



Barnardos

WE'RE FOR KIWI KIDS



Annual Review and Financial Statements 2018



Kia eke ai te hunga taitamariki ki ngā rangi tūhāhā



Our vision/moemoeā

**An Aotearoa New Zealand
where every child shines bright**

Ngā Tamariki

From our Board Chair and CEO

Tēnā koutou,

The past year has been a significant one for the tamariki of Aotearoa New Zealand. We have seen general agreement that our nation's high rate of child poverty is not acceptable. Our coalition Government has committed to making Aotearoa New Zealand the best place in the world to be a child, and to deliver improved outcomes in the wellbeing of tamariki and whānau.

Barnardos welcomes these developments. Because we work with children and families every day, we know that the challenges faced by too many children and families remain significant. For a large proportion of those we work with, their daily challenges are complex, causing stress on relationships, children's wellbeing, and overall whānau hauora. Rather than having their light dimmed by social and economic challenges, Barnardos wants to see every child and family shining bright, children experiencing a safe and supportive start in life, thriving during childhood and with a strong sense of hope for the future.

Barnardos continues to hold fast to our strategic vision of 'An Aotearoa New Zealand where every child shines bright', with the work we do across Child and Family Social Services, Early Learning, and Advocacy all contributing to this vision every day. Our kaupapa means we are for all children, including the most marginalised and disadvantaged.

This has always been core to Barnardos DNA. In the words of our poutama, we are committed to the development and realisation of all children: Kia eke ai te hunga taitamariki ki nga rangi tūhāhā.

This 2018 Annual Report provides an overview of what Barnardos has achieved over the past year towards making Aotearoa New Zealand a place where every child shines bright.

We have strengthened our philosophy underpinning Barnardos Early Learning. This is grounded in supporting every child to flourish in their early years, through strong whānau connections, fostering a love of our natural world, and tamariki learning and developing through embracing every moment as a learning one. We have brought our early learning brand under the Barnardos brand umbrella again. We have worked closely with parents, caregivers and whānau to ensure our early learning services provide quality early learning in ways that best serve them in their local community.

Ensuring tamariki, rangatahi and their whānau are well supported when times are tough, Barnardos Child and Family Services has continued delivering a continuum of services: prevention services to provide help early and stop problems developing; intensive social services for children and families; and care services for tamariki and rangatahi who cannot be at home with

their family or whānau for a time. The growth in Barnardos care services has been significant this year, applying our expertise and strengths to establish new 1:1 specialist care placements for tamariki and rangatahi with high and complex needs, and a new community-based therapeutic home in Canterbury, in partnership with Oranga Tamariki and Te Rūnanga o Ngāi Tahu.

We are committed to seeing tamariki, rangatahi and whānau Māori flourish. This commitment has seen Māori who use Barnardos services experiencing improved outcomes as a result. We will continue this focus on equitable outcomes for Māori in the years ahead, giving life to Barnardos commitment to Te Tiriti o Waitangi.

Alongside our direct service provision, Barnardos champions children's rights and wellbeing through systemic Advocacy. This year we have advocated for legislative, policy and practice change on the biggest issues for tamariki, including mental health, child poverty reduction, safe and healthy housing, suicide prevention, family violence prevention, and for children and young people to participate in change on the issues that matter to them. By driving systemic change, Barnardos is helping build a culture where tamariki are valued, protected and respected, and families and whānau thrive.

Barnardos continues to be in a robust financial position with a strong balance sheet. Once again we achieved a small but valued underlying operating surplus for the year, albeit before accounting for non-cash impairments and write-downs.

	\$'000
Total Comprehensive Revenue and Expense	(207)
Add back – Impairment	121
Asset Writedown	156
Normalised Surplus	70

It is Barnardos people who give mauri to its Guiding Principles. We acknowledge the hard work and commitment shown

by staff and Board members over the past year, and thank them all for this. We also warmly acknowledge our donors and partners, who work with us to make a difference for tamariki. Next year, Barnardos will be farewelling and welcoming a Chief Executive, which will be a time of reflection, celebration and change. We will also see Oranga Tamariki legislation coming into full effect, bringing changes for our work, and we anticipate new developments through reforms to systems such as the education system. As we celebrate our mahi over the year past and reflect also

on what is still to be done, Barnardos looks strongly towards the future, and a continued momentum towards Aotearoa New Zealand being a country where every child shines bright.

Hei konā mai, nā māua noa, nā

James Te Puni
Board Chair

Jeff Sanders
Chief Executive



He taonga te mokopuna, kia whangaia, kia tipu, kia rea.

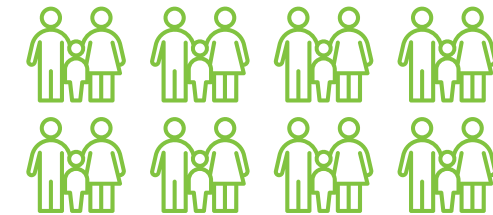
A child is a treasure, to be nurtured, to grow, to flourish.


2018 at a Glance

In 2018, Barnardos has put tamariki and rangatahi at the top of the agenda, making a difference by supporting them and their families and whānau directly every day, all around Aotearoa New Zealand.

53,017

children, young people and their families lives improved



 = 6,627 children, young people and families

29

services delivered across Aotearoa

46

times Barnardos advocated systemic change for children's rights and wellbeing

2

new significant partnerships

70

core locations working alongside families and children

8,721

Māori tamariki lives improved

1,937

Pasifika children's lives improved

740

staff members across Aotearoa

16,401

donors helping to change Kiwi kids' lives

\$5.6 million

in generous donations

We're for now and beyond

Barnardos focuses on children and families in the here and now, but we've always got an eye to the future too.

Everyone gets only one chance at childhood. When Barnardos was established in New Zealand over 60 years ago, our commitment was to ensure children in Aotearoa thrived in this important stage of life. This focus endures today. In everything we do, we support children to embrace the positive experiences of childhood, and to flourish even if they have experienced some of life's toughest challenges.

In all our work with children, Barnardos always has an eye to the future. We recognise children's experiences can impact their lives in the longer-term. Our work supporting children in the toughest situations shows that negative experiences do not have to shape their futures.

Over the past year, Barnardos has shown that with the right support, care and love around them, even children who experience really tough times can go on to flourish and thrive.

Barnardos focus on the now, and beyond, is grounded in a belief that to shine bright every child should grow up with strong aspirations for the future. Families and whānau should also hold strong hopes for their tamariki and rangatahi.

We are conscious that every time we work with a child or young person, and with their family and whānau, the impact of our work is potentially intergenerational. Over the past year, we have proved that by providing quality early learning for children through Barnardos Early Learning, we are helping children develop the building blocks for positive brain development, social and emotional skills. Our knowledge and research confirms that an excellent early learning experience has a positive life-shaping impact on children, which flows through to adulthood.



This intergenerational effect is clear across much of Barnardos Child and Family Services' work. Over the past year, our work with children who have experienced family violence has led to their regained confidence and a sense of safety at home. We've worked with parents who have experienced or inflicted family violence and supported them to deal with anger and stress through non-violent approaches. This can be a game-changer in their lives, their children's lives, and even the next generation.

We are particularly seeing the life-changing, intergenerational impact of our work with children and their families and whānau in our work with children experiencing multiple disadvantage and with complex needs.

By providing a range of preventative, early intervention and intensive support over the past year, we have helped make changes in the lives of children, family and whānau that can break cycles of poverty, violence, insecurity and hardship. We are helping make a change for brighter childhoods and brighter futures.

Child and Family Services

More than 84% of vulnerable tamariki/children who leave Barnardos Child and Family Services report increased mental, emotional or physical well-being

Early Learning Services

Studies show a child who experiences excellent early learning will be in a better place in terms of education and social skills later in life

Repairing trust

May, Sam and Tania's family has crumbled and collapsed. They need their dad to step up and rebuild it.

Four-year old Tania, her 14-year old brother Sam and nine-year old sister May had been living with their aunty for the last two years. They'd been removed from Mum and Dad's care because of family violence, alcohol misuse and Mum's mental health issues.

Mum and Dad separated, and Dad worked really hard to turn his life around so that his children could live with him again. He completed a drug and alcohol programme, committed to stop drinking, and took a positive parenting course. He was having weekend visits with the children and was ready to have them back full-time.

Our Paiheretanga social worker came on board to support the family through the transition, with the children coming back together with Dad. We developed a robust safety plan to guide the reintegration, which included visiting the home at least three times a week.

Dad has a full-time job, so most of the support was done in the evenings. Building on the things he'd learnt in his parenting course, we helped Dad with understanding child development and having realistic expectations. We focused on communication so that Dad would be a listening parent, and the children would have a say in what was happening. There was also practical support around household management, setting up routines, healthy nutrition and menu planning.

But it wasn't all about hard work. We encouraged the older children to take up activities as a fun way for them to connect with Dad. Sam is doing karate and May is having swimming lessons. Tania is attending an early learning centre. We helped Dad choose a centre with a positive learning environment and good programmes and support for transitioning to school next year.

Dad was ready to step up to be the father that his children needed him to be.

With our support and his willingness and openness to learning, all the professionals involved with the family and Dad unanimously agreed at the end of the plan that it had been a success.

Our Paiheretanga social worker recalls: "The day I completed my final visit, Dad was so overwhelmed he wept. This father worked so hard at being the best dad that he could possibly be at this point in time, it was a privilege to have worked alongside him."

Paiheretanga is an intensive in-home parent mentoring service preventing children entering state care or supporting them returning home from care.



Learning that goes the extra mile

A caring home away from home transformed Thomas into a capable and confident four year old.

Home based early learning provides care in a home environment that suits many children and parents.

Thomas is an energetic and curious little boy. He was four years old when he started with Barnardos Home Based Educator Aileen. When Thomas first started at Aileen's, he displayed frustration and often lashed out at other children. He needed support with his personal self-care skills, language and socialisation with children of his own age.

Thomas family had issues with transport, so Aileen was able to drive to his home every morning to pick him up. They'd go back to her house and have breakfast together before the other children arrived for the day. At lunch time, the children would get out their lunch boxes.

Thomas had never had a lunch box, so Aileen bought him one; that way he could have his lunch just like the other kids.

Throughout the day, Thomas took part in routines like kai times and regular outings such as music and movement, gymnastics, and playgroup. Having this consistency and structure in his

daily life supported Thomas's feeling of security. Aileen also set positive limits for Thomas by giving clear directions for what she expected of him. This guidance helped him anticipate what was to come, to better understand how to cope with different situations, and how he could thrive.

Aileen arranged extra support and visits from his language and speech therapist and early intervention teacher. Barnardos staff, other Educators and support workers soon noticed positive changes in Thomas. Particularly how, with Aileen's daily support, Thomas's language started improving.

Aileen employed a number of other strategies and resources to encourage and strengthen his emotional well-being and his sense of belonging. She offered Thomas a positive, respectful and safe learning environment that was enjoyable, rewarding, challenging, and fun. After a year with her, Thomas is now more socially competent and confident every day. He is now ready for his next step – transitioning to school.



We're for early learning and social services

By providing services across both Early Learning and Child and Family Social Services, we're doing more to help children shine bright.

Barnardos is unique in Aotearoa New Zealand. We are the country's leading children's charity delivering services directly to and for children every day on a national basis, across both Child and Family Social Services and Early Learning. The breadth and depth of our services for children and their families and whānau means that over the past year, we have been there for children in all sorts of situations, working to create an Aotearoa New Zealand where every child shines bright.

Up and down the motu, we are helping realise the right of every child to quality education through our early learning services. Through Barnardos Early Learning, we are providing different options centred on quality early learning experiences, creating positive outcomes for children and their families and whānau. Both our centre based and home based Early Learning Services operate on a not-for-profit basis, available for all children 0-5 years old. Through our commitment to early learning, Barnardos is supporting children along a path to positive educational and lifetime outcomes.

Through tailored learning, children are supported from their first years of life and develop an understanding of themselves, those around them and the world they are a part of.

We also know it is crucial that effective social support is available for children and young people if and when they need it. It is this work that Barnardos is dedicated to every day through our Child and Family Services. We consistently deliver high-quality, outcomes-driven social services – from pre-birth, to early years, throughout childhood and adolescence, and after young people turn 18 and grow into adulthood. Over the past year, Barnardos has continued to provide child and family social services across the full continuum of support and care, from preventative and early intervention support, to intensive targeted support, to universal services for children and young people.

Our strength as an organisation comes from the fact we directly deliver services through Barnardos Child and Family Services and Early Learning, along

with our advocacy for children's rights and wellbeing. It is the combination of the areas we work across that makes a difference for Kiwi kids. Our Te Korowai Mokopuna programme is an example of this. Through Te Korowai Mokopuna (TKM), Barnardos is providing professional social worker support, tailored to individual families and whānau with children in their early years, directly from our early learning centres in South Auckland. The focus is on children, families and whānau with complex needs and experiencing multiple disadvantage. We are getting in early to help families and whānau support loving, nurturing and safe environments for their children. Often the support we provide is really practical, but it makes a huge difference, such as helping to arrange access to safe and healthy housing.

During the past year, an independent evaluation of Te Korowai Mokopuna found the programme is supporting significant positive changes for children and their families and whānau, and in most instances these changes are transformative.



Potential reignited

Kingston and his little sister Harmony lost their nan. Then they lost their home.

“The intention is that when we walk away from a family, we leave them safer, more confident and knowing they can get help.”

Te Korowai Mokopuna worker

Twenty-two year old mother, Moana, watches Kingston and Harmony play happily together in their backyard. She smiles at how well her two and three year olds are now doing. Today they have their own home with a bedroom each and life is looking up. Moana has started her first ever job, has got her driver's license and her children are thriving at the Barnardos Early Learning Centre not far from home.

But a couple of months ago, things were different. They had moved to Auckland with Moana's nan who needed specialist medical treatment. Moana was very close to her grandmother and was relieved to get away from the gang culture in her home town.

It was a new start and Nan was going to get better, but her condition suddenly deteriorated and she passed away.

Moana was devastated. On her own, she couldn't afford the rent on the house they lived in, so they moved in with an Auntie. But Auntie already had seven people living in her three bedroom house. Kingston and Harmony had to sleep on the couch. Then they were kicked out and the young family found themselves on the street.

It looked like things couldn't get much worse, but help was on the way. Moana heard about the life-saving Te Korowai Mokopuna service, available through Barnardos Early Learning Centres in South Auckland. After

a brief stint in emergency housing, Kaimanaki Whānau worker Susy organised a state house for them, and filled it with donated furniture from the local marae.

“Moana is really motivated to make the best possible life for her children, and just needs guidance as she is still young.

She's signed up to the child brain development course because she wants to be a great mum. She's a very good, healthy cook which she learnt from Nan. She's a very intelligent woman that can go far.” Susy explains.

Moana is well on her way thanks to this support. Five weeks into a six week employment course with WINZ, she got her first job and has career plans to be a beauty therapist. Keen to learn more about how to keep Kingston and Harmony safe and healthy, Moana also attends a Barnardos parenting programme.

Kingston and Harmony are also doing well at the Barnardos Early Learning centre they are attending. New routines, greater security and consistency in his home life mean that Kingston is making up lost ground on his speech and language and his behaviour is much improved.



Early Learning

Every parent, caregiver, family and whānau wants the best possible start in life for their child. Learning and development in the early years is a big part of that.

During 2018, Barnardos Early Learning has continued to provide high quality early learning grounded in a focus on the whole child, meeting their individual learning and development needs.

Barnardos encourages every child in our early learning services to explore the world around them and to learn at their own pace. Children are safely cared for and nurtured, and along with their

families and whānau, they become part of a community that grows and provides support around them.

Barnardos Early Learning understands the significant responsibility we have of creating strong foundations for the future. Over the past year, we have re-branded our early learning services, placing a stronger focus on why and how we deliver early learning. We've

listened hard to what parents and caregivers tell us they value about our services, and what quality early learning looks and feels like for their child. We remain dedicated to the value that early learning delivers for children, their families and whānau, both during childhood and in the long-term.

As part of our focus over the past year on making Barnardos Early Learning the

best it can be, we have reviewed Barnardos Early Learning Philosophy. It emphasises that every child in Barnardos Early Learning is supported by our teachers to flourish, with strong relationships, and the love and care of their family and whānau. We also focus on ensuring that children are connected to the unique natural world around them in Aotearoa, and developing a love of learning, including through play.

Across our early learning services, we are delivering quality experiences grounded in Te Whāriki – New Zealand’s National Curriculum for Early Childhood Education. Reflecting Aotearoa New Zealand’s heritage, Te Whāriki is bicultural, and forms the basis for how we plan children’s early learning experiences with Barnardos. Based on Te Whariki’s Kaupapa Whakahaere (Principles) and Taumata Whakahirahira (Strands, Goals and Learning Outcomes), our teachers and educators work closely with children, parents, caregivers and their communities to design personalised programmes for each child’s learning pathway, leading to positive early learning outcomes for each child.

By providing early learning in two different environments, Barnardos is providing children and caregivers with choices around what kind of early learning works best for them. Our centre based early learning gives children the opportunity to learn among a diverse group of children in purpose built, naturally based outdoor and indoor spaces. Our home based early learning gives children the opportunity to learn in a home setting, with an educator who often becomes an extended member of the family or whānau.

Across our centres and home based early learning, we are committed to excellence in early learning, with every child’s experience grounded in their local community. All around the country, Barnardos Early Learning actively supports our local communities, focusing on strong relationships, education and support, and placing children at the heart of all we do.

During 2018

70.7

Net Promoter Score
(Customer loyalty measure)

Education Review
Office results:

All services
100%
well placed

Home based:

1753 children
20 networks
373 educators

Centres:

1842 children
24 centres
135 teachers



Our Philosophy

Creating strong foundations
for the future

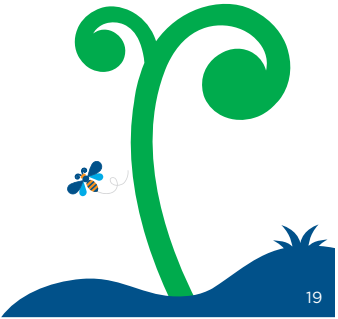
Embracing the wonder of every child
supporting all to flourish

Connecting with whānau
we’re stronger together

Inspiring a love for Aotearoa
Kaitiaki of the world

Valuing early learning
preparing for life

Engaging children through play
making every moment a learning one



Christine

Barnardos Early Learning Consultant



“My experience with Barnardos has just been amazing. We’ve felt safe, supported and confident.

I was initially worried by the whole process that being a solo dad, and even a male, would come with stigma and prejudice, but Barnardos has been incredible.”

Samuel
New parent at Barnardos Early Learning

What is your role at Barnardos?

I'm a Barnardos Early Learning Consultant. My role is developing and promoting our services in Auckland. I'm one of several Early Learning Consultants around the country reporting to our National Manager.

How long have you been part of the Barnardos whānau and what makes it a special place to work?

I've been part of the Barnardos whānau for 28 years. I started as a home based Educator, I also volunteered for the parent line we used to run, and then I became a Co-ordinator for a number of years. I've been a Consultant for over four years now.

Barnardos is special to me as I know the work we do supports families to make positive decisions to create a better future for their children. I believe that one of our strengths is our ability to offer families the choice of centre based and home based early learning. Both services offer excellence in early childhood education and this means we can provide options that are individually tailored to meet the needs of the families. By connecting with whānau we can be stronger together.

What is your favourite part of the work you do?

I have a passion for working with children and families, helping them to make the right decisions. For our educators, it's a role that opens up opportunities to work from home and pursue education through the Level 4 Certificate in Early Childhood Practice.

I also love working in the community, meeting different people from diverse cultures and backgrounds. Auckland is so multicultural, and we have educators from just about every background.

Through your work, what do you see as the challenges families in New Zealand face today?

A big challenge for families is the cost of living in Auckland. This year, I feel many parents I'm talking to are more interested in the cost of early learning options and how that works with their circumstances.

Over the last year, what are you most proud to have achieved?

I am very proud to say that over the last 12 months I have enrolled over 145 children into our home and centre based services. These children will now have the opportunity to have the best possible start in life.

Michelle

Service Improvement Consultant in the Barnardos Early Learning, Pedagogy and Quality Assurance Team



“The programme that Barnardos offered was beneficial and greatly assisted us in improving teaching practice and embedding sustainable long term strategies that improved outcomes for our children.”

Pasifika Alliance
March 2018

What is your role at Barnardos?

I'm the Service Improvement Consultant in the Barnardos Early Learning, Pedagogy and Quality Assurance Team. Our team is responsible for the ongoing support and advice for our Barnardos home based and centre-services. We also share our expertise through external professional services, using our experience to support the wider early childhood education sector. My role focuses on managing Ministry of Education contracts and facilitating professional learning and development under a programme called Strengthening Early Learning Opportunities (SELO).

How long have you been part of the Barnardos whānau and what makes it a special place to work?

I've been working for Barnardos for eight years and the organisation's values align very closely with my own. Barnardos is committed to children and excellence and they support me to advocate for tamariki and always put the rights of children at the forefront of what I do every day. Barnardos has also enabled me to continue to grow and learn within my mahi. I've been able to move into roles as I've developed my leadership skills. As a curious and life-long learner, Barnardos provides an environment where I can be challenged by new experiences and opportunities.

What drew you to this work originally and what keeps you committed?

As far back as I can remember, I've wanted to be a teacher and work with

children. My parents had four children under the age of five, including twins. My older sister and I helped my mother with our younger siblings. At primary and intermediate school I was a buddy for the new five year olds, and when I was old enough, I was always babysitting. After leaving college I worked for a couple of years but as I always wanted to be a teacher, I applied to undertake study to become an Early Childhood teacher.

I've never questioned what my calling was, and I can't think of any other work that would satisfy me more. Now, working with teachers to support them to be the best that they can be results in improved outcomes for the children and families that we work with every day.

What is your favourite part of the work you do?

The moments when teachers see their own success as a learner and this re-ignites their commitment and passion to teaching as a profession. The most rewarding part of my job is when teachers talk excitedly to me about all that they have been learning, and how this translates into improved experiences for our tamariki.

This excitement for life-long learning is what ensures that children and families will continue to benefit from Barnardos Early Learning.

Child and Family Services

Whenever children need us, we're there to support in ways that work for them, every day, all around Aotearoa New Zealand. Even in the toughest situations.

In 2018, Barnardos Child and Family Services has again provided effective social services support to children and young people, including the most marginalised children and young people in Aotearoa New Zealand. Our work is often complex and demanding because of the situations we are dealing with. The professionalism of our staff and their skill in working with children and their families and whānau enables us to act with courage and commitment, supporting long-term outcomes for children and young people so they can develop and realise their potential.

Barnardos Child and Family Services provides support throughout all stages of children's lives, in ways ranging from preventative support and early intervention, to intensive support and care services. Whenever a child or young person needs us, Barnardos is there. We focus our efforts on where we can make the biggest difference in children's lives, for the better.

The impact of trauma on children and their families and whānau is something we see every day in our work. The impact can be life-long and

intergenerational, and it is essential Barnardos is equipped to respond effectively. Building on our commitment to Barnardos being 'trauma informed' by 2020, over the past year we have been developing our ability to weave neuroscience with effective practices and cultural frameworks. This is enabling us to support children and young people who have experienced trauma to reach their full potential.

Barnardos Child and Family Services has placed a key focus in the past year on further applying our expertise in delivering care placements, to help more children when they cannot be at home with their families or whānau. Our focus is on providing caring and supportive home environments, always with the aim of getting children and young people home and back with family and whānau. Our expertise in care services over many years has been recognised by our partners. Over the past year, this has led to us building on the positive outcomes we deliver through our foster care service and our Specialist Group Homes, by developing a number of specialist placements for children and young

people. We have also been developing a new small, community-based care home for children and young people in Christchurch, in partnership with Oranga Tamariki and with support from Ngāi Tahu. This will open in late 2018. Through the new care services we have developed, we are supporting more highly vulnerable children and young people to be cared for safely and therapeutically, looking towards positive long-term outcomes in an atmosphere of understanding.

Alongside this, over the past year Barnardos Child and Family Services has maintained a focus on preventative and early intervention services. By providing early help, we have shown that we can prevent children and their families and whānau from experiencing significant social challenges. Early help for families and whānau can ensure children and young people stay safe with their families and whānau, and that they develop and flourish in childhood.

During 2018

21,673

children, young people, parents and caregivers were helped through face-to-face Child and Family Services

(Increase from 14,500 in 2016/17)

98%

of clients were very satisfied or satisfied with the service they received from Barnardos

92%

of parents that have received support from Barnardos left our services able to provide a safer, healthy and nurturing home for their tamariki/ children

(Increase from 89% in 2016/17)



Lincoln

Residence Manager for
Te Poutama Ārahi Rangatahi



What is your role at Barnardos?

I'm the Residence Manager for Te Poutama Ārahi Rangatahi, our specialist residential treatment programme for youth who have engaged in harmful sexual behaviour, where I lead a large team of educators, clinical staff and residential workers.

How did you become part of the Barnardos whānau?

I was seconded to Te Poutama Ārahi Rangatahi from a position as Team Leader Clinical Practice for a youth justice residence for a few months in late 2015. The experience made a strong impression on me, I was struck by how difficult, more difficult than usual, I found saying goodbye to the youth and staff. So when an opportunity arose to return as Residence Manager in March 2016, I jumped at it and have now been with Barnardos and Te Poutama Ārahi Rangatahi for nearly three years.

What makes Barnardos a special place to work?

In short, everyone is really nice and completely dedicated to facilitating meaningful and genuine difference in the lives of the most vulnerable children in New Zealand. Care, child-centric practice and openness to change permeate our culture and language, and help us achieve that. It's not something I've experienced in other services that I have worked in.

What drew you to this work originally?

I've been working with children and young people in a social services context for 19 years. There was no one

thing I can remember drawing me to it particularly. I think it comes down to my background. My mother was what we now call a "home for life" caregiver and so I grew up with a strong belief in social justice and the importance of whānau.

What keeps you committed?

An intrinsic belief that people can and do change! And seeing that in action every day. I believe that judging and persecuting people who have perpetrated sexual abuse and violence won't help them change. Change comes from expressing empathy, kindness and acceptance, while not colluding or excusing their behaviour one single inch. It's truly a privilege to see youth and men face the devastation that they have caused, step out of their shame, accept their wrongdoing, and use that experience to be better people.

Over the last year, what are you most proud to have achieved?

My team's greatest achievement has to be creating an environment that is nurturing, caring and worthy of being considered a therapeutic residence. In an external assessment our residents said they feel safe, loved, listened to and that we believe in their potential. You can't recruit, create process or buy that, it happens through great people showing genuine care for youth despite their challenging behaviour.

"Love means people looking after me, when I know I'm being looked after it feels good in here"

Te Poutama Arahi Rangatahi resident

Lesley

0800 What's Up Team leader



What is your role at Barnardos?

I am the Team leader for 0800 What's Up, our counselling helpline and webchat service for children and teenagers. I manage 19 part-time supervisors and counsellors.

How long have you been part of the Barnardos whānau and what makes it a special place to work?

0800 What's Up is 16 years old and I was one of their first telephone counsellors. We became a service of Barnardos about six years ago. One of the great things about being part of a larger organisation is being able to work with others of like mind, who have the same goal – doing more for children - but achieve these through different pathways. There is always something new to learn from them.

What drew you to this work originally?

When my two boys came along, I was at a bit of a loss as to how to communicate with them. I grew up with three sisters, no brothers, attended an all-girls school and my father seemed to play golf all weekend. I wanted to know how to talk to my boys, and what issues they would be facing as they grew up. I completed a Child and Adolescent Diploma which included some counselling papers around the same time that What's Up was being launched.

Through your work, what do you see as the current challenges facing children and families in New Zealand?

Over the years we have seen with the increase in technology, that young

people have more choice in how they can communicate with their friends and family, and it has had an impact.

Bullying has always been one of the most talked about issues at What's Up but mental health issues have been increasingly coming up over the past couple of years.

I think being open and having conversations which a lot of us and children can find uncomfortable will be an ongoing challenge for some families, especially as a lot of communication is done via digital platforms.

Over the last year, what are you most proud to have achieved?

Being able to increase both the opening hours of the phone service and the hours that our online chat is available. We've had a busy year with the launch of a new website and chat service. For me, seeing the outcome of working together to achieve that has also been something that we can all feel proud of.

27,749

calls and webchats answered by
0800 What's Up last year

We're for all ages and their whānau

Barnardos makes a difference every day for children and young people by being there at different points throughout their lives. We walk alongside them and their families and whānau during their infancy and early years, through middle childhood and as they grow into teenagers.

We provide a broad range of services and support tools based on age, culture, family and whānau circumstances as well as for particular needs. Alongside our diverse service work, we take a positive approach in proactively advocating for all children's rights and wellbeing.

This holistic, whole-of-life approach enables Barnardos to be truly effective. The depth and breadth of our services and advocacy means that at each point along a child or young person's life journey we can help when, and how, it can make the biggest difference for them.

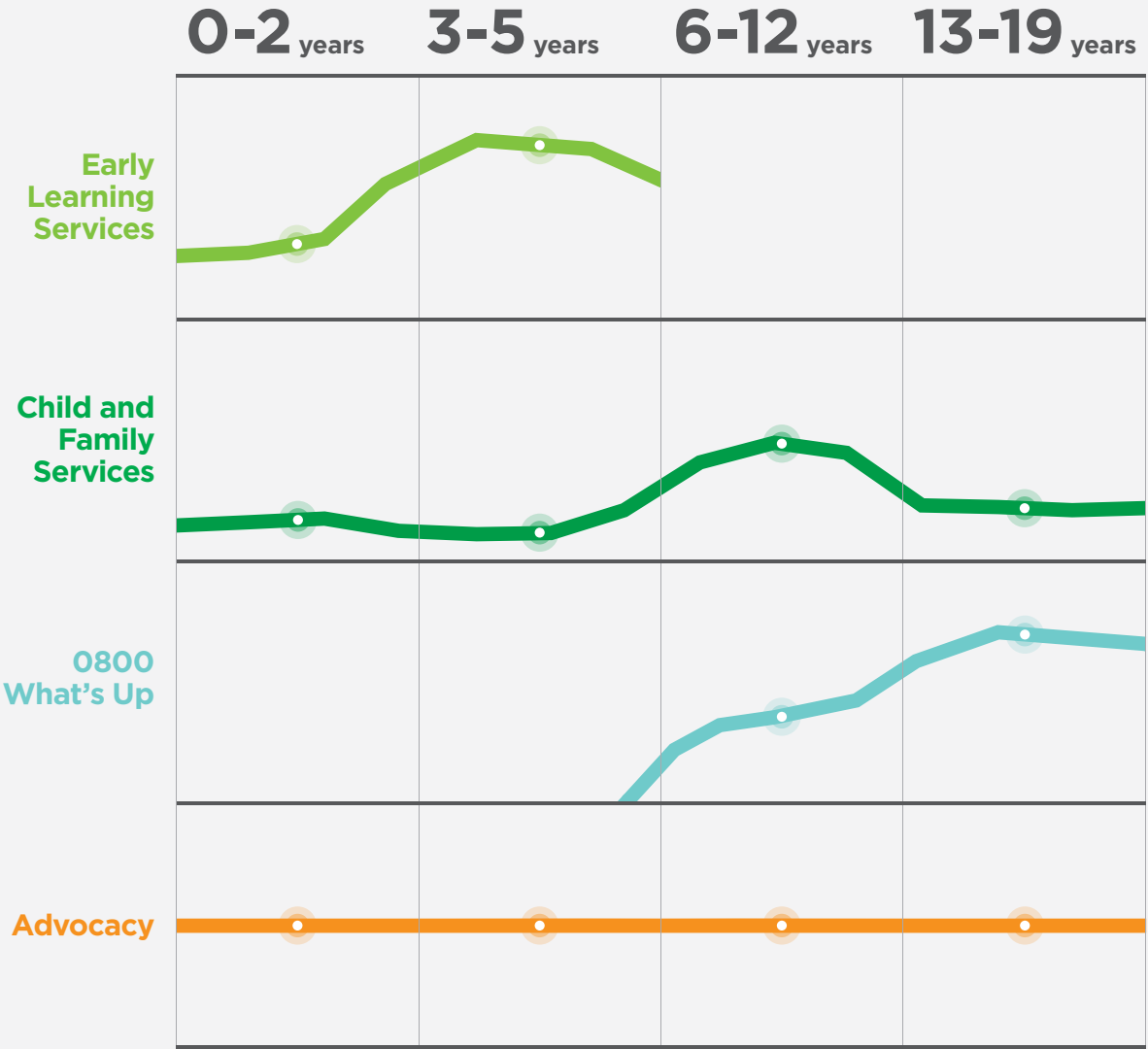
During 2018

48%
of children and young people supported by Child and Family Services were aged 6-12 years

72%
of children in our Early Learning Services were aged 3-5 years

We advocate for **all children** and young people and their whānau

Our work by age



This infographic represents the age of children that our work supported in 2018. Due to privacy requirements 0800 What's Up numbers are approximated and our advocacy supports children of all ages.

0-2 years old

Breaking the cycle

18 year old Luisa had a rough start in life. She wants to give her baby a better beginning.

By providing early, wraparound support for vulnerable children and their families and whānau, we're helping them have safer and healthier lives.

Luisa is 18 years old, and she's a new mum. Even before becoming a young parent, Luisa faced many significant challenges in her life. She was abused as a child and she suffers from anxiety and depression. Luisa has attempted suicide on a number of occasions. Her relationship with her daughter's father was physically and verbally abusive.

Luisa was referred to Family Start, our service providing early support to vulnerable babies and their families, when her daughter was one month old.

We immediately set about finding her and the baby a safe new home and getting a protection order against Luisa's ex-partner.

Once settled, we supported her attendance at a Parenting Through Separation course, and worked with her lawyer to arrange visitation for the baby's father. Luisa's Family Start social worker also arranged for her to get professional support for her anxiety and depression from perinatal mental health services.

With a lot going on in her life, we wanted to make sure her baby didn't

get overlooked in the midst of adult issues. We assisted Luisa to focus on her daughter's needs and on being a child-centred parent. These actions all helped her avoid being pulled back into an unhealthy relationship with her ex-partner.

A flourishing child needs a strong relationship with their parent or caregiver, so we worked with Luisa to develop and strengthen a healthy attachment with her daughter. We encouraged her to get involved with other community programmes that support parenting and bring new parents together to support each other.

Home visits are a key part of Family Start, so during all of this we visited Luisa and her baby weekly. Each time, her social worker brought Luisa parenting and developmental information that specifically related to what was currently happening with her baby. We also ensured that they were linked into Well Child Services for immunisations and regular health checks.

Over the months we've been working with Luisa and her daughter, we've seen a growth in this young mother's confidence and a baby who is safe, thriving and meeting all her milestones. Through the difference we've made together, the future is looking much more positive for this family.



3-5 years old

Celebrating diversity

Being part of a multi-cultural environment has allowed three and a half year old Sean to blossom.

Barnardos Early Learning is committed to excellence in early learning, with every child's experience grounded in their local community.

Sean is a determined and inquisitive three and a half year old who attends the Hornby Pasifika Early Learning Centre. He was born with a heart condition and has visual impairments. When he started at the centre 14 months ago, he had challenges meeting his developmental milestones. Since he has been with us, he has made great progress and is really benefiting from being in a diverse and welcoming early learning environment.

He has responded particularly positively to the centre's focus on language through storytelling, reading and music. This has been very good for his speech and language skills which have really improved. It's also helped reduce Sean's sensitivity to changes in his environment and he is becoming a lot more independent and outgoing. He is now actively seeking out and spending time with the other children and gets great enjoyment from group learning experiences. One of his favourite things is joining in with our cultural activities.

Sean is becoming more physically active. He's small for his age, but he more than makes up for it with his happy attitude. He loves to clamber and climb and is having fun figuring

out how his body moves. We've been able to support him with additional resources which help him to develop his spatial awareness. We encourage Sean by getting him to count and talk about what he is doing while he plays.

He loves to sing, and we often hear him singing some of the centre's favourite Pasifika songs.

We can see how far Sean has come when we see him on the play equipment with a cheeky smile, describing to his teachers what he is learning, and finding out how to play with his peers. His time at the centre has made a real difference in his life.



6-12 years old

Igniting hope

Alisha is six years old. She is living through the impact of abuse, neglect and poverty.

Alisha is a six year old girl who lives with her parents, two older sisters and Ernie, her two year old brother, who has multiple medical needs.

The family were struggling financially and with managing the needs of all the children. There was real concern that the girls' health and wellbeing was being neglected due to the high needs of their brother.

Alisha in particular had head lice to the point where you could see them crawling on her head from a reasonable distance, constant bedwetting, and poor physical hygiene.

Alisha and her family were referred to Barnardos LEAP service and we were able to wrap a package of support around them.

We matched them with one of our SAGES life-skills mentors, who helped them establish household management routines to keep the house clean and get the girls to school on time. To tackle the lice, we drew on a good relationship with a local pharmacy to get them treatment that worked. Alisha and her sisters are now free of head lice and Mum and Dad have plans in place for treating the problem if it returns.

Their LEAP social worker arranged for a full assessment of the children's health needs, too. This found that all of the girls need glasses, so we helped make appointments and with accessing funding to ensure that each now has a pair. This has already had a substantial impact on their learning and achievement. To further improve this, we've been working closely with their school. The girls are now receiving and attending specialised education sessions to support their education.

They are also being supported by a Mana Ake worker within their school to address the grief and loss they have been through. This relates to family violence. As an infant Alisha experienced severe trauma. She had her face smashed down into the ground and was a witness to multiple occasions of verbal and physical abuse towards her mother by her biological father.

To address this, as well as concerns about ongoing violence in the home, the three girls have also completed a Children's Safety Programme. They now have safety plans in place as well as a better understanding of the emotions they have, due to what happened in the past.

Alisha now has a more positive home and school environment overall. All three girls are now healthier children and are engaging much better with their peers. For all the family, the big difference too is that there is more hope within the family now.



13-19 years old

Probing beneath the anger

Structure, support and being understood transformed Jake from a violent and angry teen to a positive young man.

40 young people were cared for and supported in Barnardos residential care services in 2018.

Jake was a resident at Te Poutama Ārahi Rangatahi for about a year. He had a history of anti-social and violent behaviour which continued at Te Poutama. He'd seek approval from his peers, but respond in a very aggressive manner if provoked. He'd also threatened to harm and physically assaulted staff.

We thought that Jake might respond better to the environment at Te Whare Turama, one of our smaller family group based homes. The transition would also help him adjust to living back in a community setting before returning to his mother's care.

Once Jake was at Te Whare Turama, he was enrolled at the local alternative education programme. Within three months, he'd settled into the routines and structure of the home. He soon learned that good behaviour was rewarded and unacceptable behaviour meant consequences like early bedtimes, no electronics time and sometimes missing out on weekend activities.

While he had previously been noted as having poor social skills, Jake engaged well with the other young people, and he was starting to show maturity and responsibility. His real breakthrough came after he participated in a two week automotive course in Auckland. He loved it, and it made him realise what he could achieve without resorting to violence.

Jake's mother was anxious about him coming home, as she only had memories of an angry and violent boy. In preparation for his return, we worked with her on how she could provide the same routines and structures we used in the home and reassured her that he had changed.

Jake went home last year but continues to keep in touch. He calls to talk about his girlfriend problems, seeking our advice and also sharing his good moments. He called when he got a part-time job, got his restricted licence and moved into his own place with friends his own age.

His mother is also in contact. She texts or phones on a regular basis to update us on how well he is doing and she knows that we're there for them both, even though Jake has left our care.

Jake's journey has been a really positive one.

He always had the ability to change within him, and with our support and encouragement, he made the changes needed to become a much happier young man.





We're for children's rights and wellbeing

Barnardos Advocacy for children's rights and wellbeing drives systemic change in Aotearoa New Zealand legislation, policy and practice.

Over the past year, we have advocated at the local, national and international levels for children's rights and wellbeing. Our advocacy benefits children and young people, their families and whānau, communities, our society at large and the institutions and systems within it.

Barnardos Advocacy is informed and shaped by what children and young people themselves tell us is important to them and their family and whānau. When we advocate, we focus on both the challenges facing children and young people, and their aspirations and hopes for their lives. We ground our advocacy in the rights that every child is entitled to under the United Nations Convention on the Rights of the Child. Our Advocacy is informed by the expertise and knowledge we have as New Zealand's national children's charity, working directly every day with children, young people and their families and whānau. Our deep understanding of the realities of children and young

people's lives means that when we advocate, we do so on the basis of experience and evidence, enabling us to influence systemic change.

This past year, Barnardos has brought forward solutions to problems, advocating for change that will make the biggest difference in children's lives, and the lives of their families and whānau. In the lead-up to the General Election, we advocated for healthy and safe housing for all children and their families and whānau, and called for the introduction of a universal child payment for all children in their early years, to enable children to have a fair and positive start in life. In our Briefing to the Incoming Government, we called on Government to respect, protect and promote children's rights in specific ways, and we welcomed Government's commitment to a better housing policy and a child payment for all children in their first year of life.

Our advocacy last year shows the difference Barnardos makes by using our platform to champion the aspirations, rights and views of children and young people on the big issues facing them and our country, like child poverty, family violence and the state of mental health. This has been evident in our advocacy on child poverty reduction legislation, the development of a national Child and Youth Wellbeing Strategy, on changes to family violence legislation and policy, on a draft national

suicide prevention strategy and to the Government Inquiry into Mental Health and Addiction. Through this advocacy, Barnardos has powerfully brought the situation of children and young people into the heart of legislation and policy formation and practice development.

This past year Barnardos has also raised our voice in a range of public forums to promote and advance children's rights and wellbeing. We have done this through media, at national and international conferences and directly with Government decision-makers at Parliament. We have worked with likeminded organisations to make a bigger difference in advancing children's rights and child and whānau wellbeing, including with Action for Children and Youth Aotearoa, through the Every Child Counts and Tick for Kids collectives, and through the Children's Convention Monitoring Group, convened by the Children's Commissioner.

Looking ahead, Barnardos will continue advocating for advancement and implementation of children's rights, for strong and safe whānau, and children and young people to meaningfully participate as active citizens. Whenever we advocate, we will continue to encourage a New Zealand commitment to celebrating, respecting and valuing children, and the human dignity and potential they all have.

We're for Tangata Whenua and Tangata Tiriti

Barnardos is committed to Te Tiriti o Waitangi and to ensuring that we make a difference for tamariki and whānau Māori, and we are also working hard to make a difference for Pasifika children and their families.

Working with tamariki and whānau Māori and Pasifika children and their families every day, Barnardos has worked hard over the past year to reflect Te Tiriti in practice through our kaupapa and mahi. We bring this to life through Barnardos Ngā Pou e Wha Strategy. We also focus on embedding cultural frameworks within our approaches that lead to positive outcomes for Pasifika children and their families, tamariki and whānau Māori.

Our strong commitment to making a difference for tamariki and Pasifika children is reflected in the fact we have set ourselves the goal of ensuring that across both our Child and Family Services and Early Learning Services, we aim for tamariki Māori and Pasifika children to experience outcomes which are equal to or better than the mainstream population.

Over the past year this commitment has also led us to collaborate more closely with Pasifika, Māori and iwi based organisations, to explore what we can do together to make a difference, and to put this into practice for the benefit of tamariki, whānau, and their wider hapū and iwi.

Early Learning Services:

26%

identify as Māori

11% Pasifika

Child and Family Services:

38%

identify as Māori

8% Pasifika

Early Learning

We're making a difference for tamariki Māori and Pasifika children through our early learning, by ensuring children's cultures are central to our focus on quality early learning.

Education Review Office findings:

- Te reo Māori is reflected in curriculum priorities
- Teachers provide a bicultural programme
- Children know their mihi
- Te Reo and Te Ao Māori are well integrated
- Core Māori values are evident
- Environment reflects bicultural identity of Aotearoa New Zealand

Child and Family Services

We're making a difference for tamariki Māori every day through our commitment to supporting children, family and whānau to have safe and healthy lives.

88% “I feel safer”

Tamariki attending our Children's Safety Programme (National average 86%)

80% “I am more aware of how to protect my children”

Whānau attending our Parenting through Separation Programme (National average 74%)

We're for partnerships and collaboration

Barnardos helps children to shine bright every day all around Aotearoa New Zealand. By teaming up with others who share our values and vision for children, we make a bigger difference together.

Growing strong partnerships every day

We have worked hard this past year to maintain our strong partnerships with a range of Government agencies, based on trust, transparency and a shared commitment to seeing children, young people and their families and whānau supported and thriving. We deliver services directly to and for children, young people and their families and whānau on behalf of Oranga Tamariki, the Ministry of Education, the Ministry of Justice and the Ministry of Social Development (MSD).

Barnardos has established a number of new partnerships with Government and other NGOs over the past year. In November 2017, we took on the Family Breakdown Assessment Service (FBA) for the Ministry of Social Development, making independent assessments of

the situations of young people and their families and whānau, to determine if a family breakdown has occurred. On the bases of their independent assessment, our FBA assessors provide a professional recommendation that assists MSD to determine whether a young person not living with their immediate family is eligible for an income benefit payment. Like all our work, our FBA service takes a child, young person and family and whānau focused approach.

In May 2018, Barnardos signed a Memorandum of Understanding (MOU) with FairWay Resolution Ltd, reflecting our common focus on working with children, young people and their families and whānau to find long-term solutions to problems they are experiencing.

Our MOU provides a platform to work together to find more effective ways to work with our clients, and to advocate for the wellbeing of children and their families and whānau.

In September 2017, we signed a Memorandum of Understanding with Te Whare Ruruahau o Meri Charitable Trust, to work together on joint projects and service delivery that enhances the mana and wellbeing of tamariki and whānau, now and into the future.

Through our new and ongoing partnerships, we are living our Guiding Principles of Maiatanga, Kotahitanga and Kaikōkiritanga.

Combining our strengths benefits those impacted by family violence in Aotearoa

In partnership with Te Whare Ruruahau o Meri and Fonua Ola, Ngā Pou Tuarongo is one of the new joint initiatives Barnardos has started over the past year. This collaboration is making practical difference in the lives of tamariki and whānau impacted by family violence, or at high risk of family violence.

Ngā Pou Tuarongo is an integrated family violence prevention and response collaboration, providing support based on needs identified in predominantly Māori and Pasifika families in the South Auckland community. We work closely with the South Auckland Police team focusing on family harm, meaning

we are responding to and supporting whānau while they are still in crisis.

Through Ngā Pou Tuarongo, we are working with vulnerable whānau to help them create peaceful homes for their tamariki and whānau, by addressing underlying stress factors in their lives, including money worries, housing problems and homelessness, lack of food, and drug and alcohol addiction. We work with whānau on a plan for long-term, positive outcomes. This includes supporting children through a children's safety programme, and parents engaging in programmes to support and develop their parenting skills and safety in the home.

Our three organisations bring different strengths to Ngā Pou Tuarongo, including expertise, resources and cultural perspectives. This is enabling us to work holistically with tamariki, wahine, tane and whānau, applying our collective strengths for their benefit and to help them become free from the trajectory of long-term family violence issues. It is also supporting each of our organisations to learn and develop our knowledge.

Our collaborative approach is making a difference: already Police report a lower number of family harm and repeat calls, and the programme has a 91% whānau engagement rate.

Having the right people, the right approach and the right cultural frameworks is helping build strong and safe whānau, and making a difference in the lives of tamariki exposed to violence.





Bringing light to children and young people at a special time of year

A number of children and young people in Barnardos services had a very special experience during the Christmas season last year, when they were invited to a Christmas Party at Premier House, hosted by the Prime Minister and Santa Claus.

The Christmas Party brought excitement and joy to the children and young people who attended, who were accompanied by their foster caregivers and the Barnardos staff who support them day-to-day. They were all made to feel at home at Premier House, and enjoyed Christmas craft and card making, sports activities in the grounds, and gifts from beneath the tree. The Prime Minister opened the floor for 'Question Time', with the children and young people asking some fantastic questions and getting to know the Prime Minister and Santa Claus in the process.

The attendance of a number of the children, young people and their caregivers at this Christmas celebration was made possible through the generous financial support of some of Barnardos corporate partners and local and national businesses. By working together to help children and young people to have this experience, it meant a number of Barnardos children and young people were able to create amazing Christmas memories which will last a lifetime.

During 2018

128

children and young people were supported through our foster care services

Sarah Lilli Fund

Every year, the Sarah Lilli Fund helps disadvantaged children pursue their interests in childhood. The focus is simple, on providing small funding grants that enable children to participate more in things they love doing or would like to try, for example, swimming and music lessons, participating in art projects, or seeing

something in real life that they have always wanted to, like their favourite animal at the zoo. Last year, the Sarah Lilli Fund hit the milestone of having raised \$250,000 for children since it was established in 2006. The Sarah Lilli Fund shows that a little does have the power of making a huge difference for children.

\$250k

Raised since 2006

Donations make a huge difference

Every year, our generous donors contribute to the work we do to help Kiwi kids struggling with trauma and experiences that no child should ever have to deal with. And every year we're extremely grateful to the large numbers of generous people who answer this call for help.

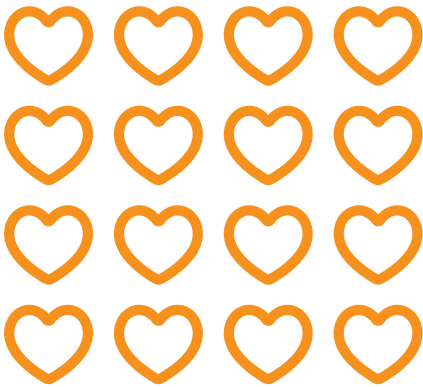
Over 16,000 Kiwis put their hands in their own pockets to create a better future for children and help them realise their potential.

People give for a whole range of reasons; some tell us they want to help in their own backyard, others were helped by Barnardos when they were young and they're now in a position to give back.

Often they give because they're aware some Kiwi kids are not able to shine bright and they want to do their bit to change our nation, one child at a time.

During 2018

16,401
donors



♥ = 1,025 donors

10,071
have given a regular monthly gift

122,829
donations processed



Donors from all over Aotearoa give to Barnardos for many reasons...

Mike & Kate

Mike and his wife Kate are parents to two children under five. They started giving to Barnardos not long before their daughter was born. They support us because they look at their happy family and feel fortunate; they know that many children aren't as lucky as their girls, so they are "very happy to support your great work".

Sid

Sid is in his late 30s. Like many of our donors he was recruited by one of our fundraisers. He felt a connection with the fundraiser, and was moved by what he told him about the struggles some of our nation's children face. So he committed to making a small monthly gift to contribute to change. That was more than 10 years ago.

Lynn

Lynn is the mother of a large family, who donates as her way to give back. Barnardos helped her family through a tough time when her children were young. That was about 20 years ago. They've grown up and have left home now, but she still recalls what it meant to her, and wants to make sure other mothers have the same support.

Dorothy

Dorothy had a Barnardos money box as a school child, more than 70 years ago. She thinks it was this 'smart box' that made her first join, but she also remembers hearing stories about Dr Barnardos. All these years later, she's still happy to donate when she can, "as your work amongst young people is so valuable."

Marilyn

Fundraising Senior Administrator Marilyn Timperley, who has been opening letters, taking phone calls and looking after our donors for over 25 years, says:

"Our donors are the lifeblood of our organisation. Even though I haven't met most of them, I recognise a lot of their names and often feel like they're a friend! I'm always blown away by how giving and kind people are."

Thank you. We truly couldn't do our job without this generosity.

Our Supporters

Ā Mātou Kaitautoko

We are grateful to have a strong community of loyal supporters.

Thank you to these kind and generous trusts, organisations and individuals for making Kiwi kids’ futures shine bright.

Together we do more.

Grants and Donations

ANZ Staff Foundation	Foundation North	New Zealand Community Trust
BayTrust	Four Winds Foundation	New Zealand Lottery Grants Board
Carncott School	Gallagher Charitable Trust Board Inc	North & South Trust
CERT	Hawkes Bay Foundation	Oxford Sports Trust
Clark Charitable Trust	Holdsworth Charitable Trust	Pelorus Trust
Community Organisation Grants Scheme: Auckland City; Hutt Valley; Kirikriroa/ Hamilton; Manawatu/Horowhenua; Manukau; Manawatu/Horowhenua; North Taranaki; South Taranaki; Waikato West; Waitakere City; Whanganui; Whangarei; Whitireia.	Hornby Working Men's Club & MSA Ltd	Pub Charity Inc
Community Trust of Southland	Hugo Charitable Trust	Rata Foundation
David Ellison Charitable Trust	Hutt Mana Charitable Trust	Redwood Trust
Estate of Beth Donald	ILT Foundation	Remuera Lions Club Charitable Trust
Estate of Brian A Paradine	Irvine Trust	SKYCITY Auckland Charitable Trust
Estate of Dorace E Mason	Jennifer Smith Family Trust	SKYCITY Hamilton Community Trust
Estate of Doris L Walker	JN Williams Memorial Trust & HB Williams Turanga Trust	Sunrise Foundation
Estate of Gary R Nickle	Jones Foundation	The Southern Trust
Estate of Lilian J Stevenson	Joyce Fisher Charitable Trust	The Trusts Community Foundation
Estate of Patricia D Molyneux	Kauri Trust	Trust House Foundation
Estate of Robert B Young	L W Nelson Charitable Trust	Trust Waikato
Estate of Ronald A Miller	Lady Alport Barker Trust	Vernon Hall Charitable Trust
Farina Thompson Charitable Trust	Lion Foundation	W Duncan Bickley Trust
	Lois McFarlane Charitable Trust	Whanganui District Council
	Marlborough District Council	Winton and Margaret Bear Charitable Trust
	Maurice Carter Charitable Trust	Youthtown
	Milestone Foundation	

Corporate Sponsors

Datacom
Harraways
Hyundai
Milford Asset Management
and staff
OfficeMax
Z Energy

Other Acknowledgements

ANZ
Blackbox Photography
SKIP
Unilever

Summary Financial Statements

Whakarāpopototanga Tauaki Pūtea

Barnardos New Zealand - Summary Financial Statements 2018

Statement of Comprehensive Revenue and Expense For the year ended 30 June 2018

	2018 \$'000	2017 \$'000
Revenue		
Revenue from Non Exchange Transactions		
Ministry of Education	17,468	16,712
Childcare Subsidies	66	86
Ministry of Social Development and Oranga Tamariki	13,222	11,932
Funds Raised by Barnardos	6,467	5,812
Other Grants & Income	1,733	2,327
Revenue from Exchange Transactions		
Parent Fees	2,769	2,402
Other Income	347	360
Interest from Investments	381	389
Total Revenue	42,453	40,020
Expenses		
Employees	31,510	28,265
Administration	3,349	3,636
Occupancy	2,329	2,193
Fundraising	909	515
Service Delivery	2,730	2,820
Depreciation & Amortisation	1,712	1,804
Total Operating Expenses	42,539	39,233
Impairment	(121)	(99)
Grants for Capital Purposes (Non Exchange)	0	951
Net Surplus/(Deficit)	(207)	1,639
Total Comprehensive Revenue & Expense	(207)	1,639

Statement of Changes in Equity
For the year ended 30 June 2018

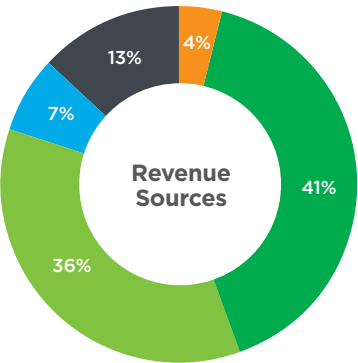
	2018 \$'000	2017 \$'000
Opening Accumulated Funds	21,890	20,251
Net Surplus/(Deficit) for the year	(207)	1,639
Total Comprehensive Surplus	(207)	1,639
Closing Accumulated Funds	21,683	21,890

Summary Statement of Cash Flows
For the year ended 30 June 2018

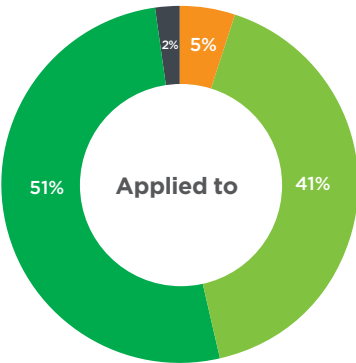
	2018 \$'000	2017 \$'000
Net cash flows from operating activities	1,141	4,114
Net cash flows applied to investing activities	(802)	(3,715)
Net increase in cash and cash equivalents	339	399
Opening cash brought forward	3,112	2,713
Net increase in cash and cash equivalents	339	399
Closing cash and cash equivalents carried forward	3,451	3,112

Summary Statement of Financial Position
as at 30 June 2018

	2018 \$'000	2017 \$'000
Total Non Current Assets	13,342	13,416
Total Current Assets	13,405	13,692
Total Assets	26,747	27,108
Total Equity	21,683	21,890
Total Non Current Liabilities	39	64
Total Current Liabilities	5,025	5,154
Total Liabilities	5,064	5,218
Total Equity and Liabilities	26,747	27,108



- Government Contracts
- Early Education Subsidies
- Contributions from Parents
- Fundraising
- Other Income



- Early Learning Services
- Child & Family Services
- Raising Funds
- Other

Notes to the Financial Statements
For the year ended 30 June 2018

1. Reporting Entity

The financial statements of Barnardos New Zealand (Barnardos) for the year ended 30 June 2018 were authorised for issue in accordance with a resolution by the Board on 30 August 2018.

Barnardos provides social service support for children and families. Its registered office is at 181 Vivian Street, Wellington, New Zealand. Barnardos is a Society Incorporated under the Charitable Trusts Act 1957 and incorporated in New Zealand. Barnardos is a registered Charity under the Charities Act 2005 in New Zealand where it is domiciled.

2. Summary Financial Statements

The summary financial statements have been extracted from the full financial statements of Barnardos. The summary financial statements comply with PBE FRS 43: Summary Financial Statements. The summary financial statements cannot be expected to provide as complete an understanding of the financial performance and financial position of Barnardos as the full financial statements. No information extracted from the full financial statements has been restated or reclassified.

The functional and presentation currency for these financial statements is New Zealand Dollars rounded to the nearest thousands of dollars.

A set of the full financial statements, prepared in accordance with Tier 1 Public Benefit Entity Standards, can be obtained by contacting the Chief Financial Officer, on (04) 801-1775, or writing to the Chief Financial Officer, Barnardos New Zealand, PO Box 6434, Wellington 6141.

The full financial statements which were authorised for issue by the Board on 30 August 2018 have been audited by EY who issued an unqualified opinion with no explanatory paragraphs dated 30 August 2018.

3. Capital Grants

Capital Grants received to fund the cost of capital projects which have been recognized in the net surplus in 30 June 2018 financial year is \$Nil (2017: \$951,000).

4. Contingent Liabilities

In January 2018, a Royal Commission of Inquiry into historical abuse in state care was announced by the New Zealand Government. The Commission will look into what abuse happened in state care over the 50 year period from 1950 to the end of 1999.

The ‘state care’ definition covers circumstances where the state directly ran institutions such as child welfare institutions and where the government contracted services out to other institutions. During that period Barnardos was contracted to the Government to provide care and so may potentially be part of the Inquiry.

Although the Inquiry may make findings of fault, it has no power to determine the civil, criminal, or disciplinary liability of any person. It may, however, make recommendations that further steps be taken to determine liability.

Whilst Barnardos currently has had no formal complaint made against it resulting from the publicity generated by the Inquiry, it is possible complaints may emerge. Even if they did, there is uncertainty as to whether liability will rest with the state or the care provider for any financial compensation.

5. Contingent Assets

There are no contingent assets as at 30 June 2018 (2017: \$Nil).

6. Events Subsequent to Balance Date

Nothing of a material nature occurred subsequent to balance date that requires specific disclosure (2017: Nil).



Chartered Accountants

Independent Auditor's Report

To the members of Barnardos New Zealand (“Barnardos”)

The summary financial statements on pages 49 to 52, which comprise the summary statement of financial position as at 30 June 2018, the summary statement of comprehensive revenue and expense, summary statement of changes in equity and summary statement of cash flows for the year then ended, and related notes, are derived from the audited financial statements of Barnardos for the year ended 30 June 2018. We expressed an unmodified audit opinion on those financial statements in our report dated 30 August 2018. Those financial statements, and the summary financial statements, do not reflect the effects of events that occurred subsequent to the date of our report on those financial statements.

The summary financial statements do not contain all the disclosures required for full financial statements under generally accepted accounting practice in New Zealand. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of Barnardos.

This report is made solely to Barnardos’ members, as a body, in accordance with our engagement agreement. Our engagement has been undertaken so that we might state to Barnardos’ members those matters we are required to state to them in our report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than Barnardos and Barnardos’ members as a body, for our work, for this report, or for the opinions we have formed.

Board Members’ Responsibilities

The Board Members are responsible for the preparation of summary financial statements in accordance with FRS-43: Summary Financial Statements.

Auditor's Responsibilities

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA (NZ)) 810, “Engagements to Report on Summary Financial Statements.”

Other than in our capacity as auditor we have no relationship with, or interest in, Barnardos.

Partners and employees of our firm may deal with Barnardos on normal terms within the ordinary course of trading activities of the business of Barnardos.

Opinion

In our opinion, the summary financial statements derived from the audited financial statements of Barnardos for the year ended 30 June 2018 are consistent, in all material respects, with those financial statements, in accordance with FRS-43.

Ernst + Young

30 August 2018
Wellington

Government Equity Funding Subsidies

For the year ended 30 June 2018

In accordance with the Ministry of Education we report the following:

Centre/Network	Low Socio Economic	Special Needs	Language	Isolation	Targeted Funding	Total
Auckland Central South	4,071	3,684	-	-	-	7,756
Huia-Gisborne Hawkes Bay	6,843	6,190	-	-	3,542	16,575
Manawatu	14,309	12,946	-	-	3,885	31,141
Southland Two	6,841	6,190	-	-	2,428	15,459
Upper South	-	-	-	1,043	1,611	2,654
Wellington Tahī	8,375	7,578	-	-	-	15,953
Cannons Creek	16,023	6,243	-	-	1,209	23,475
Clendon	49,592	24,028	-	-	4,549	78,169
Cranwell Park	7,088	6,412	-	-	1,546	15,046
Cromwell	-	-	-	3,028	-	3,028
Hastings	39,920	15,553	-	-	4,026	59,499
Hornby Pasifika	11,341	8,298	4,282	-	1,199	25,120
Invercargill	10,641	5,318	-	-	2,952	18,911
Kaikoura	-	-	-	3,028	-	3,028
Mangere	34,972	13,624	-	-	3,153	51,749
Manurewa	29,090	11,333	-	-	3,067	43,490
Otara	63,716	30,872	-	-	4,367	98,955
Palmerston North	7,114	6,438	-	-	4,196	17,749
Porirua	22,685	8,837	-	-	1,547	33,070
Te Puna Oraka	17,265	8,611	-	-	4,000	29,876
Te Raki	2,038	1,845	-	-	950	4,832
Turua	7,273	6,581	-	-	-	13,854
Wainuiomata	15,020	7,508	-	-	2,310	24,837
Canterbury One	-	-	-	-	971	971
Southland One	-	-	-	-	2,888	2,888
Waitaki	-	-	-	-	1,986	1,986
Pakuranga	-	-	-	-	1,603	1,603
Henderson	-	-	-	-	1,527	1,527
Oamaru	-	-	-	-	2,236	2,236
	374,215	198,089	4,282	7,099	61,750	645,435

Equity funding was used in the following ways:

- To provide curriculum resources and play equipment, so that we can support the achievement of learning outcomes for our tamariki.
- For teacher and educator professional learning and development, so that we continue to provide high quality early childhood education for our tamariki.
- To attract teachers and visiting teachers, particularly in areas of isolation or where networks are based across a wide geographic area.

Our use of this funding enables Barnardos to deliver to the unique demands and needs of each community and do more for our tamariki.

In February 2018, Barnardos received additional funding from the Ministry of Education called Targeted Funding for Disadvantage (Targeted Funding). The purpose of these funds is to support the learning and wellbeing of children from disadvantaged backgrounds.

This financial year, targeted funding was used in the following ways:

- To provide opportunities for children to learn about their community through funded trips.
- To provide experiences to enhance oral language and literacy.
- To provide experiences to enhance social, emotional and physical development.
- To provide experiences to enhance exploration.

Our Guiding Principles

KOTAHITANGA UNITY

We build reciprocal and cooperative relationships which create a sense of connection and belonging.

MAHI TŌTIKA DO THE RIGHT THINGS WELL

We do the right things the right way, with integrity and purpose.

KAIKŌKIRITANGA PROGRESS WITH PURPOSE

We are visionary, we inspire, we are creative and show initiative to make change happen.

ATA WHAKARONGO HEAR WITH INTENT

We listen carefully and our actions are guided by the voices of the tamariki/ children and whānau/ families we serve.

MĀIATANGA REALISE POTENTIAL

We have the courage and strength to achieve growth, development and transformation.



Barnardos
**DO MORE
FOR KIWI
KIDS**



Kia eke ai te hunga taitamariki
ki ngā rangi tūhāhā



barnardos.org.nz