



Because of
Barnardos...

Annual Report 2015

We've been working for New Zealand children and families for over 40 years.

Through our unique combination of social services and high-quality childcare, we work with children from birth right through to 18 years old, helping ensure they have what they need to **grow up healthy, safe and happy**.

Because of Barnardos...

More children are safe from physical and emotional harm

More children are participating in learning

More children are valued and respected in their homes and communities



Haere mai

'Because of Barnardos...' It's a simple statement, but one that means so much for the thousands of children and their families with whom we work every year. Because we are here, their lives are better.

Looking back over the past 12 months we can feel justifiably proud of what Barnardos has achieved with New Zealand children, parents and whānau. It's a pleasure to be able to share just some of their stories in this report.

Everything we have done in the past year has been driving towards one goal: making Aotearoa New Zealand the best place to be a child. However there is still much to be done before this vision is realised.

Through our work we're making sure that no child is left behind. Our Child and Family Services are focused on three main areas: building resilience, reducing vulnerability and restoring wellbeing after harm has occurred. And across all these services we focus on connecting children and their families to each other and to their communities. All this means that we provide a continuum of service for vulnerable children and families, making a real and positive difference no matter where we meet them on their journey.

We believe in the difference that early childhood education makes in the lives of all children. That's why we continue to provide both centre and home-based services across the country, offering parents and caregivers the choice of what's best for their child. We are proud of the difference we make for the children who attend our services. We continue to build on one of our key strengths as a provider of both social and childcare services. With 50% of our early learning centres in low

decile areas, we're ideally placed to connect with children and whānau who can benefit most from our support. By transforming some of our centres into community hubs, we're providing easy access to services that are targeted towards our most vulnerable. We've also been standing up for children's rights by giving them a voice on a local and national level.

During the year we have made some significant gains in building our ICT infrastructure. We celebrated the launching of our client management system, BConnect. This online system for Child and Family Services allows, among many others things, the ability to measure the effectiveness of our work. We also completed an ISS desktop refresh project which has prepared the way for outsourcing our ISS systems to a more cost-effective service and the ability for our staff to work more efficiently with the aid of some of the latest digital devices. The investment of capital into these projects has impacted our cash position but we remain in a sound financial position.

The 2014/15 operating account recorded a deficit for the year. We continue to be challenged by the highly competitive early childhood market in which Barnardos KidStart Childcare operates. The fundraising environment is also very competitive. The contract rates paid by government for our Child and Family Services have not been increased for the past seven years. We are addressing this by increased focus on cost management, making hard decisions to close down services that are not sustainable and identifying areas of future growth.

When we say 'Because of Barnardos...' what we are really saying is 'Because of Barnardos staff!' We must acknowledge the tremendous contribution that all of our staff make to making Aotearoa/New Zealand the

best place to be a child. Their individual and collective commitment is what really makes the difference. So a special thanks to every one of them.

Thanks also to our many supporters for sharing our vision and supporting us – it's because of you that we're able to do the work we do.

Finally, it is important to acknowledge some changes on the Board. Lynn McClelland, Board Chair and member for the last nine years retires. Lynn has made a huge contribution to Barnardos during this time. Also retiring is long-standing board member Associate Professor Helen Hedges. Helen too has made a very valuable contribution to the work of the Board. The Barnardos Board has increasingly come to reflect the diversity of New Zealand with a wide range of skills and strong representation of Māori, Pasifika and regions. Our thanks also go to Board members for their ongoing commitment to Barnardos.

Tēnā rawa atu koutou katoa.



Jeff Sanders
Jeff Sanders Chief Executive



Lynn McClelland
Lynn McClelland Board Chair

“I learnt that violence is not the way forward.”

The high rate of family violence in Aotearoa is unacceptable. In 2014, police responded to more than 100,000 family violence incidents – or around one every five minutes. More often than not, children are present when these incidents occur.

Through our services we're reaching out to these families to help break cycles of violence, abuse and neglect, so children are safe and happy in their own homes.

BREAKING CYCLES OF VIOLENCE

Our Incredible Years parenting programme covers practical ways to build positive relationships with our children, as well as addressing challenging behaviours. Here's what one mother had to say about what she learnt over the 14 weeks of the course.

“The most valuable thing I learnt is that violence is definitely not the way forward, and although it may have short-term results, the long-term negative effects can be irreparable.”

“As a child coming from a family where violence was the only way to keep control, I was way out of my depth trying to find ways to control my kids without smacking. I now realise there are other ways to manage behaviour.”

“They are just little kids looking for love and attention and I, as the adult, am in control of my actions but not in control of theirs. I can put strategies in place to guide and keep them safe...”

KEEPING ELLA SAFE

Bullying. Violence. Abuse. At the age of just eight, Ella* had seen and experienced them all. When we met her and her mother, Ella was recovering from burns suffered when, during a violent and drunken altercation between her father and his flatmate, she was pushed onto the fireplace.

For years, Ella had been witness to violence and abuse in her home, huddling in a corner when the screaming escalated to physical violence. Her mum was on a sickness benefit and they never seemed to have enough money. On top of all this, Ella was constantly bullied at school.

She badly needed support to help keep her safe.

Over the next couple of months, Shelly, a Barnardos Domestic Violence Coordinator, met Ella and her mum at their home. "I could tell quite quickly that what Ella had been through had really affected her self-esteem," says Shelly. "She had little confidence around other children and she'd become really caught up in the issues she'd seen adults fighting about. She thought they were her problems when in fact they were things a young child should never have to worry about."

**To protect privacy, names have been changed and models used in this report.*

One of the first and most important things Shelly did with Ella was to develop a safety plan. Ella could use the plan to help her recognise unsafe situations and gave her strategies for removing herself from danger.

It wasn't long before Ella was putting her safety plan into action and it had an immediate impact. When bullies were mean to her, Ella would simply smile – and keep smiling. When other kids said they wouldn't let her play, Ella let it go. Shelly even gave her tips for making friends with other kids.

Things were also getting better at home.

We joined Ella's mum into our SAGES programme, where mentors are connected with people in need in the community. Ella's mum said she wanted to get back into fitness, so our SAGES mentor walks with her every couple of weeks. And when they walk, they talk. It's been great for Ella's mum to talk to someone about the troubles in her life and get support in a non-threatening way.

Today we're still working with Ella and her mum. Ella's mum will often text Shelly if she needs advice and we'll still help the family out with items of clothing and food

when they need it. Ella is safer at school and at home and she's getting more of what she needs from the adults in her life. Perhaps most importantly, Ella is simply able to focus on being a child.



Barnardos provides **more than**
30
different Child and Family Services.

Last year we **helped** more than
1,500
children who were dealing with issues of family violence, abuse and neglect.



“I have the confidence to ask for advice and help.”

A key aspect of our Child and Family Services is early intervention – providing support that helps prevent issues from arising in the future.

Through services such as our wide range of parenting programmes, community hubs and 0800 What's Up helpline, we're providing early support that builds resilience in families, helps parents to better meet the needs of their children and makes young people less vulnerable to harm.

THERE TO ANSWER CASEY'S CALL FOR HELP

0800 What's Up is the Barnardos counselling helpline for children and young people. Our counsellors are available 365 days a year, and it's free for young people to call. In the past year our counsellors responded to 125 calls where either the caller, or someone else, was in imminent danger of harm – just like 13-year-old Casey.

Casey was upset and crying when she dialled 0800 What's Up late one night. She told counsellor Emma that her mum had got really drunk and then thrown a knife at her – which luckily missed. Casey was now shut in her room, leaning against the door because it had no lock.

She didn't know where her mum had gone.

After checking that Casey wasn't injured, Emma tried to calm her down and then checked if it would be ok with her to make a conference call to the police. Casey said she'd be happy for Emma to do this as she was worried that her mum might try to attack her again.

Emma stayed on the phone with Casey until they heard the police car arriving and the policemen ring the bell. Casey now felt safe and Emma invited her to call back if she needed to talk again.

Casey did call back on Emma's next shift to say thank you for the support, and to tell her that she really loves her mum, but sometimes she drinks too much. They had a discussion around what Casey could do to keep herself safe if her mum gets drunk again. By the end of that call, Casey was confident she would be able to call the police on her own if she needed, or give 0800 What's Up a call for more support.



GETTING DADS ACTIVE, IN MORE WAYS THAN ONE

With four kids and a 50-hour working week, Tony is a busy dad. While he felt he had a good relationship with his children, he and his partner often felt stressed and strained by the pressures of everyday life. With no family support nearby, they sometimes felt they weren't coping, questioned whether they could be doing better and wondered if others faced similar challenges.

By connecting with other fathers through Active Dads, Tony soon learnt that he and his family weren't alone – many others had similar worries about their lives and families. "Active Dads has taught me we are all in the same boat, just on various stages of the same journey," says Tony. "I love the fact I can hold a conversation in the street or at a supermarket with an 'Active Dad' I wouldn't normally have known, but the common bond of our children and regular get-togethers means dads are talking, and that's half the battle right?"

Tony also has ready access to advice from Active Dads coordinators who can provide information around topics such as child development or point dads in the right direction for further advice.

And Tony's not the only fan of the Active Dads programme. His children really enjoy being able to connect with their dad and regularly ask when the next event is coming up. For them, Active Dads is the perfect excuse for them to get Tony out of the house into a relaxed environment where they can spend real quality time and create memories that will last forever.

Last year we directly supported more than



4,300

parents to better meet the needs of their children.

The good work of Active Dads is spreading

In just a few short years, membership of the Active Dads programme has grown to over 1,000 dads and 1,500 children throughout Marlborough and Nelson. To build on this success, over the next year we'll be rolling the Active Dads programme out to more parts of Aotearoa.

WHAT 0800 WHAT'S UP HELPS WITH MOST:

 Via phone	 Via chat
1 Bullying	Family relationships
2 Relationships (peers, family, partners)	Mental health
3 Sexual activity	Deliberate self-harm
4 Physical health	Physical health
5 Developmental issues	Life skills



What's Up Web Chat makes an instant impact

We're always looking for the best ways to connect with young people in need. Since its launch in 2014 What's Up Web Chat counsellors have answered over 3,100 chat sessions and helped with serious issues such as mental health, self-harm and difficult relationships.

“I felt like someone was always there for me.”

At Barnardos, we believe that every child deserves someone to love and care for them. By connecting children into safe, nurturing environments, we're helping ensure that children get the love and support they need.

Over the past year our Auckland foster carers have cared for more than 70 children and young people whose challenging circumstances make it impossible for them to be with their own families.

Our five group homes provide a safe, secure and stable environment for boys who have engaged in harmful sexual behaviour and are in need of therapy and care before returning to society. During their stay, the young men work with staff in a planned and therapeutic way to identify and improve their knowledge, skills and confidence.

A NEW HOME AND A NEW LIFE FOR JASON

Nancy had just kissed Jason, her foster child, goodnight. The light was off and so Nancy nearly missed it – the 'I love you' sign that Jason shyly flashed from just above the bed covers.

In their first six months as Barnardos foster carers Nancy and John had seven kids come into their home, most of them for short-term respite care from difficult situations. Jason was their first long-term placement. He had come from a turbulent home, marred by abuse, violence and neglect. He'd had at least eight different caregivers and had been to 15 different schools.

Nancy and John worked hard to build Jason's self-esteem. "We're not here to fix Jason, because that implies he's somehow broken," says Nancy. "I believe

that the most important thing we can do for him is to just treat him like a normal kid. Yes, he's had a life most of us couldn't comprehend, but that just means he wants to do normal things, hear normal things and be happy. That means playing rugby, watching movies, doing chores and homework, eating a meal as a family – things that for other Kiwi kids is just part of their everyday."

A special thing Nancy and John do is use the sign language sign for 'I love you' to let Jason know that he's now part of a family that cares for him and loves him unconditionally. Slowly but surely, Jason is beginning to come out of his shell. He's even been helping other foster children who come into the home to feel settled and welcome.

"Being a foster carer is an incredibly emotional experience," says Nancy. "But my life is now so much richer and filled with wonderful 'firsts'. That first spontaneous hug, the first day at a new school where I cried like a little baby but Jason grinned and signed 'I love you' – you can't imagine how special that is."

The sign language
sign for
'I love you'



BELIEVING IN DANIEL

Growing up in a boys' orphanage overseas was a living nightmare for 15-year-old Daniel. Sexual abuse was a regular occurrence, the details of which are too horrific to share. But then came a way out – a couple offered to give Daniel a better life back in their home country. Soon, Daniel was on his way to New Zealand.

But this wasn't to be his happy ending.

Because of the abuse he'd suffered, Daniel's behaviour could be extremely challenging. In the end it was too much for his adopted parents to handle. Daniel found himself alone in a new country with no family and nowhere to turn.

Not long after this, Daniel came into one of our group homes for boys who have displayed harmful sexual behaviour. He would be with us 24 hours a day, for the next two years.

"Daniel was pretty rough when he first came to us," recalls group home team leader Nick. "He could be aggressive and had little concept of personal space. As an orphan he also had a real lack of personal identity." One of the first things our team did was work to gain Daniel's trust and make him feel safe. From there, Daniel worked closely with a coach to develop a Journey Plan – a pathway for Daniel to follow that covered all the milestones he'd need to reach in order to safely reintegrate into society.

Slowly, Daniel started to talk about the past abuse he'd suffered and began to heal. He also learnt how to be safe around others as he built up resilience towards gaining his independence.

Because of the help and support we were able to provide during a very troubling time in Daniel's life, today he is deemed to be at low risk of re-offending. He has been



working in a job and is close to moving into a flat with others. Soon, he'll begin study towards his dream of a career in music.

Because of Barnardos...



“My daughter has the most gentle, loving, nurturing caregiver I could ask for.”

Last year Barnardos KidStart Childcare provided care and education to more than 4,500 under-fives through our early learning centres and home-based educators.

access to supportive, safe and stimulating environments that help them get off to a great start in life.

We know how vital the first five years are in shaping the way a child learns and grows. That's why we're so passionate about making sure our tamariki have



Ko Ngā Tamariki | Te Tuatahi | Children Come First

HASTINGS ELC WINS PRIME MINISTER'S EDUCATION EXCELLENCE AWARD

Our Barnardos KidStart Hastings Early Learning Centre came away with a magnificent win at the 2015 Prime Minister's Education Excellence Awards.

The centre received the Excellence in Engaging-Atahapara Award, with the award judges saying: *“This is a story of engagement that has transformed a community. Teachers have worked with whānau and iwi to create a place where children stand tall. Their understanding of mana and the respect they show for children has*

permeated the whole community, changing learning and changing lives.”

The centre's head teacher Kelly Abraham said of the win: “It was really unexpected, we just felt privileged to even be there but to win the award was such a shock. All of our team burst into tears the moment our name was called and it was just a really emotional moment. It was so nice to know that all our work and passion and love we've put in the centre has been recognised, we are so happy.”

Along with the win, Hastings received a \$20,000 prize to go towards further developing their centre.



THE STRENGTH OF COMBINED CHILDCARE AND SOCIAL SERVICES

Thanks to our Te Korowai Mokopuna project in South Auckland our early learning centres are offering much more than just great childcare. The project utilises our unique combination of childcare and social services to give families access to information and support that improves their children's lives.

Every morning, Masina's alarm went off at 3.45am. Crawling out of bed in the darkness she would lay clothes out for her two young children before setting off on the long drive to work. Her partner was unable to work due to issues with immigration, so despite Masina's long hours the family was really struggling to make ends meet. They also didn't know where to turn for help.

That's until, when collecting her son one afternoon, Masina saw a flyer on the noticeboard at her Barnardos

early learning centre for a talk and dinner one evening in the centre's whānau room.

Masina brought her whole family along where she met a Barnardos whānau worker and a social worker. She told us how hard life was for them and that all she really wanted was to have enough food every day for her and her children. As it was, they couldn't even manage the rent on their Housing New Zealand property and had begun to fall behind.

We immediately set out to help Masina and her children.

We wrote a letter to Immigration in support of Masina's partner, as once he had permanent residency he could begin working to help ease the family's financial strain. We called Housing New Zealand and arranged a meeting

to discuss their issues with rent and then supported Masina at her appointment. To help manage their finances better, we arranged for Masina to see a budgeter and also provided some food parcels so the family would have enough kai.

Alongside all this, Masina's son has continued to get the very best in childcare through our early learning centre. We're still working with Masina, currently helping her to find a job that's closer to home and has better hours and pay. We're also hoping to organise beds for the children. Because Masina had somewhere welcoming and familiar to turn for help, today her children's lives are better. Their tummies are full and their home is a better, healthier place to be with less stress.

DIGGING IN FOR SOUTH AUCKLAND FAMILIES

2014 saw the first soil turned and veggies planted in a new Barnardos initiative to promote gardening among South Auckland children and families. The project began in the yards of four Barnardos South Auckland early learning centres.

Families can visit our centres and join classes to learn gardening skills and how to grow fruit and vegetables at home. The lessons learnt will be used to help establish another 40 gardens at local people's homes and in the community.



Barnardos KidStart Childcare is:

100%

*New Zealand owned and not-for-profit, with any profit we make reallocated to other services
Barnardos New Zealand provides
for vulnerable children.*



“My beliefs are respected and valued as part of discussions.”

Māori children are over-represented in many statistics involving family violence, abuse and neglect. To ensure these children get the right kind of support, we're working hard to understand their unique needs and ensure that our services respect their genealogy and enable them to connect to their culture.

By building our own cultural understanding and fostering relationships with iwi, hapū and whānau, we're also building a workforce that is better able to respond to the needs of Māori tamariki and rangatahi.

99%

of our clients say that we respect their culture.

BUILDING RELATIONSHIPS WITH BARNARDOS WHĀNAU

In 2015, several members of our Te Rōpū Tikanga-ā-Rua – The Barnardos Bicultural Reference Group – paid a visit to our colleagues at Barnardos Australia. The aim of the visit was for our Māori staff to share their knowledge and experiences of working in a multi-cultural environment. During their week-long stay, our team visited various Barnardos Australia locations across New South Wales.

A particular focus for the visit was around the considerable efforts we've put into building cultural intelligence in our work and connecting with Māori whānau and communities. The importance of Te Tiriti o

Waitangi as the foundation of all our Māori Development activities was recognised, along with the many challenges we still face. For our staff it was emotional and enlightening to learn of the similar struggles faced by Australia's indigenous population and the steps that Barnardos Australia is taking to make a difference. Overall, it was a very successful visit with some great learnings from both sides. The cultural interchange and the relationships that were developed will be reciprocated as we look forward to more visits with our Barnardos whānau across the Tasman.



INTRODUCING TE WHARE BARNARDOS

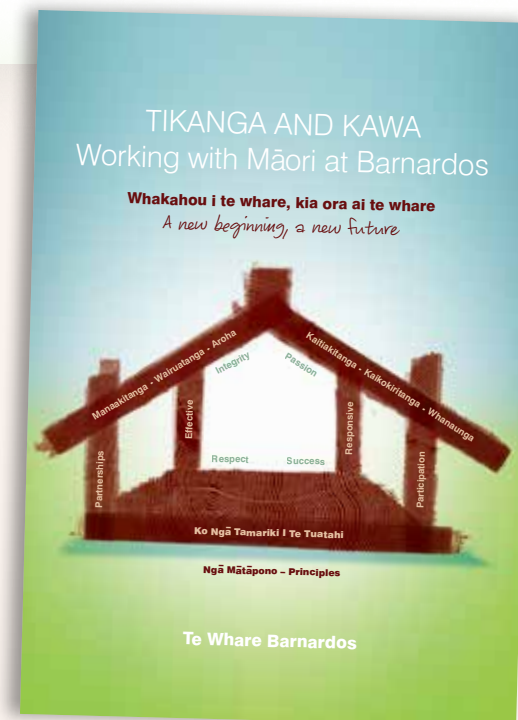
Whakahou i te whare, kia ora ai te whare
A new beginning, a new future

Te Whare Barnardos, the Barnardos tikanga resource, was developed over the past year to help Barnardos staff make a journey of understanding into Te Ao Māori – the Māori world – with the ultimate goal of improving outcomes for Māori in our work.

Building on the pou and core principles of the Barnardos Māori strategy Ngā Pou E Whā, *Te Whare Barnardos* was developed by Te Rōpū Tikanga-ā-Rua (our Bi-cultural Reference Group), in consultation with a number of kaumatua and iwi members who generously shared their knowledge and expertise.

The aim of the resource is for us all at Barnardos, as Tiriti (Treaty) partners, to begin to live the core principles of Ngā Pou E Whā and build our cultural intelligence and capability. We also need to demonstrate to Māori that tikanga and reo (Māori language) are valued and respected in our organisation.

Alongside embedding *Te Whare Barnardos* in offices, sites and teams, our staff will have the opportunity to explore aspects of Te Ao Māori and practise in a familiar environment and build confidence around Māori concepts and processes. We will also be instigating a process of cultural support whereby local iwi representatives will work with us to learn about local kawa (local marae lore), history, waiata and pakiwaitara (stories).





“Children always come first.”

As a leading provider of children’s services we’re committed to listening to children, speaking up for children and sharing our expertise to improve the way we care for our children and young people.

We advocate for approaches that put children at the centre of decision making and over the past year we have made numerous submissions on reports, reviews and government papers that focus on child wellbeing and early childhood education. Members of our staff have also been invited to sit on various reference groups and to play key roles in conferences and workshops.

KNOWING WE MAKE A DIFFERENCE WITH BCONNECT

Our new BConnect client management system allows us to deliver and develop services with more certainty and efficiency, by moving us from a paper-based to an online case management system.

First conceived as an idea back in 2008, BConnect went live across all our Child and Family Services in mid-2015

and already thousands of pieces of client data have been entered by our staff. These data will now be used to help us improve our services and demonstrate the difference we’re making in a more tangible way. It’s also helping us to gather real-time feedback from children and families that will allow us to better tailor our services to identified needs.

LEADING THE WAY IN CHILDCARE

Barnardos was well represented at the 2015 New Zealand HomeBase Childcare Association conference. Our staff facilitated a number of workshops at the annual event, including 'Responding to community voices within your self-review', and 'Beyond the numbers – ensuring quality learning outcomes for children'.

Our own Barnardos Educator of the Year, Fiona Cleland, also received runner-up in the Home Based Association's Educator of the Year Award – a wonderful achievement.



INTERNATIONALLY RECOGNISED EXPERTISE

The expertise of our staff was recognised at the 14th Australasian Conference on Child Abuse and Neglect (ACCAN), held in Auckland in early 2015. The theme for the conference was 'Cultural responsiveness in a multi-agency world', which recognises the complexities of child abuse and neglect and the need to engage across sectors, agencies and professions to best prevent and address child maltreatment.

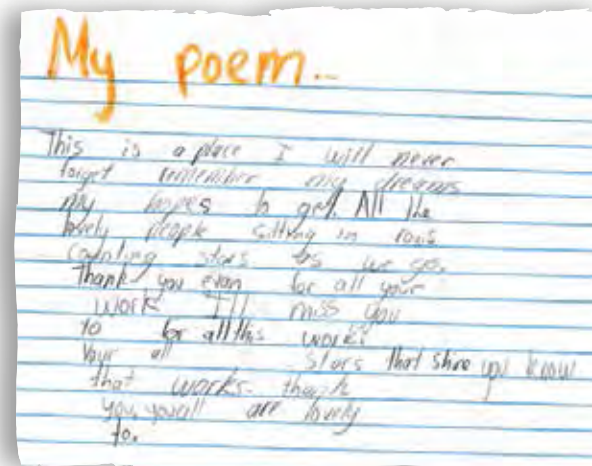
With our Child and Family Services staff working with many children and families where abuse and neglect is an issue, we have unique knowledge on the subject matter. At the conference, many of our staff gave presentations, ran workshops and contributed to panel discussions.

Presentations and workshops delivered by Barnardos staff included 'Engaging cross-culturally with reluctant adolescents and their families', 'The Barnardos Te Korowai Mokopuna Project in South Auckland' and 'Engaging with men who are violent'.

MAKING SURE CHILDREN ARE HEARD

We believe that children are experts in their own lives. By listening to them, we understand what they need and how our services can be improved in order to better meet those needs.

That also means we listen when they tell us what they think of their time with us. Here's a couple of real pieces of feedback from children who have engaged with our services.



Because of you...

“We’re doing even more.”

We believe that every young person has the right to a great childhood, and it’s heartening to know that this belief is shared by so many generous New Zealanders.

Through the support of these individuals, organisations and trusts we’re able to help more children and families. A big thanks to all our fantastic supporters for their commitment to putting children first in 2014/15.

Last year
8,500

Barnardos Children’s Champions donated \$2.3 million through regular monthly donations.

THE WAREHOUSE AND SISTEMA RAISE \$20,000

In the past year we’ve been proud to welcome The Warehouse on board as a key corporate partner.

One of our first campaigns with the iconic Kiwi company was a great success, with over \$20,000 raised for our 0800 What’s Up helpline through a promotional campaign with Sistema of their ‘Klip It’ products. We now look forward to building on this significant community partnership.



the warehouse //
where everyone gets a bargain

RUNNING FOR CHILDREN IN ROUND THE BAYS

Children in need were the winners as 32 Barnardos staff and supporters joined the 30,000 strong crowd of people who ran, walked and wheeled in the 2015 Auckland Round the Bays. We were also one of the event’s official charity partners.

A team from Milford Asset Management, a leading sponsor of our children’s helpline, 0800 What’s Up also ran for us. They raised \$5,700, with this amount generously matched dollar-for-dollar by Milford. All up, more than \$20,000 was raised in support of our services.




MILFORD
INVESTMENT EXPERTISE

Grants and donations

A big thanks to everyone who made a financial contribution towards supporting our services in 2014/15.

Trusts & Grants

ANZ New Zealand Staff Foundation
BayTrust
Canterbury Community Trust
Christchurch Earthquake Appeal Trust
Community Organisation Grants Scheme
Community Trust of Mid & South Canterbury
Community Trust of Southland
Dunedin Casino Charitable Trust
Dunedin City Council
Eastern & Central Community Trust
Farina Thompson Charitable Trust
First Sovereign Trust
Four Winds Foundation
Grassroots Trust
ILT Foundation
Infinity Foundation
JBS Dudding Trust
Jennifer Smith Family Trust
JN Williams Memorial Trust
Jones Foundation
Joyce Fisher Charitable Trust
JR McKenzie Trust
Lottery Grants Board
Margaret Neave Charitable Trust
Marlborough District Council
Maurice Carter Charitable Trust

Network Waitaki Ltd
New Zealand Community Trust
Newmarket Rotary North & South Trust
Otago Community Trust
Oxford Sports Trust
Pelorus Trust
Plumbing Industry Charitable Trust
Pub Charity
Redwood Trust
SKYCITY Auckland Community Trust
SKYCITY Hamilton Community Trust
Southern Victorian Charitable Trust
St David's Opportunity Shop
TG Macarthy Trust
The Lion Foundation
The Phillip Brown Fund
The Southern Trust
The Trusts Community Foundation
Todd Foundation
Trust Waikato
W. Duncan Bickley Trust
WEL Energy Trust
Whanganui Community Foundation
Williams Trust
Youthtown

Corporate Partners

HealthPost
Milford Asset Management
OfficeMax
Z Energy

Other Acknowledgements

Cirque du Soleil
EMC2
Microsoft New Zealand
Mondiale Freight Services
New World Remuera
Toyota New Zealand

Financial Results

Results in brief

For the year ended 30 June 2015

	2015 \$	2014 \$	Group 2013 \$
Net funds raised	3,961,653	4,466,251	3,857,630
% increase/(decrease)	(11%)	16%	(1%)
% of operating income	10%	10%	9%
Service income	35,231,817	39,303,414	41,371,951
% (decrease)/increase	(10%)	(5%)	(6%)
% of operating income	90%	90%	91%
Operating income	39,193,470	43,769,665	45,229,581
% (decrease)/increase	(10%)	(3%)	(5%)
Other income	705,678	716,091	478,568
Total gross income	39,899,148	44,485,756	45,708,149
Employee expenses	30,908,287	29,866,209	28,714,149
% increase/(decrease)	3%	4%	(4%)
% of operating income	79%	68%	63%
Educator expenses	2,440,735	5,131,142	8,615,673
% (decrease)/increase	(52%)	(40%)	(13%)
% of operating income	6%	12%	19%
All other expenses	8,773,283	8,885,073	8,727,640
% (decrease)/increase	(1%)	2%	(10%)
% of operating income	22%	20%	19%
Total expenses	42,122,305	43,882,424	46,057,462
% (decrease)/increase	(4%)	(5%)	(7%)
% of operating income	107%	100%	102%
Operating surplus/(deficit)	(2,223,157)	603,332	(349,313)
Total assets employed	25,460,266	28,259,499	26,973,870
Total assets to expenses	60%	64%	59%
Current assets	10,973,275	15,410,878	14,111,085
Current assets to expenses	26%	35%	31%

Summary Statement of Comprehensive Income

For the year ended 30 June 2015

in New Zealand Dollars

	Note	2015 \$	2014 \$
REVENUE			
Ministry of Education		18,356,392	20,383,102
Parent fees and childcare subsidies		2,605,255	5,303,839
Child, Youth and Family		11,746,627	11,014,333
Funds raised by Barnardos	3	3,961,653	4,466,251
Other grants and income		2,523,543	2,602,140
Operating revenue		39,193,470	43,769,665
Interest from investments		705,678	716,091
Total revenue		39,899,148	44,485,756
EXPENSES			
Staff		30,908,287	29,866,209
Educators		2,440,735	5,131,142
Administration		2,497,443	2,563,250
Occupancy		2,533,158	2,633,439
Service delivery		834,982	905,512
Depreciation and amortisation		1,689,688	1,570,377
Travel and vehicles		1,218,012	1,212,495
Total expenses		42,122,305	43,882,424
Operating surplus/(deficit)		(2,223,157)	603,332
Insurance proceeds relating to impaired land and buildings		-	304,316
Impairment to land and buildings		(5,324)	(241,652)
Grants for capital purposes	4	903,500	70,314
Net surplus/(deficit)		(1,324,981)	736,310
Other comprehensive income		-	-
Total comprehensive income/(loss)		(1,324,981)	736,310

The accompanying notes form part of and should be read in conjunction with these financial statements.

Summary Statement of Changes in Equity

For the year ended 30 June 2015

in New Zealand Dollars

	2015 \$	2014 \$
Opening accumulated funds	21,253,487	20,517,177
Surplus/(deficit) for the year	(1,324,981)	736,310
Other comprehensive income	-	-
Total comprehensive income/(loss)	(1,324,981)	736,310
Closing accumulated funds	19,928,506	21,253,487

Summary Statement of Cash Flows

For the year ended 30 June 2015

in New Zealand Dollars

	2015 \$	2014 \$
Net cash flows from operating activities	(1,655,839)	3,661,522
Net cash flows applied to investing activities	2,521,310	(7,417,634)
Net cash flows applied to financing activities	(87,052)	(191,505)
Net increase in cash held	778,419	(3,947,617)
Opening cash brought forward	3,791,738	7,739,355
Closing cash and cash equivalents carried forward	4,570,157	3,791,738

The accompanying notes form part of and should be read in conjunction with these financial statements.

Summary Balance Sheet

As at 30 June 2015

in New Zealand Dollars

	2015 \$	2014 \$
ASSETS		
Total non-current assets	14,486,991	12,848,621
Total current assets	10,973,275	15,410,878
Total assets	25,460,266	28,259,499
EQUITY		
Total equity	19,928,506	21,253,487
LIABILITIES		
Total non-current liabilities	64,330	126,234
Total current liabilities	5,467,430	6,879,778
Total liabilities	5,531,760	7,006,012
Total equity and liabilities	25,460,266	28,259,499

The accompanying notes form part of and should be read in conjunction with these financial statements.

Notes to the Financial Statements

For the year ended 30 June 2015

1. Reporting Entity

The summary financial statements of Barnardos New Zealand (Barnardos) for the year ended 30 June 2015 were authorised for issue in accordance with a resolution by the Board on 3 September 2015.

Barnardos provides social service support for children and families. Its registered office is at 181 Vivian Street, Wellington, New Zealand. Barnardos is a Society Incorporated under the Charitable Trusts Act 1957 and incorporated in New Zealand. Barnardos is a registered Charity under the Charities Act 2005 in New Zealand where it is domiciled.

2. Summary Financial Statements

The summary financial statements have been extracted from the full financial statements of Barnardos. The summary financial statements comply with FRS-43: Summary Financial Statements. The summary financial statements cannot be expected to provide as complete an understanding of the financial performance and financial position of Barnardos as the full financial statements. No information extracted from the full financial statements has been restated or reclassified.

A set of the full financial statements can be obtained by contacting the Chief Financial Officer, on (04) 801-1775, or writing to the Chief Financial Officer, Barnardos New Zealand, PO Box 6434, Wellington 6141.

The full financial statements which were authorised for issue by the Board on 3 September 2015 have been audited by EY who issued an unqualified opinion with no explanatory paragraphs dated 3 September 2015.

The full financial statements have been prepared in accordance with Generally Accepted Accounting Practice in New Zealand (NZ GAAP). They comply with New Zealand equivalents to International Financial Reporting Standards (NZ IFRS) and other applicable Financial Reporting Standards, as appropriate for public benefit entities.

3. Funds Raised by Barnardos

	2015 \$	2014 \$
Pledge programme	2,356,000	2,230,096
Legacies and bequests	254,858	656,143
Lottery grants	479,000	465,428
Fundraising activities	388,072	464,137
Donations	392,141	387,801
Non-government grants	978,130	1,198,603
Total funds raised	4,848,201	5,402,208
Less: Direct fundraising costs	(886,548)	(935,957)
	3,961,653	4,466,251

4. Capital Grants

Barnardos received grants to fund capital of \$903,500 which have been recognised in the net loss in the 30 June 2015 financial year (2014: \$70,314). \$600,000 related to the funding for the BConnect project recently finished while a further \$233,500 was received from Microsoft for both the BConnect and Desktop Refresh project. The Microsoft support was recognition of the value of software supplied.

5. Contingent Liabilities

Barnardos had no contingent liabilities at 30 June 2015 (2014: \$Nil).

6. Contingent Assets

There are no contingent assets as at 30 June 2015 (2014: \$Nil).

7. Events Subsequent to Balance Date

Nothing of a material nature occurred subsequent to balance date that requires specific disclosure (2014: Nil).

Independent Auditor's Report

To the members of Barnardos New Zealand ("Barnardos")

The summary financial statements on pages 19 to 22, which comprise the summary balance sheet as at 30 June 2015, the summary statement of comprehensive income, summary statement of changes in equity and summary cash flow statement for the year then ended, and related notes, are derived from the audited financial statements of Barnardos for the year ended 30 June 2015. We expressed an unmodified audit opinion on those financial statements in our report dated 3 September 2015.

The summary financial statements do not contain all the disclosures required for full financial statements under generally accepted accounting practice in New Zealand. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of Barnardos.

This report is made solely to the members of Barnardos, as a body, in accordance with our engagement agreement. Our engagement has been undertaken so that we might state to the members those matters we are required to state to them in our report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the members of Barnardos as a body, for our work, for this report, or for the opinions we have formed.

Responsibilities of the Members of the Governing Body

The members of the governing body are responsible for the preparation of summary financial statements in accordance with FRS-43: Summary Financial Statements.

Auditor's Responsibilities

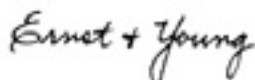
Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA(NZ)) 810, "Engagements to Report on Summary Financial Statements".

Other than in our capacity as auditor we have no relationship with, or interest in, Barnardos.

Partners and employees of our firm may deal with Barnardos on normal terms within the ordinary course of trading activities of the business of Barnardos.

Opinion

In our opinion, the summary financial statements derived from the audited financial statements of Barnardos for the year ended 30 June 2015 are consistent, in all material respects, with those financial statements, in accordance with FRS-43.



3 September 2015

Wellington

Take care of our children.

*Take care of what they hear. Take care of what they see.
Take care of how they feel.*

For how the children grow, so will the shape of Aotearoa.

Dame Whina Cooper



www.barnardos.org.nz

www.kidstart.co.nz