Foundation
Community Trust of Mid & South Canterbury	Joyce Fisher Charitable Trust	Trust Waikato
Community Trust of Southland	Kingston Sedgfield (NZ) Charitable Trust	Whanganui Community Foundation
David Ellison Charitable Trust (\$4,000)	Lion Foundation	Z Energy (Good in the Hood)
Eastern & Central Bays Trust	Lois McFarlane Charitable Trust	
Endeavour Community Foundation	Lottery Grants Board (\$420,000)	

Key Contract Funders

Ministry of Social Development
Ministry of Justice
Ministry of Education
Police
Health
Great Potentials

Corporate Partners

Milford Asset Management
OfficeMax
The Warehouse
Z Energy

Other Acknowledgements

ANZ
HappyMoose
Lost Boys Collective
Save The Children New Zealand (for Te Korowai Mokopuna)

GOVERNMENT FUNDING SUBSIDIES

In accordance with the Ministry of Education we report the following:

CENTRE / NETWORK	EQUITY FUNDING RECEIVED \$
Cannons Creek Early Learning Centre (ELC)	25,847
Clendon ELC	76,495
Cromwell ELC^	2,994
Georgetown ELC	19,675
Greymouth ELC^^	10,468
Hastings ELC	57,950
Kaikoura ELC^	2,994
Mangere ELC	77,019
Manurewa ELC	51,392
Otara ELC	91,899
Porirua ELC	32,097
Roslyn ELC	15,480
Te Puke ELC	653
Te Puna Oraka ELC	13,109
Turua ELC	15,374
Wainuiomata ELC	15,099
Waitakere City ELC	12,447
Auckland Central South Home-based	5,226
Central Otago Home-based^	1,765
Huia Home-based	10,107
Manawatu East Home-based	16,398
Southland 2 Home-based	9,729
Tahi Home-based	11,633
Te Raki Home-based	5,410
Upper South Home-based	603
TOTAL	581,863

Equity funding was used in the following ways:

- To provide curriculum resources and play equipment
- For staff and educator training
- To attract quality Visiting Teachers, particularly in areas of isolation or where network spans a wide geographic area.

Using the funding in this way has enabled us to deliver on the unique needs of each community as we work towards our vision of An Aotearoa New Zealand Where Every Child Shines Bright.

^Distance funding

^^ ELC Greymouth funding includes \$2,994 of Distance funding

Note: Figures above are GST exclusive.

FINANCIAL RESULTS

Results in Brief

For the year ended 30 June 2016

	2016 \$000	2015 \$000	2014 \$000
Net funds raised	4,955	3,962	4,466
% increase/(decrease)	25%	(11%)	16%
% of operating income	13%	10%	10%
Service income	34,568	35,232	39,303
% increase/(decrease)	(2%)	(10%)	(5%)
% of operating income	87%	90%	90%
Operating income	39,523	39,193	43,770
% increase/(decrease)	1%	(10%)	(3%)
Other income	485	706	716
Total gross income	40,008	39,899	44,486
Employee expenses	29,240	30,908	29,866
% increase/(decrease)	(5%)	3%	4%
% of operating income	74%	79%	68%
Educator expenses	2,288	2,441	5,131
% increase/(decrease)	(6%)	(52%)	(40%)
% of operating income	6%	6%	12%
All other expenses	8,286	8,773	8,885
% increase/(decrease)	(6%)	(1%)	2%
% of operating income	21%	22%	20%
Total expenses	39,814	42,122	43,882
% increase/(decrease)	(5%)	(4%)	(5%)
% of operating income	101%	107%	100%
Operating surplus (deficit)	194	(2,223)	603
Total assets employed	24,888	25,460	28,259
Total assets to expenses	63%	60%	64%
Current assets	11,624	10,944	15,411
Current assets to expenses	29%	26%	35%

Summary Statement of Comprehensive Income

For the year ended 30 June 2016

	Note	2016 \$000	2015 \$000
REVENUE			
Revenue from non-exchange transactions			
Ministry of Education		17,718	18,356
Parent fees and childcare subsidies		108	101
Ministry of Social Development		12,365	11,747
Funds raised by Barnardos	3	4,955	3,962
Other grants and income		1,766	2,203
Revenue from exchange transactions			
Parent fees		2,256	2,504
Other income		355	320
Operating revenue		39,523	39,193
Interest from investments		485	706
Total revenue		40,008	39,899
EXPENSES			
Staff		29,240	30,908
Educators		2,288	2,441
Administration		2,283	2,497
Occupancy		2,267	2,533
Service delivery		839	835
Depreciation and amortisation		1,923	1,690
Travel and vehicles		974	1,218
Total expenses		39,814	42,122
Operating surplus/(deficit)		194	(2,223)
Impairment		(384)	(5)
Grants for capital purposes (non-exchange)	4	512	904
Net surplus/(deficit)		322	(1,324)
Total comprehensive income/(loss)		322	(1,324)

Summary Statement of Changes in Equity

For the year ended 30 June 2016

	2016 \$000	2015 \$000
Opening accumulated funds	19,929	21,254
Net surplus/(deficit) for the year	322	(1,325)
Total comprehensive surplus/(deficit)	322	(1,325)
Closing accumulated funds	20,251	19,929

Summary Statement of Cash Flows

For the year ended 30 June 2016

	2016 \$000	2015 \$000
Net cash flows from operating activities	2,292	(1,708)
Net cash flows applied to investing activities	(4,149)	2,486
Net decrease in cash held	(1,857)	778
Opening cash brought forward	4,570	3,792
Net decrease in cash and cash equivalents	(1,857)	778
Closing cash and cash equivalents carried forward	2,713	4,570

Summary Balance Sheet

As at 30 June 2016

	2016 \$000	2015 \$000
ASSETS		
Total non-current assets	13,264	14,487
Total current assets	11,624	10,944
Total assets	24,888	25,431
EQUITY		
Total equity	20,251	19,929
LIABILITIES		
Total non-current liabilities	64	64
Total current liabilities	4,573	5,438
Total liabilities	4,637	5,502
Total equity and liabilities	24,888	25,431

Notes to the Financial Statements

For the year ended 30 June 2016

I. Reporting Entity

The financial statements of Barnardos New Zealand (Barnardos) for the year ended 30 June 2016 were authorised for issue in accordance with a resolution by the Board on 8 September 2016.

Barnardos provides social service support for children and families. Its registered office is at 181 Vivian Street, Wellington, New Zealand. Barnardos is a Society Incorporated under the Charitable Trusts Act 1957 and incorporated in New Zealand. Barnardos is a registered Charity under the Charities Act 2005 in New Zealand where it is domiciled.

2. Summary Financial Statements

The summary financial statements have been extracted from the full financial statements of Barnardos. The summary financial statements comply with FRS 43: Summary Financial Statements. The summary financial statements cannot be expected to provide as complete an understanding of the financial performance and financial position of Barnardos as the full financial statements. No information extracted from the full financial statements has been restated or reclassified.

A set of the full financial statements, prepared in accordance with Tier I Public Benefit Entity Standards, can be obtained by contacting the Chief Financial Officer, on (04) 801-1775, or writing to the Chief Financial Officer, Barnardos New Zealand, PO Box 6434, Wellington 6141.

The full financial statements which were authorised for issue by the Board on 8 September 2016 have been audited by EY who issued an unqualified opinion with no explanatory paragraphs dated 8 September 2016.

This is the first set of financial statements of Barnardos that is presented in accordance with Public Benefit Entity International Public Sector Accounting Standards (PBE IPSAS) as applicable for Tier I entities. Barnardos has previously reported in accordance with NZ IFRS (PBE).

The accounting policies adopted in these financial statements are consistent with those of the previous financial year, except for instances when the accounting or reporting requirements of a PBE standard are different to requirements under NZ IFRS (PBE).

The changes to accounting policies and disclosures caused by first time application of PBE accounting standards are limited to presentation of disclosures and classification of revenue arising from non-exchange transactions. There have been no changes in equity as a result of the transition to PBE IPSAS

3. Funds Raised by Barnardos

	2016 \$000	2015 \$000
NON-EXCHANGE		
Pledge programme	2,776	2,356
Legacies and bequests	507	255
Lottery grants	420	479
Fundraising activities	419	388
Donations	351	392
Non government grants	1,459	978
Gross total income	5,932	4,848
Less: Direct fundraising costs	(977)	(886)
Net total funds raised	4,955	3,962

4. Capital Grants

Barnardos received grants to fund capital of \$512,000 which have been recognised in the net surplus in the 30 June 2016 financial year (2015: \$904,000).

5. Contingent Liabilities

Barnardos had no contingent liabilities at 30 June 2016 (2015: \$Nil).

6. Contingent Assets

There are no contingent assets as at 30 June 2016. (2015: \$Nil).

7. Events Subsequent to Balance Date

Nothing of a material nature occurred subsequent to balance date that requires specific disclosure (2015: Nil).

Independent Auditor's Report

To the members of Barnardos New Zealand ("Barnardos")

The summary financial statements on pages 41-45, which comprise the summary balance sheet as at 30 June 2016, the summary statement of comprehensive income, summary statement of changes in equity and summary statement of cash flows for the year then ended, and related notes, are derived from the audited financial statements of Barnardos for the year ended 30 June 2016. We expressed an unmodified audit opinion on those financial statements in our report dated 8 September 2016. Those financial statements, and the summary financial statements, do not reflect the effects of events that occurred subsequent to the date of our report on those financial statements.

The summary financial statements do not contain all the disclosures required for full financial statements under generally accepted accounting practice in New Zealand. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of Barnardos.

This report is made solely to Barnardos members, as a body, in accordance with our engagement agreement. Our engagement has been undertaken so that we might state to Barnardos members those matters we are required to state to them in our report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than Barnardos and Barnardos members as a body, for our work, for this report, or for the opinions we have formed.

Responsibilities of the Members of the Governing Body

The members of the governing body are responsible for the preparation of summary financial statements in accordance with FRS-43: Summary Financial Statements.

Auditor's Responsibilities

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA(NZ)) 810, "Engagements to Report on Summary Financial Statements."

We provided other assurance services to Barnardos. We have no other relationship with, or interest in Barnardos.

Partners and employees of our firm may deal with Barnardos on normal terms within the ordinary course of trading activities of the business of Barnardos.

Opinion

In our opinion, the summary financial statements derived from the audited financial statements of Barnardos for the year ended 30 June 2016 are consistent, in all material respects, with those financial statements, in accordance with FRS-43.



8 September 2016
Wellington



Barnardos

DO MORE
FOR KIWI
KIDS



barnardos.org.nz



BarnardosNZ