



The Power of People

Annual Report 2014

What we do



Everything we do, we do for children*. We are one of the country's leading providers of children's services. Services that are all designed to achieve our vision of making Aotearoa New Zealand the best place to be a child.

These services are delivered through two distinct, yet complementary parts:

Barnardos Child and Family Services provides a wide range of social services to make life better for some of our country's most vulnerable children and families.

Barnardos KidStart Childcare provides high quality early childhood education for all children through our early learning centres and home-based educator services.



These services are delivered from more than 60 locations nationwide and mean more children are safe, more children are learning, and more children are getting the respect and love they need.

*Throughout this report 'children' refers to children and young people aged 0–18 years.

The Power of People

Here at Barnardos New Zealand we believe in the power of people. The power we have to make a difference for others. The power we have to change. The power we have to make lives better.

The work we do every day is all about some of the most vulnerable people in our society – our children and improving their wellbeing is our drive and our passion. That's why we're doing everything in our power to make Aotearoa New Zealand the best place to be a child.

This is a wonderful mission to be part of. It is also challenging.

Much of our work over the past year has exposed us to the frailties of society. Every day we see children who are suffering the effects of abuse and neglect. We visit families struggling to break free from poverty traps that have ensnared them for generations. We talk to teenagers who are battling with issues around self-esteem, bullying and relationships.

But for every difficult situation we face, there are many successes. Each and every day the work we do is making life better for children and just some of what we've been able to achieve is evident in the stories and statistics contained in

these pages. Of course, behind every number and story are real children and families, and providing services that meet their needs and make a positive and lasting difference in their lives is what spurs us on.

Alongside our core services, the past year has seen us work hard as advocates for children and we've focused our efforts here in four key areas: child poverty; investment in the early years; growing NGO capability and capacity; and promoting a whole-of-government, inter-agency approach to improving children's wellbeing. It's been pleasing to see children's issues taking centre stage in many debates and political party policies, but more action is required – particularly around investing in early intervention to help prevent harm from occurring in the first place.

Financially, we ended the year in a sound position. A detailed examination of our contractual positions, and obligations in regard to the application of accounting policies, has contributed to a surplus of \$736,000 in the 2013/14 financial year. However, this situation will not re-occur in the 2014/15 financial year, with the spending on some essential projects deferred from 2013/14 coming to charge in 2014/15. We continue to be challenged

by a highly competitive market for early childhood services and the current level of government funding for our Child and Family Services – putting us under considerable financial pressure.

As one of the country's leading providers of children's services we remain uniquely placed to meet the varied needs of children and families. Our combination of social services – through our Child and Family Services – and early childhood education – through Barnardos KidStart Childcare – allows us to work across the traditional boundaries of education and social work. Our range of services is broad, with each aiming to provide the support that a child or family needs – wherever we may meet them in their journey.

As we look ahead to the next year there is still much hard work to be done, but we are heartened by the fact that we don't face the fight alone. Parents, families, whānau, communities, organisations and government – by working together we have the power to achieve our goal of making Aotearoa New Zealand the best place to be a child.

Tēnā rawa atu koutou katoa.



Jeff Sanders
Chief Executive



Lynn McClelland
Board Chair

The Power to Make a Difference



Every single day we're making a real difference for children, and last year we directly supported more than 9,000 children and their families through our Child and Family Services.

No child, family or community is the same and neither are the challenges they face. This makes the work we do incredibly varied. We have over 30 different types of Child and Family Services that are tailored to give children and families the level of support that is right for them.

Our services work to meet the needs of children from birth through to adulthood and range from universal services that all children can benefit from, to intensive services for some of the most vulnerable children and young people in Aotearoa.

In every case, we aim to be there for children and whānau at the earliest point where the need for help is identified, with the hope of preventing harm from occurring in the first place. However, we're also there if harm has already occurred, supporting young people through abuse, neglect, family violence, educational difficulties, bullying or social isolation. By doing all these things we provide a holistic service that makes a real, positive difference in children's lives.

Over the last year we:

- Helped more than **1,000 parents** gain skills and knowledge through our short-term parenting programmes.
- Helped more than **100 children** deal with difficult situations through our Counselling service.
- Connected with more than **2,400 families and whānau** through our focused community outreach programmes.
- Helped more than **600 children** visit with a parent or other family member in a safe and supported environment through Children's Supervised Contact.
- Provided intensive support to more than **40 young people with specialist needs** through our group homes.
- Cared for more than **75 children** through our foster care services.
- Answered more than **70,000** calls through our 0800 What's Up children's helpline.

There for families when life is toughest

When Barnardos social worker Lisa* first met six-year-old Naomi and four-year-old Rewi they were sleeping with their mum on the lounge floor at the house of a family friend. It was the fourteenth 'home' they'd had in the past few years.

Life had been incredibly difficult for Naomi and Rewi's mum. She'd had several partners who had violently abused her, contributing to the severe anxiety she suffered when meeting new people. To make matters even worse for her and her family, she had just been diagnosed with breast cancer. When Rewi began to exhibit some inappropriate behaviour around other children his mum knew she couldn't cope alone and turned to us for help.

Lisa immediately set to work, helping get the family what they'd need for the children to be supported and safe. She helped them apply to Housing New Zealand for a place they could call their own, giving them stability; and organised for Rewi to attend a local kindy for four days a week, which gave mum a much-needed break and Rewi the chance to learn good social skills around children his own age.

For mum, Lisa enrolled her in a local domestic violence group so she could learn how to keep Naomi and Rewi safe, as well as herself. Lisa also suggested that mum attend our free Incredible Years programme. Here, she has been learning practical and manageable ways to develop and maintain positive relationships with her kids, and address any challenging behaviour.

This family still faces some tough times ahead, but by providing a complete wraparound service, we've given them the chance of a brighter future. Already Rewi is a much happier little boy and both children enjoy a much-improved relationship with their mum. If the family needs any further help, they have somewhere trusted to turn.



* To protect privacy, some names have been changed and models used throughout this report.

FOUR FAST FACTS:

Last year we helped more than

2,000

children dealing with issues of family violence, abuse and neglect

We visited more than

2,200

families in their own homes

We directly supported more than

4,000

parents to better meet the needs of their children

We worked with more than

3,200

children in their own schools

Through all our work:

- More children were safe from physical and emotional harm
- More children participated in learning
- More children were valued and respected in their homes and communities.



The Power of Knowledge

Knowledge is vital to the work we do: we need to know that our services and the efforts of our people are making a real and positive difference to the lives of children and families.

All our Child and Family Services are focused on:

- Building resilience
- Reducing vulnerability
- Restoring wellbeing after harm
- Ensuring that children and whānau are connected to each other and their communities.

We measure our success and the difference we make against these goals through our results-based accountability framework.

To ensure we're meeting the needs of children and families we've committed to an annual survey of our clients, and the production of an Impact Report that closely looks at our work and shares the voices of the families we work with. With the second editions of each of these publications released in the past year, we're building our knowledge of the difference we make and how effective we are.

Keeping connected with BConnect

BConnect is our new online case management system for our Child and Family Services and is part of an upgrade to improve the efficiency of the work we do. BConnect will move us from a paper-based system to a digital system that will improve the way we collect and report on data.

But what will this mean for children? Well, by having access to information that is more timely and comprehensive, we'll be able to respond to the needs of children more completely and decide what services will best work for them and their whānau. Staff training for BConnect has already started, with the system being piloted in several locations. The system is expected to be implemented fully within the next year.

Some benefits of BConnect will be:

- A real-time picture of casework that will allow our social workers to better meet the needs of children they're working with.
- Readily accessible information on the work we have done and the outcomes we have achieved so we know what's working well and what could be improved.
- Secure and protected client information that will be more readily accessible by Barnardos staff, meaning we can provide a more holistic service.
- An agile and flexible framework to support new initiatives so we can better know what children need to thrive.
- Less time spent by our social workers on monthly reports so they can do more of what they do best: helping children and families.

Meeting the needs of today's families

Through our work, we know that for many families struggling to make ends meet regular employment is critically important for providing the basics that their children need. But not all work is 9 to 5 and more than one fifth of mothers (and a quarter of sole parents) who work, or want to work, say it's difficult to get childcare at the times they need it, and at a cost they can afford.

To meet the needs of these families, Barnardos KidStart Childcare is working with the Ākina Foundation and the Sustainable Business Council to develop a high quality, flexible childcare service. The new service will offer childcare and education that will be responsive to families' needs, with flexibility in hours, and alignment to job locations, transport and community services.

Countdown supermarkets will be the pilot company for this exciting project. It's hoped the model will fill a gap for working parents who currently have to cobble together childcare solutions from a range of disconnected services, enabling them to enter and stay in the workforce. Watch this space!



FOUR FAST FACTS*:

98%

of families say we
treat them well

93%

of adults say we're
making a difference for
their children

96%

of adults say we're
supporting them
as parents

97%

of families say we
respect their culture

* 2014 CAFS Client Satisfaction Survey

The Power of Learning

We've been trusted by New Zealand parents to deliver high quality early childhood education for more than 40 years. Last year we did this for more than 4,000 under-fives across New Zealand.

The first five years of life are an incredibly important time in childhood development and we know that regular participation in quality early childhood education significantly increases a child's chance of future educational success, particularly for children from vulnerable families. This is one of the reasons why government has set a target of 98% of children having participated in early childhood education by 2016.

This makes the need for quality early childhood education (ECE) services a vital tool for improving the wellbeing and future prospects of our country's tamariki. To ensure this need is met, we offer two great childcare options that are available to all New Zealand families: centre-based care through our early learning centres, and home-based care through our network of educators.

A social enterprise for a better New Zealand

While Barnardos KidStart Childcare is built on a not-for-profit model, a primary goal for the service is to generate sufficient revenue to feed back into our Child and Family Services – meaning we'll have the power to support even more vulnerable children and families. That makes a choice of Barnardos KidStart Childcare one that's not just great for your own child, but also for those who need help most.

Childcare that goes the extra mile

Three-year-old Jack's parents were in tears as they talked to a head teacher at one of our early learning centres. The family was moving and they didn't think that they could keep Jack at the centre that had made such an incredible difference to his life.

Jack was a troubled little boy when we first met him. He was often unwashed and hungry, and if he had been given food it was usually fizzy drink, pies or lollies. Jack's teachers found he had very little in the way of language skills and that he would easily become aggressive when he didn't get his way. It was clear he needed some help.

Our centre's teachers worked hard to get to know Jack and his family, soon discovering that his parents seemed to simply lack the skills and knowledge to provide the level of care Jack and his siblings needed.

By building a positive, non-judgmental relationship with Jack's mum and dad, our teachers were able to encourage them to make changes that would make their home a better place for their children. We also got them involved with a local Whānau Ora service to help build parenting skills. At our centre, Jack got everything he needed to be happy and engage well with others: from baths to a good breakfast, and help to address issues with his hearing – a problem that was first picked up at the centre.

After several months, Jack was like a completely different boy. He was kind, caring and responsive to the teachers and other children. His social skills had improved to a point where he now had lots of friends. His mum and dad had also been putting their new skills to use and life at home is was much better. Jack now arrives at the centre clean, full of breakfast, and ready to play and learn.

Thankfully, we have managed to arrange transport for Jack so he can still attend our early learning centre and be with the teachers who have helped him and the great friends he has made.



Ko Ngā Tamariki | Te Tuatahi | Children Come First

Transforming our childcare services

To position ourselves more strongly in the competitive childcare marketplace, our ECE services have undergone significant change over the past year. A key part of this has been a rebranding exercise to combine both our early learning centres and home-based educators under the one banner: Barnardos KidStart Childcare.

This rebrand has seen significant promotion through print, collateral, online and social media, with likes for the new Barnardos KidStart Childcare Facebook page growing to more than 2,500. We've also been capturing the incredible care and education provided by our teachers and educators through a series of videos that can be viewed on the Barnardos KidStart Childcare website, Facebook page and YouTube channel. Check them out today.



FOUR FAST FACTS:

Our first early learning centre opened in Mangere in

1972

We have

28

early learning centres

50%

of our early learning centres are in decile 1-3 areas

We have

31

home-based childcare networks



The power of a phone call



0800 What's Up is New Zealand's most accessed counselling helpline by young people aged five to 18.

Over the last year our counsellors answered over 70,000 calls, helping with serious issues such as bullying, child abuse, violence, mental health issues, suicide, harassment and self-harm. They were also there when children just wanted to talk or needed someone to listen.

Demand for the helpline continues to exceed our ability to answer calls and despite our best efforts, many children don't have their calls answered. With more than 95% of 0800 What's Up's funding coming through the generosity of New Zealanders, individual and corporate sponsorship is vital to ensuring that 0800 What's Up is there when young people need it.



A lifeline for one young woman

While some young people may just call 0800 What's Up once, for others it's an ongoing source of kind words, comfort and strategies for keeping safe. For these callers, knowing that 0800 What's Up is there every day can be the difference between life and death, as we found out when a vulnerable young caller sent our counsellors an email. Here are some of her words:

"I can honestly say I am not sure if I would be alive right now if it was not for What's Up. Thank you for having a huge influence on me and my decisions for the future."

"Throughout my time calling What's Up you have made decisions I have been unhappy with and I have clearly stated I wasn't comfortable with. Now I understand you did everything to keep me safe and alive. I thank you for everything you did to keep me here."

"I don't know what the future brings for me and I still think about suicide a lot, but thanks to What's Up I believe a happy future is possible and I have learnt to take one day at a time no matter how hard everything gets."

Finding new ways to help young people

The more young people our What's Up counsellors can reach, the more they can help. That's why we're exploring new ways to connect with children in need of advice and support.



Following 12 months of research, in October 2014 we launched New Zealand's first online youth counselling service, with young people able to chat live with one of our trained counsellors. The free service has been established following evidence that shows young people with complex problems, or those whose personal safety is at risk, find it easier to discuss their problems online rather than face-to-face or over the phone. The service will also benefit those with hearing or speech difficulties.

Very much in its infancy, the service is already gaining some great interest from young people. In the next year we also plan to trial a text message counselling service to further increase our ability to be there how and when children need us.

FOUR FAST FACTS:

Around

200

calls answered
every single day

100%
free for young
people to access

Available

365

days a year

An average of two
'duty of care' calls received

**every
week**

when 'either the caller or
another person may be in
imminent danger'

The power of our people

To work for Barnardos is to make a commitment to improving the lives of our country's children. Every day, our staff are at work in homes, schools, offices and early learning centres – making a unique and significant contribution towards making our country the best place to be a child.

The fifth of our strategic priorities, as set out in our 2014-17 Strategic Plan, is 'Being a Great Place to Work', and we're doing all we can to ensure that we attract, grow and retain skilled and knowledgeable staff. This past year has seen the release of results from the second of our Inspire Our Future all-staff surveys, which aims to discover what we're doing well and where we can improve to make Barnardos an even better place to work. We've also introduced a new staff development tool entitled Goals and Growth that is designed to engage, value and support our staff, ensuring their success and growth, so that we as an organisation can achieve our goals.

The work we do is not always easy but our people do it in the knowledge that they are making a real and vital difference. We're committed to providing an environment that is safe and supportive in every way.



How we work

We nurture – *manaakitanga*

We connect – *hononga tāngata*

We innovate – *ahu whakamua*

We educate – *whakamātauria*

We advocate – *reo tautoko*

FOUR FAST FACTS:

We have more than

800

staff committed to the wellbeing of children

We have

27

offices serving local communities

Our number of engaged staff increased by

36%

in the last year*

We have

11

active Health and Safety committees around the country

* 2013 Inspire Our Future staff survey

Barnardos waiata

Ko Barnardos o Aotearoa

Ko Barnardos o Aotearoa, ko Barnardos o Aotearoa

Can you hear me?
Can you see me?
I am a child of the world
My arms extended, my eyes beseech you
Karanga mai, mihi mai, karanga mai

Ko ngā tamariki, i te tuatahi
He pepeha, he whakatauāki
Kotahi anake, te kaupapa
Arā rā, ko ngā tamariki
Kia māia, kia ū, kia kaha rā

I stand within thee
Thine arms embrace me
To shield me from the storm
That I be nurtured, (and) clothed in splendour
A natural right, no longer torn

Ko ngā tamariki, i te tuatahi
He pepeha, he whakatauāki
Kotahi anake, te kaupapa
Arā rā, ko ngā tamariki
Kia māia, kia ū, kia kaha rā

Kia māia, kia ū, kia kaha rā
Kia māia, kia ū, kia kaha rā

Whakamārama: Here-Ture-Kōkā/August. 2014 ©
Kaitito: Matua
Kaiwaiata: Jason



"The best thing about my job is the people. It's such a privilege to work with children and parents, and alongside teachers who are all passionate, hardworking and inspiring."

Kelly Abraham, Head Teacher Hastings Early Learning Centre



"Like everyone here, I really enjoy working with families and children. For me, this is mostly short-term – around 8-10 weeks with each family – but it's amazing the change that I feel I'm able to make in people's lives in this amount of time. It's so rewarding and every day is different."

Gemma Walker, Social Worker

He Kākano – The 2014 Barnardos Māori Staff Hui

E kore au e ngaro, he Kākano I ruia mai I Rangīātea
I will never be lost, for I am a seed sown in Rangīātea

Some 43 Barnardos Māori kaimahi (staff) from around Aotearoa were warmly welcomed onto Rehua Marae in central Christchurch for the 2014 Māori Staff Hui. Over the course of two days, the attendees enjoyed presentations and speeches from Barnardos staff and invited guests. Some of the topics included: 'Identity and Being Māori in a Mainstream Organisation', 'Whiti ki runga – Above the Clouds: Realising Leadership and

Potential' and 'Peace Out East: Whānau Ora – Lessons from Tairāwhiti'.

This annual hui is an important part of our commitment to living the values of Ngā Pou E Whā – the Barnardos Māori strategy. Through this strategy we aim to develop our skills and knowledge, deepen our partnerships, and improve the ways we support and respond to our Māori staff and clients.



The power of you



You have the power to help us be there for even more children. Learn more at www.barnardos.org.nz

So much of the work we do simply wouldn't be possible without the wonderful support we receive from generous individuals and organisations, and every dollar we receive means we can do more for vulnerable children who need our help.

FOUR FAST FACTS: Last year

8,000

Barnardos Children's
Champions contributed

\$2.2million

through monthly
donations

Over

10,000

direct mail
donors contributed

\$313,000

12,000

telemarketing
donors contributed

\$330,000

Every dollar spent
to help a child
now potentially
saves many
times more in
future education,
health, social
and justice costs



OfficeMax and Milford Asset Management sign up to support 0800 What's Up

In the past year we've been delighted to welcome top office product supplier OfficeMax NZ and investment management company Milford Asset Management as supporters of our 0800 What's Up children's helpline.



Through its schools network, OfficeMax is perfectly placed to promote 0800 What's Up and increase the awareness of support available to young people.

Milford wanted to support a charity where they could make a positive impact and their support is doing just that. So far the company's generosity has funded two part-time counsellors who are now helping with the huge number of calls received from children and young people every day.

Working together to make a difference for children

Barnardos has a strong history of working across the traditional boundaries of education and social work. In early 2012 we challenged ourselves to think about what we could do to make a bigger difference for vulnerable children in South Auckland by building on the combined strengths of our teachers and social workers.

Our Barnardos KidStart Childcare early learning centres in South Auckland are in areas of high deprivation, with many families struggling with issues of poverty and isolation. Most of the families at these centres are Māori or Pasifika.

We started simply by locating a social worker in three of our early learning centres, and this has grown to become Te Korowai Mokopuna Project. The image of the korowai guides us – the idea of working together to weave a warm and protective cloak for each child.

The project is starting to see some great results, with the centres seen as neutral, universal access points where families and whānau can find the support and connections they want without the stigmatisation around social work. As we build relationships with these families we learn more about what they want and need to make life better for their children.

We were recently delighted to secure the support of Save the Children New Zealand for Te Korowai Mokopuna. Save the Children had been searching for a project that would help alleviate the effects of poverty on children in Aotearoa and this was the perfect fit.



Teeing up for What's Up

October 2014 saw the first ever Barnardos fundraising golf tournament held at Howick Golf Club in Auckland. Teams from some of our most valued corporate partners, including Milford Asset Management and OfficeMax, took to the course to help raise much-needed funds for our 0800 What's Up children's helpline. Despite some changeable weather the event was a great success – thanks to all those who came along.



Thanks!

A big thank you to all the individuals and organisations who made a financial contribution to Barnardos in 2013/14.

Trusts & Grants

ANZ New Zealand Staff Foundation

BayTrust

BlueSky Community Trust

Canterbury Community Trust

Christchurch Earthquake Appeal Trust

Community Organisation Grants Scheme

Community Trust of Mid & South Canterbury

Community Trust of Southland

Dragon Community Trust

Dunedin Casino Charitable Trust

Dunedin City Council

Eastern & Central Community Trust

Farina Thompson Charitable Trust

First Sovereign Trust

Four Winds Foundation

Grassroots Trust

HealthPost

ILT Foundation

Infinity Foundation

JBS Dudding Trust

Jennifer Smith

JN Williams Memorial Trust

Jones Foundation

Joyce Fisher Charitable Trust

JR McKenzie Trust

Lottery Grants Board

Margaret Neave Charitable Trust

Marlborough District Council

Maurice Carter Charitable Trust

Mi9

Milford Asset Management

Network Waitaki Ltd

New Zealand Community Trust

Newmarket Rotary

North & South Trust

OfficeMax

Otago Community Trust

Oxford Sports Trust

Pegasus Sports Foundation

Pelorus Trust

Plumbing Industry Charitable Trust

Podium Sports Foundation

Pub Charity

Redwood Trust

Rodmor No 2 Charitable Trust

SKYCITY Auckland Community Trust

SKYCITY Hamilton Community Trust

Southern Victorian Charitable Trust

St David's Opportunity Shop

TG Macarthy Trust

The Lion Foundation

The Phillip Brown Fund

The Southern Trust

The Trusts Community Foundation

Todd Foundation

Trust Waikato

W. Duncan Bickley Trust

WEL Energy Trust

Whanganui Community Foundation

Williams Trust

Youthtown

Z Energy

Other Acknowledgements

Cirque du Soleil

EMC2

Microsoft New Zealand

Mondiale Freight Services

New World Remuera

Toyota New Zealand



Financial Results

Results in brief

For the year ended 30 June 2014

	2014 \$	Group 2013 \$	Group 2012 \$
Net funds raised	4,466,251	3,857,630	3,914,900
% increase/(decrease)	16%	(1%)	(21%)
% of operating income	10%	9%	8%
Service income	39,303,414	41,371,951	43,916,157
% (decrease)/increase	(5%)	(6%)	(7%)
% of operating income	90%	91%	92%
Operating income	43,769,665	45,229,581	47,831,057
% (decrease)/increase	(3%)	(5%)	(8%)
Other income	716,091	478,568	447,992
Total gross income	44,485,756	45,708,149	48,279,049
Employee expenses	29,866,209	28,714,149	30,057,275
% increase/(decrease)	4%	(4%)	(4%)
% of operating income	68%	63%	63%
Educator expenses	5,131,142	8,615,673	9,891,640
% (decrease)/increase	(40%)	(13%)	(9%)
% of operating income	12%	19%	21%
All other expenses	8,885,073	8,727,640	9,737,989
% (decrease)/increase	2%	(10%)	(1%)
% of operating income	20%	19%	20%
Total expenses	43,882,424	46,057,462	49,686,904
% (decrease)/increase	(5%)	(7%)	(5%)
% of operating income	100%	102%	104%
Operating surplus/(deficit)	603,332	(349,313)	(1,407,855)
Total assets employed	28,259,499	26,973,870	28,042,798
Total assets to expenses	64%	59%	56%
Current assets	15,410,878	14,111,085	13,950,492
Current assets to expenses	35%	31%	28%

Certain prior year comparatives have been re-classified to align with current year disclosure.

Note: As part of its treasury management, Barnardos' goal is to maintain three months of operating revenue in cash and short term deposits as good practice.

Summary Statement of Comprehensive Income

For the year ended 30 June 2014

in New Zealand Dollars (rounded to the nearest dollar)

	Note	2014 \$	Group 2013 \$
REVENUE			
Ministry of Education	7	20,383,102	20,488,666
Parent fees and childcare subsidies	7	5,303,839	9,227,992
Child, Youth and Family		11,014,333	9,591,750
Funds raised by Barnardos	3	4,466,251	3,857,630
Other grants and income	7	2,602,140	2,063,543
Operating revenue		43,769,665	45,229,581
Interest from investments		716,091	478,568
Total revenue		44,485,756	45,708,149
EXPENSES			
Staff		29,866,209	28,714,149
Educators		5,131,142	8,615,673
Administration	7	2,563,250	2,400,287
Occupancy		2,633,439	2,691,668
Service delivery		905,512	1,018,219
Depreciation and amortisation		1,570,377	1,515,176
Travel and vehicles		1,212,495	1,102,290
Total expenses		43,882,424	46,057,462
Operating surplus/(deficit)		603,332	(349,313)
Insurance proceeds relating to impaired land and buildings		304,316	168,790
Impairment to land and buildings		(241,652)	(699,451)
Grants for capital purposes	5	70,314	-
Net surplus/(deficit)		736,310	(879,974)
Other comprehensive income		-	-
Total comprehensive income/(loss)		736,310	(879,974)

The accompanying notes form part of and should be read in conjunction with these financial statements.

Summary Statement of Changes in Equity

For the year ended 30 June 2014

in New Zealand Dollars (rounded to the nearest dollar)

	2014 \$	Group 2013 \$
Opening accumulated funds	20,517,177	21,397,151
Surplus/(deficit) for the year	736,310	(879,974)
Other comprehensive income	-	-
Total comprehensive income/(loss)	736,310	(879,974)
Closing accumulated funds	21,253,487	20,517,177

Summary Statement of Cash Flows

For the year ended 30 June 2014

in New Zealand Dollars (rounded to the nearest dollar)

	2014 \$	Group 2013 \$
Net cash flows from operating activities	3,661,522	524,144
Net cash flows applied to investing activities	(7,417,634)	(518,928)
Net cash flows applied to financing activities	(191,505)	(65,912)
Net decrease in cash held	(3,947,617)	(60,696)
Opening cash brought forward	7,739,355	7,800,051
Closing cash and cash equivalents carried forward	3,791,738	7,739,355

The accompanying notes form part of and should be read in conjunction with these financial statements.

Summary Balance Sheet

As at 30 June 2014

in New Zealand Dollars (rounded to the nearest dollar)

	2014 \$	Group 2013 \$
ASSETS		
Total non-current assets	12,848,621	12,862,785
Total current assets	15,410,878	14,111,085
Total assets	28,259,499	26,973,870
EQUITY		
Total equity	21,253,487	20,517,177
LIABILITIES		
Total non-current liabilities	126,234	179,163
Total current liabilities	6,879,778	6,277,530
Total liabilities	7,006,012	6,456,693
Total equity and liabilities	28,259,499	26,973,870

The accompanying notes form part of and should be read in conjunction with these financial statements.

Notes to the Summary Financial Statements

For the year ended 30 June 2014

1. Reporting Entity

The summary financial statements of Barnardos New Zealand (Barnardos) for the year ended 30 June 2014 were authorised for issue in accordance with a resolution by the Board on 4 September 2014.

Barnardos provides social service support for children and families. Its registered office is at 181 Vivian Street, Wellington, New Zealand. Barnardos is a Society Incorporated under the Charitable Trusts Act 1957 and incorporated in New Zealand. Barnardos is a registered Charity under the Charities Act 2005 in New Zealand where it is domiciled.

The Kids Help Foundation Trust was a subsidiary of Barnardos for the majority of 2012/2013 financial year, as a result Group and Parent summary financial statements were prepared. This year, Barnardos is one entity and therefore, the 2013/2014 summary financial statements have one set of figures. For the comparatives, the 2012/2013 Group figures were used.

2. Summary Financial Statements

The summary financial statements have been extracted from the full financial statements of Barnardos. The summary financial statements comply with FRS 43: Summary Financial Statements. The summary financial statements cannot be expected to provide as complete an understanding of the financial performance and financial position of Barnardos as the full financial statements. No information extracted from the full financial statements has been restated or reclassified.

A set of the full financial statements can be obtained by contacting the Chief Financial Officer, on (04) 801-1775, or writing to the Chief Financial Officer, Barnardos New Zealand, PO Box 6434, Wellington 6141.

The full financial statements which were authorised for issue by the Board on 4 September 2014 have been audited by EY who issued an unqualified opinion with no explanatory paragraphs dated 4 September 2014.

The full financial statements have been prepared in accordance with Generally Accepted Accounting Practice in New Zealand (NZ GAAP). They comply with New Zealand equivalents to International Financial Reporting Standards (NZ IFRS) and other applicable Financial Reporting Standards, as appropriate for public benefit entities. Barnardos is not a qualifying entity that has applied differential reporting concessions. Barnardos has not made an explicit and unreserved statement of compliance with IFRSs in its full financial statement.

3. Funds raised by Barnardos

	2014 \$	Group 2013 \$
Pledge programme	2,230,096	2,050,474
Legacies and bequests	656,143	374,030
Lottery grants	465,428	513,613
Fundraising activities	464,137	570,019
Donations	387,801	391,953
Non government grants	1,198,603	774,837
Total funds raised	5,402,208	4,674,926
Less: Direct fundraising costs	(935,957)	(817,296)
Net funds raised	4,466,251	3,857,630

4. Capital Grants

Barnardos received grants to fund capital of \$70,314 which have been recognised in the net surplus in the 30 June 2014 financial year (2013: \$Nil).

5. Contingent Liabilities

Barnardos had no contingent liabilities at 30 June 2014 (2013: \$Nil).

6. Contingent Assets

There are no contingent assets as at 30 June 2014 (2013: \$Nil).

7. Comparatives

Certain prior year comparatives have been re-classified to align with current year disclosure. For details of these reclassifications, please refer to notes in the full financial statements (2013: Nil).

8. Events Subsequent to Balance Date

Nothing of a material nature occurred subsequent to balance date that requires specific disclosure (2013: Nil).

Independent Auditor's Report

To the members of Barnardos New Zealand ("Barnardos")

The summary financial statements on pages 18 to 21, which comprise the summary balance sheet as at 30 June 2014, the summary statement of comprehensive income, summary statement of changes in equity and summary statement of cash flows for the year then ended, and related notes, are derived from the audited financial statements of Barnardos for the year ended 30 June 2014. We expressed an unmodified audit opinion on those financial statements in our report dated 4 September 2014. Those financial statements, and the summary financial statements, do not reflect the effects of events that occurred subsequent to the date of our report on those financial statements.

The summary financial statements do not contain all the disclosures required for full financial statements under generally accepted accounting practice in New Zealand. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of Barnardos.

This report is made solely to Barnardos members, as a body, in accordance with our engagement agreement. Our engagement has been undertaken so that we might state to Barnardos members those matters we are required to state to them in our report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than Barnardos and Barnardos members as a body, for our work, for this report, or for the opinions we have formed.

Responsibilities of the Members of the Governing Body

The members of the governing body are responsible for the preparation of summary financial statements in accordance with FRS-43: Summary Financial Statements.

Auditor's Responsibilities

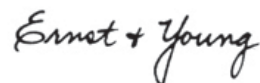
Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA(NZ)) 810, "Engagements to Report on Summary Financial Statements."

Ernst & Young provided technical support to the modelling of the Barnardos financial strategy. We have no other relationship, or interest in, Barnardos.

Partners and employees of our firm may deal with Barnardos on normal terms within the ordinary course of trading activities of the business of Barnardos.

Opinion

In our opinion, the summary financial statements derived from the audited financial statements of Barnardos for the year ended 30 June 2014 are consistent, in all material respects, with those financial statements, in accordance with FRS-43.



04 September 2014

Wellington



He aha te mea mui o te ao?
He tangata! He tangata! He tangata!

What is the most important thing in the world?
It is people! It is people! It is people!



www.barnardos.org.nz

www.kidstart.co.nz