



Barnardos

Annual Review and Financial Statements 2019



Kia eke ai te hunga taitamariki ki ngā rangi tūhāhā



Our vision/moemoeā

**An Aotearoa New Zealand
where every child shines bright**

Ngā Tamariki

FROM OUR BOARD CHAIR AND CHIEF EXECUTIVE

An Aotearoa where the wellbeing of tamariki and rangatahi matters. An Aotearoa where every child shines bright.

Recently our Chief Executive was quietly approached at an event by a woman who many years ago had received support from Barnardos as a then-solo parent of one child. She sought only to convey that the help from Barnardos’ people made a big difference in her life at a critical time, and that her son is now enjoying a healthy, happy life and career in Europe. In essence, she simply wanted to say thank you.

Barnardos’ vision is ‘an Aotearoa New Zealand where every child shines bright’, and this story is one of many that captures our reason for being. Over the past year, we’ve worked with thousands of children and young people to support this vision in practice at whānau, community and national levels. We’ve been doing this work for over 60 years – 2019 marks a significant milestone for Barnardos, as it is our 50th anniversary of incorporation in New Zealand.

Barnardos is the only charitable children’s non-government organisation in Aotearoa delivering social services, early learning services and systemic advocacy. This combination of approaches and services sets Barnardos apart. Our early learning services make a difference directly for children, with any surplus being invested – along with the fruits of our fundraising – back into our communities by supporting our social services activities.

However, as our operating financials show, Barnardos faces significant workforce challenges and a constrained funding environment across both Child and Family Services and Barnardos Early Learning. While we remain committed to delivering positive, long-term outcomes for children, young people and families, the funding challenge is real. This necessitates fairer and more sustainable funding from government, which we will continue to constructively call for, to enable us to deliver for children.

It has been a year of significant change for Barnardos, not least having had a change of Chief Executive. The Barnardos Board recognises the outstanding leadership of Jeff Sanders, who we farewelled in February with a number of celebrations, including a sector farewell hosted by the Prime Minister and the Board at Parliament. Jeff led Barnardos for seven years with commitment, compassion and integrity. Kia ora rawa atu, Jeff.

After an extensive process the Board is pleased to have welcomed Mike Munnelly into the role of Chief Executive this year. Mike was Barnardos’ General Manager Child and Family Services for eight years before this appointment. Mike has a strong record of delivering positive outcomes for children and their families and whānau. As a career social worker, Mike is a leader well-placed to continue growing our relationships and to lead Barnardos with heart and energy. Nau mai, haere mai, Mike.

I hope you enjoy the insights in this Annual Review which span across the four capitals – human, social, environmental and financial. As Chair I want to thank all of our Barnardos people and partners who have done the mahi, one child at a time, one family at a time, throughout the past year. We are grateful for your high quality work, commitment and support. Along with our valued sponsors, donors and partners, I know that in the years ahead we will continue to work together to help children and their families and whānau shine bright.



James Te Puni
Board Chair

Every day, we are working to build communities throughout Aotearoa where children and young people are nurtured and supported to reach their full potential.

This is no small task. Too many children and young people in Aotearoa are impacted by family poverty and income inequality, violence and abuse, poor mental health, and a lack of the basics, such as safe and healthy housing. This is particularly true for many tamariki and rangatahi Māori and Pacific children and young people, whose outcomes are not what they can and should be.

I am proud of the work Barnardos people do every day, often in complex situations. This past year has brought unexpected challenges to New Zealand as a country – natural disasters and the March terror attacks. However, these difficult times have also shown our strength as a country. Out of tragedy the leadership and courage evident within our communities provides an ongoing source of hope.

This past year we have also found hope in the government’s focus on child and youth wellbeing, which we welcome. We have been pleased to contribute to and see the publication of the first Child and Youth Wellbeing Strategy, and to shape the development of the Child Poverty Reduction Act 2018. How this landmark legislation is implemented in practice will be critical, to significantly reduce poverty in New Zealand. While the first ‘Wellbeing Budget’ did not deliver support for social service organisations to the degree we would have liked to see to enable us to work effectively and sustainably in a resilient way, we are hopeful regarding

the focus placed on children and young people’s wellbeing.

Taken together, these initiatives are important features of Barnardos’ operating environment, and provide systemic frameworks for advancing children’s lives for the better. While much more remains to be done – and much of it with urgency – a platform is developing upon which change for the better for children must now happen. The work we have done every day this past year around the country with children to help them develop and realise their full potential is what Barnardos is all about. It is my privilege to lead Barnardos as an organisation wholly committed to seeing ‘an Aotearoa New Zealand where every child shines bright’.



Mike Munnelly
Chief Executive



KA MUA, KA MURI

WALKING BACKWARDS INTO THE FUTURE

It has been another ‘impact-full’ year in the difference we have made in the lives of almost 50,000 children, young people and their families and whānau in Aotearoa.

2019 marks a significant milestone for Barnardos. 50 years ago, we were formally established as an incorporated society in New Zealand. Our foundations underpin our kaupapa today, and in the last half century Barnardos’ collective efforts have impacted thousands of children’s lives.

Our mahi continues to make real, positive change. This year we have established new care services and have expanded our intensive and specialist support programmes. Our Family Breakdown Assessment service completed its 5,000th assessment, and we celebrated our 1,000th Bumps to Babies registration. Every day our early learning services have supported children in their te reo Māori journey, to learn through play, and to engage in their local communities. We’re proud that several of our centres have been awarded the Heart Foundation Healthy Heart Award this year.

Alongside our direct service delivery, we have continued to advocate at the

systems-level for the needs and rights of children and tamariki in Aotearoa. There will always be a finite number of children we can reach directly through our services, which is why the systemic changes we seek through our Advocacy are important.

Due to undertaking some significant new service development, our contracted Child and Family Services had a 33% growth in revenue in the past financial year. Barnardos Early Learning, however, continues to be challenged by its operating environment, where funding rates have been largely static for close to a decade. This reality is reflected in the year-end contribution for Barnardos Early Learning falling by 30% over the past financial year. Our fundraising delivered a better than expected return, and we are thankful to those generous donors and supporters who chose to support our work.



During 2019

Over
3,300

children provided with
Barnardos Early Learning
services

19,134

calls and web chats
from children and young
people to our 0800
What’s Up helpline

4,021

children and families
helped to deal with the
impact of violence and
abuse

2,395

parents accessed our
parenting education
courses



Our work across Barnardos Child and Family Social Services, Barnardos Early Learning, and our Advocacy all contribute to our vision of 'an Aotearoa New Zealand where every child shines bright'. Our kaupapa means we are for all children, including the most marginalised and disadvantaged. This has always been core to Barnardos' DNA.

The coming year will see us open our new Te Rapa Early Learning Centre in Hamilton, complete the redevelopment of our Lower Hutt Early Learning Centre, and open a new Home Based Early Learning network service in Waikato. We're expanding our foster care services to Christchurch and Dunedin. We will continue advocating for the rights and wellbeing of all children and young people at a systemic level. The government's new Child and Wellbeing Strategy provides a significant platform for action. We look forward to seeing its promise fulfilled and we will be contributing towards these efforts, working with government and other partners.

We also look ahead to Budget 2020, which we hope will address current funding pressures. Much of our work is complex, and demand has increased over time. We continue grappling with the reality of having a positive impact on entrenched problems such as family poverty, family violence and abuse, and youth suicide without enough

resources. We are facing funding issues, and recruitment and retention challenges exist in our early learning and social services operating contexts.

Therefore, in the year ahead we will be at the forefront of pay equity and parity issues in the NGO sector, continuing to advocate for government to make choices to ensure the social services and early learning sectors – two key sectors that ensure the wellbeing of children, young people and their families – are effectively and sustainably invested in.

This will enable our resilience and sustainability into the future, so we can serve those we exist to support. However, in the short term, we are dealing with these funding pressures through focusing on cost management, making difficult but well-considered decisions where necessary to exit unsustainable services, and identifying future growth opportunities.

We are committed to the development and realisation of all children: Kia eke ai te hunga taitamariki ki ngā rangi tūhāhā. The year ahead is one of challenge and opportunity as the shape of children's services in Aotearoa continue their profound shift to a child-centred, needs-led approach that supports Māori outcomes, underpinned by a wellbeing focus.

**As we celebrate
our mahi over
the year past,
we also reflect
on what is still
to be done.
Barnardos looks
strongly towards
the future, and
a continued
momentum
towards our
vision of 'an
Aotearoa New
Zealand where
every child
shines bright'.**

OUR GUIDING PRINCIPLES

Our Guiding Principles support our vision and mission, shape our culture, and reflect everything we value and believe in. They're based on who we are, both as individuals and as an organisation, and guide us in everything we say and do.

KOTAHITANGA UNITY

We build reciprocal and cooperative relationships which create a sense of connection and belonging.

ĀTA WHAKARONGO HEAR WITH INTENT

We listen carefully and our actions are guided by the voices of the tamariki/ children and whānau/ families we serve.

KAIKŌKIRITANGA PROGRESS WITH PURPOSE

We are visionary, we inspire, we are creative and show initiative to make change happen.

MĀIATANGA REALISE POTENTIAL

We have the courage and strength to achieve growth, development and transformation.

MAHI TŌTIKA DO THE RIGHT THINGS WELL

We do the right things the right way, with integrity and purpose.

OUR LEADERS

Our Board and Executive Leadership Team are a diverse group of professionals who bring a wealth of experience across a range of disciplines. They steer our strategy, determine our vision and direction, and oversee our operations – ensuring that we are focusing every day on providing quality services and outcomes for tamariki, rangatahi, and their families and whānau.

Our Chair James Te Puni (Ngāti Porou) has held senior management roles in the Retail, Culture and Heritage, and Postal sectors, and was also Chief Executive of the Hurricanes and Wellington Rugby from 2011 to 2015.

Andrew Kissling is an experienced business leader, entrepreneur and

pragmatic change agent. Katherine Rich is the Chief Executive of the NZ Food and Grocery Council and brings wide-ranging experience in marketing, economic development and the not-for-profit sector.

Matt Reid is the General Manager Community Services at Hutt City Council and has broad experience in community development and corporate services. Rachel Enosa is the Chief Executive of The Cause Collective NZ and has a broad range of expertise and skills across policy, planning and funding. Dr Yvonne Crichton-Hill is Head of Department at the University of Canterbury and has strong experience across the health, justice, education and social welfare sectors. Robyn Corrigan (Ngāti Kahu) has over 30 years' experience in the social services

sector. Her career has incorporated practice in the statutory, health, education, NGO and Iwi/Māori sectors at front-line, management, leadership and governance levels. Moana Mackey (Ngāti Porou) is the Chief Advisor to the Chief City Planner at Wellington City Council.

Our Executive Leadership Team

Mike Munnelly, Chief Executive; Dr Claire Achmad, General Manager Advocacy; Anne Clews, General Manager People and Capability; Jo Harrison, General Manager Child and Family Services; Jo Lambert, General Manager Barnardos Early Learning; Shannon Pakura, General Manager Māori Development; and John Willis, General Manager Corporate Services/Chief Financial Officer.

Our Barnardos Board: James Te Puni, Rachel Enosa, Katherine Rich, Dr Yvonne Crichton-Hill, Robyn Corrigan, Andrew Kissling, Moana Mackey, Matt Reid, and Chief Executive Mike Munnelly.





OUR PEOPLE

Barnardos has over 740 staff across Aotearoa.

We are problem solvers, creative collaborators, wellbeing warriors, mountain movers, shining stars, unsung heroes, and champions of te reo Māori and tikanga.

Most of all, every day we demonstrate relentless passion and commitment to the wellbeing of children and young people in everything they do.

He aha te mea nui o te ao?
He tāngata, he tāngata, he tāngata.

Here are some of our people and the mahi they do throughout the motu every day for Aotearoa's children

Jack Amoroa
Family Support Social Worker

Jack works with men who have serious violence issues and histories of repeated, unsuccessful attempts to change the trajectories of their violence and offending. Jack does not give up and knows how to really engage with whānau. He has created positive change for many high needs, vulnerable whānau in South Auckland.

Michelle King
Administrator

Michelle is a superstar who always goes above and beyond in making sure that everything around the office actually works! She moves countless little and massive mountains every day. Every now and again you will hear people whisper "how does she do all of these things?"

Rachell Tamo'ua
Residential Care Team Leader

In the past year Rachell's teams have started two new residential care services. Rachell is dedicated, resilient and passionate, and she has the natural ability to connect with young people and develop trust. She's not afraid of raising her concerns if she feels that something is not in a young person's best interest.

Dee Fawcett
Early Learning Centre Manager

Dee is an unsung hero with unwavering commitment to children's quality early learning. Her creativity is boundless and is visible in the many resources she develops for children, and in making her centre a fun and inspiring learning space. Dee always engages in meaningful learning experiences with our tamariki, and shares these with parents and whānau.

Donna Nelson
Senior Administrator

Donna works tirelessly behind the scenes to ensure that things get done. There is no job that she cannot do, and when she is away on leave the whole office feels her absence. Donna gets her job done in a very timely manner and without her the office would not be as strong as it is. She is an unsung hero who deserves to be recognised.

Kelly Mainwaring
Social Worker

Kelly champions our Māori strategy Ngā Pou ē Whā every day. She advocates for the use of Māori kupu and the importance of correct use. This year she started holding a karakia with her team every morning. From this initiative whanaungatanga is flourishing and all staff, both Māori and tauwiwi, are giving karakia a go.

Richard Michael
Family Support Social Worker

Richard has done exceptional work supporting children who have been placed in care situations that are not formal. He has developed a new programme for these circumstances that includes life story work, trauma-informed practice with children and whānau, and children's safety programmes. He is a taonga.

Shylah Huisman
Home Based Early Learning Service Coordinator

Shylah is a customer service superstar. She always ensures queries from educators and staff are answered quickly and with the best possible outcome for all. She has progressive ideas and a real can do attitude. Shylah constantly looks to improve processes and stands in for the Team Leader when needed.

CELEBRATIONS AND HIGHLIGHTS

A FEW OF OUR HIGHLIGHTS AND CELEBRATORY MOMENTS FROM THE PAST YEAR.



Barnardos Early Learning tamariki celebrating Cook Islands language week.



Some of our team and the many generous Stuff the Bus donations received.

Celebrating our Biculturalism and Multicultural Communities

Matariki, Te Wiki o te reo Māori, Diwali, Chinese New Year, and our seven Pacific language weeks are always annual highlights for Barnardos Early Learning. This year many of our centres and Home Based networks celebrated in their communities with their kaiako, families and whānau. Up and down the motu, we demonstrated our community development approach in action through evening celebrations with haka, poi dancing, waiata, hāngī, arts and crafts, storytelling, language learning, and yummy kai from different nationalities. These celebrations have been a great way for our diverse communities to share and celebrate their own cultures, and for others to learn and embrace cultures different to their own.

Stuff the Bus

We were thrilled to be one of two chosen charities in 2018 for The Breeze’s annual Stuff the Bus campaign. The team at The Breeze drove a bus across the Manawatū region in December, attending local events and collecting non-perishable food items and gifts to be donated to our local families in need. We were overwhelmed with the generosity of communities in the Manawatū when we went to pick up the gifts just before Christmas. They made a real difference in the lives of many families and whānau.



Experiencing the challenges and joys of sailing on the Hauraki Gulf.

Spirit of Adventure

During Queen’s Birthday weekend 2018 we were incredibly lucky to have some of our rangatahi and staff come together to enjoy two days on the Hauraki Gulf on the tall ship The Spirit of Adventure. Sailing off from Auckland all on board were filled with nervous excitement and before long were inducted into life ‘on ship’. For most of our rangatahi this was their first time on board such a large ship and definitely their first opportunity to take part in keeping the boat sailing! Knot tying, steering, and raising mainsails were all part of the experience, as was the challenge of climbing to the top of the mast. Through this experience our young people learned valuable team skills, pushed themselves out of their comfort zones, and grew in confidence. Our thanks to The Spirit of Adventure team and Hyundai for making this possible.



The Prime Minister’s children’s Christmas party is a magical experience for children and young people.

Prime Minister’s Christmas Party

Last Christmas, Prime Minister Jacinda Ardern again hosted a Christmas party at Premier House for a group of Barnardos tamariki, rangatahi and their families and whānau. For some, it was their first time in Wellington, and for most who journeyed from out of town, their first time on an aeroplane. For all attending, the party brightened their lives at Christmas. Everyone enjoyed a Christmas feast, face painting, card making, board games, backyard cricket and soccer, and received a special gift from Santa. To thank the Prime Minister for her generosity and goodwill we gifted some dresses, handmade by our staff, to Neve Te Aroha. A huge thank you to the Prime Minister for what will be a very special memory for our tamariki, rangatahi and their families and whānau.



Learning about our natural world is central to Barnardos Early Learning services.



Rochelle Tamatea receiving her award from Jeff Sanders, former Barnardos Chief Executive.

The Prime Minister's Oranga Tamariki Awards

Barnardos has played a part for a number of years in the Prime Minister's Oranga Tamariki Awards (previously the William Wallace Awards) by sponsoring an award, and having our Chief Executive Mike Munnelly chairing the selection panel. A huge congratulations to Rochelle Tamatea, one of 20 young people in state care recognised at the 2018 Prime Minister's Oranga Tamariki Awards. Rochelle is a student leader of the Hauora Council at her school, an initiative that focuses on the mental wellbeing of students. Rochelle is the winner of our \$3,000 annual scholarship. She plans to use our award to support her future studies at University of Otago, where she will study health sciences.



Te Ao Mārama sits above the waharoa through which we welcome rangatahi and whānau as they begin their journey at Te Poutama Ārahi.

A Significant Milestone for Te Poutama Ārahi Rangatahi

On 30 July 2019, Te Poutama Ārahi Rangatahi marked 20 years of providing care and therapeutic support to some of Aotearoa's most vulnerable young people. When it opened in 1999 it was ahead of its time, so sustaining a service like this is testament to all who have worked there to support young people's outcomes both past and present-day. We marked this milestone with a whānau and friends event with staff, therapy partners, funders, the local community panel – some of whom have been involved right from the beginning – and most importantly our young people all attending. With a delicious hāngī, some speeches and well-sung waiata, the body and spirit were replenished and uplifted. The waka pictured above represents both the journey of the young people through the therapeutic programme, and the many parts of Te Poutama that interact to deliver the service.



Our General Manager Advocacy and Prime Minister Ardern at the launch of the Child and Youth Wellbeing Strategy.

Aotearoa's First Child and Youth Wellbeing Strategy

As part of our Advocacy this year to ensure policies, legislation, institutions and practices are child-focused, we advocated for the first New Zealand Child and Youth Wellbeing Strategy to be as strong as possible for children. We are pleased that many of our recommendations are reflected in the Strategy, and that it is underpinned by a range of principles including that all children and young people are taonga, that their family and whānau wellbeing is central to theirs, and that children's rights under the UN Convention on the Rights of the Child need to be respected and upheld. The Strategy forms a platform for action, and we are continuing our Advocacy for policies to support its implementation to practically, positively impact children and young people's lives.

CHILD AND FAMILY SERVICES

We place children and young people at the centre of our work, working with families and whānau to solve complex problems. We help them to build resilience, confidence and practical outcomes that last a lifetime.



Barnardos supports children and families from before birth, right through to adulthood. We are there whenever they need us, and we make a real and positive difference to them no matter what stage of their journey we meet them on. We support tamariki, rangatahi and their families and whānau through a continuum of services, including prevention, early help, targeted support, intensive intervention, out-of-home care, transitions to long-term placement and living arrangements, and reunification support.

We also work across specialist areas of expertise including family violence prevention and postvention, mental health and wellbeing support, parenting education and skills development, and children’s safety. Across all our services, we focus on connecting children and their families to each other, and to their communities. We are strongly focused on fulfilling Te Tiriti o Waitangi in our work with whānau, and we strive to ensure we are working in culturally responsive ways that work for our Pacific families and in other specific ethnic contexts, too.

We celebrated our 1,000th registration in our Bumps to Babies service this year – that is one thousand families who have been involved in our service during pregnancy through parenting classes, one-on-one sessions, or block course sessions. At the beginning of 2019 we started a formal pilot of Babies and Beyond, which offers families the opportunity to attend three post-natal sessions to further support their early parenting. This is a great example of how we wrap support around families and whānau from the very earliest days of their journey in supporting their children to shine bright.

This year our Paiheretanga service worked with 45 families in Auckland with multiple and complex needs. This intensive intervention and support service aims to

reduce the risk of child abuse or neglect, and lower the likelihood of statutory intervention by establishing a more stable home environment. Because of this service, in the past year 100 tamariki have safely stayed with family and whānau.

In all our work with tamariki and rangatahi in care, we strive to ensure that we support them in ways that uphold tikanga Māori. The coming into effect this year of Section 7AA of the Oranga Tamariki Act 1989 and the new Oranga Tamariki National Care Standards have again renewed Barnardos’ commitment to having high aspirations for tamariki and rangatahi in care, and our recognition of the need for a different approach in meeting their unique cultural needs.

To do the work we do, community-based, not-for-profit organisations like Barnardos need to be fairly and sustainably funded. That’s why we supported the 2019 report commissioned by Social Service Providers Aotearoa and philanthropy. The research, undertaken by Martin Jenkins, found that government funds social service providers for less than two thirds of the actual costs of delivering the services we are contracted to provide, and that this is placing significant stress on our sector. The pay gap that exists between our social service staff and those working for Oranga Tamariki has grown to around 30% as a result of our workers not being included in the Oranga Tamariki pay settlement. Our staff are working with many of the same families and whānau that Oranga Tamariki works with, and we urge government to invest in closing this gap significantly, so that we are in a position to best support tamariki, rangatahi and their families and whānau.

During 2019

24,275

children, young people and caregivers were helped through our face-to-face Child and Family Services

(increase from 21,673 in 2017/18)

95%

of Barnardos Child and Family Services clients were very satisfied or satisfied with the service they received

91%

of parents that have received support from Barnardos Child and Family Services left our services able to provide a safer, healthy and nurturing home for their tamariki/children

Making home safe

A combination of intensive intervention, targeted support and ‘in need’ services changed the trajectory of Ana’s future for the better.

Ana (10) lives with her mum, dad and two sisters (11 and 7). When we first met Ana, she was displaying behavioural concerns that were impacting on her and her family: defiance, aggression, and disconnection from her siblings due to fighting. Ana’s family had minimal support, dad’s level of drinking at home was worrying, and mum has a family history of family violence and mental health struggles. Her family’s income isn’t enough, so they often struggle to meet basic daily needs. They also live semi-rurally, so due to location there are limited supports available to them.

We knew there was something we could do to help. So we enrolled Ana in Barnardos’ ‘Friends Programme’ – a social skills and emotional resilience building programme for 8-12 year olds. We didn’t want the financial burden of travel costs for Ana’s family to be a barrier to her participation in the programme, so our social worker Carla drove Ana home after each session. Once she completed the programme, Carla knew that Ana’s family needed some additional support. Her mum agreed to some further support from us for Ana and her sisters, to better support relationships and behaviour at home. But suddenly, mum stopped contact with us.

We don’t give up on children and their whānau.

Carla persevered through multiple phone calls and a cold call to Ana’s house. Carla finally connected with mum and discovered that there had been a family harm incident. Dad was drunk and had attempted to strangle mum. Ana’s older

sister tried to break up the argument; she ended up with a split lip.

Ana’s mum played down the altercation to police because she was worried about Ana’s dad and wanted him back at home. Carla supported Ana’s mum, talked through the seriousness of what had happened, and helped her engage with Oranga Tamariki and Women’s Refuge. Ana’s mum then enrolled in our parenting programme. However due to her mental health situation, she only attended two sessions. Carla wanted to support Ana’s mum to complete the programme, so they completed the sessions in the family home.

Safety plans were made with Ana and her sisters, as well as ensuring there was a support person available to her family (a family friend). Ana and her sisters have regular respite with this friend to give mum a break. They’ve also started our Barnardos Children’s Safety Programme for more intensive support. Dad is enrolled in violence prevention and alcohol support.

Home should be a place where all children are safe with their families. Through our work and our partnerships with other providers, Ana and her sisters have a home in which they feel safe and can keep themselves safe – a healthier environment with less exposure to domestic violence and alcohol. They’ve seen role modelled what can be achieved and experienced through healthy relationships and choices. There will also be an ongoing involvement with Ana’s family to ensure that these changes are maintained for the wellbeing of her and her family in the long-term.



Ngā Pou ē Whā

Our tauwhiro Terehia embraces the principles of Ngā Pou ē Whā, Barnardos’ Māori Strategy, every day.

In her mahi and whanaungatanga with Barnardos kaimahi, the kura she works within, her community, and most importantly, with tamariki and whānau, Terehia lives and breathes the principles of Ngā Pou ē Whā.

When asked what she wishes people knew about her mahi, she replies “that using traditional Māori methods can make a difference in people’s lives”. Terehia utilises the health and wellness model Te Whare Tapa Whā in her practice, ensuring that a holistic approach is always taken when supporting the whānau and tamariki she works with.

This year, Terehia worked with a whānau that was struggling to hear some of the worries about their tamariki from the school they attend. She worked with this whānau to understand their values and their parenting experiences. Developing a relationship and trust in this way over time meant she could explain the perspective of the school to the whānau in a non-threatening way. At the next whānau hui, the whānau were more receptive and understanding about what was being asked of them, and felt their views were heard. They left feeling that their mana was intact, and the kura was happy with what was agreed. In this respect, Terehia was a bridge builder to support better outcomes for tamariki and whānau.

Terehia has also been working over the past year with tamariki who wear taonga pounamu. She has spent time with these tamariki individually, discussing with them what their taonga means to them, and its connection to Te Ao Māori. From here she has been able to kōrero with them about

the mana of the taonga and how their choices can enhance this mana. Not only does this provide a social work intervention that the tamariki can relate to, it also increases their knowledge of Te Ao Māori, identity, and cultural connectedness. It also creates curiosity among the tamariki about learning more regarding the question of ‘Ko Wai Au?’ (‘Who am I?’).

Poipoia te kākano kia
puāwai: nurture the
seed and it will blossom

With her mātauranga and experience, Terehia is an invaluable support to other Barnardos kaimahi. She supports them in their own te reo Māori journey and answers questions they have relating to working from a Te Ao Māori perspective. Terehia encourages the use of te reo Māori both by speaking it and using it in written communications – a gentle wero to all. She constantly supports kaimahi to be more comfortable with and confident in te reo Māori pronunciation. Her whakamanawa creates an environment that helps support the implementation of the values and principles of Ngā Pou ē Whā within others. We are very proud of Terehia and her mahi.

Social Workers in Schools (SWiS) is a free-to-access service placing social workers in schools across Aotearoa, to support the learning and development of children and families.



EARLY LEARNING

Our years of experience, knowledge, and a focus on child-led early learning means that at Barnardos Early Learning we are experts in supporting children, whānau and communities so that all tamariki flourish today and reach their future potential.



At the heart of Barnardos Early Learning is our early learning philosophy: ‘creating strong foundations for the future’. Every child and family has different needs, and we celebrate and nurture their uniqueness, and that of their community. To give whānau greater choice and access to early learning, we offer both centre and home based early learning options. We provide quality early learning and care within different environments to meet the specific or changing needs of family and whānau.

Our quality practice is guided by Te Whāriki, the New Zealand early learning curriculum. Te Whāriki has the flexibility to be implemented in different ways across centre, home based early learning, and community settings. Parents, whānau and teachers work together using Te Whāriki to build their children’s personalised learning journeys. Through it, we consider all the experiences, activities and events that occur within the early learning setting so that children can grow to be lifelong, confident learners.

Barnardos Early Learning operates in a commercial, competitive business environment, which has grown radically over the last 20 years. Like any other operator, making a profit is really important to us, but for different reasons to other early learning businesses. Our shareholders are the children of Aotearoa, and through Barnardos Early Learning, we are here to create a social profit for them. That social profit manifests itself in resilient communities, families and whānau, and tamariki who benefit from learning and social development from an early age. It also means we can reinvest in our staff, services, facilities and innovative learning programmes. Our early learning service contributes to Barnardos’ broader vision for each and every child – ‘an Aotearoa New Zealand where every child shines bright’.

This year has seen the development of a brand new Barnardos Early Learning Centre in Te Rapa, Hamilton. Te Rapa is a state of the art, purpose-built early learning centre that will also coordinate and manage home based services out of the same site. Te Rapa enables us to offer more early learning options for families and whānau, to meet their specific needs. Te Rapa will open in January 2020.

We take pride in being known as a credible and expert voice in the early learning sector in Aotearoa. In 2018, Barnardos Early Learning was contracted by the Ministry of Education to deliver strengthening early learning opportunities (SELO) support to early learning services across New Zealand. Through SELO, we are helping to influence great outcomes for children using our professional knowledge and expertise. In the last financial year our work in this space reached 1,143 children – including 119 Māori children and 121 Pacific children – and we worked with 380 kaiako.

There has been a great deal of movement and pressure within our sector in the past 12 months, and we’ve been actively involved in leading and shaping advocacy work in three key areas: pay equity for early learning teachers, improving the quality of home based services across New Zealand, and in the formulation of the government’s 10 Year Strategic Plan for Early Learning. Working closely with Barnardos Advocacy, Barnardos Early Learning’s work in this space has focused on ensuring that children, families and whānau are at the centre of early learning policy, the legislative and practice changes affecting them, and that change is supported by sustainable and effective systems and funding.

During 2019

69

Net Promoter Score
(Customer loyalty measure)

EDUCATION REVIEW
OFFICE RESULTS:

All services

100%

well placed

HOME BASED:

1,464 children

19 networks

325 educators

CENTRES:

1,854 children

23 centres

118 teachers

Building strong foundations

Supporting children to flourish, learning through play, and whānau connections are the foundations of our Barnardos Early Learning philosophy.

The tamariki at our Lower Hutt Early Learning Centre are participating in a very exciting project this year – the redevelopment of their centre. Earlier this year they moved next door into their temporary centre. Although the move was geographically small, it was emotionally huge for some of them. It was a new challenge: how to continue daily life whilst their physical environment changed around them. One tamaiti told his kaiako “my centre is broken!”. It is essential to support children to develop and grow their emotional confidence during events which affect them.

Centre Manager Dee Fawcett says tamariki need to be engaged in learning that teaches emotional resilience.

Dee also emphasises that under the UN Convention on the Rights of the Child, all children have a right to play and a right to participate in matters affecting them. Dee and the other kaiako have used the opportunity of the centre redevelopment to work with tamariki to set up a play worksite, complete with building blocks of various shapes and sizes, pegs on the wall to hang up their individual hard hats and high-vis vests, a big sign saying “Danger – Construction Site”, and a hazard board.

Every morning the children have a health and safety meeting and do a site check. They choose a site supervisor from amongst themselves, who gets their own special supervisor hat and vest. The

builders working on the new centre next door often come over and participate in these meetings, imparting their knowledge. The children go through their checks with the builders.

“You ALWAYS need your shoes on”, says four year old Sophie. “And a hat!” adds three year old Jack. They explain that they need to avoid tripping, or wood falling on them – so shoes and hard hats keep them safe. They also wear their high-vis jackets so they are “easy to see!” says four year old Daniel. They have bright cones so they know where the hazards are, and they stop and check: can we see other people? Are we safe? Are the things we’re using safe?

The kaiako and tamariki are always looking out for new hazards to be added to the hazard board. The latest is putting hazard tape across the carpet. From now on, Dee says, we will build our structures on one side of the tape, and store our building blocks on the other side. This way, we won’t knock over our structures when getting new building blocks.

In early 2020, the tamariki will go on an actual site visit to their redeveloped centre. This will help them get used to what will be their new place of discovery, play and learning. The redevelopment is not happening to our tamariki, because they are participating in something affecting them. Projects such as this prepare our early learners for life. They’re supported individually to develop emotional resilience, they connect with their local community, and they strengthen their learning through both participation and play. They are building strong foundations for their future.

All children are valued members of their local community. Child participation is core to Barnardos Early Learning.



Learning across generations

Raewyn has been a Barnardos Early Learning Home Based educator for 34 years. She has looked after 131 children, including two generations of a mother and son.

Home Based early learning provides a comprehensive programme of learning experiences, as well as the flexibility and comforts of a nurturing home.

Finding care and learning that works for each individual child can be hard. Some children thrive in our early learning centres and can't wait to return for another day of fun and exploration. Other children feel more comfortable in smaller settings, such as a place that's really like their own home. For Raewyn, this is what makes her job as a Home Based early learning educator so special.

Home Based educators become whānau to those they care for and support. Raewyn is still in contact with many of her families, even with children who left her care years earlier. In fact, one of the children in Raewyn's care at the moment is second generation. "I looked after his mum and aunty, so it's a very special connection" Raewyn says. Mum feels the same: "I was with Raewyn as a toddler right up to my teens in after school care, and I have many happy memories from that time."

Parents of the other children currently in Raewyn's Home Based early learning have also seen positive outcomes for their tamariki. One Dad says "my son has learned to interact with others better." Another says his daughter "has become more sociable with others", having previously experienced language difficulties. Raewyn has four children in her care, and they have formed special bonds with each other through their Home Based early learning. Two are on the autistic spectrum, and Raewyn says that "they really get each other; they have formed a strong bond."

No two days are ever the same in Home Based early learning. The children enjoy

many trips in their local community, whether it be to the library, playgroup, or parks. Barnardos Early Learning Visiting Teachers also arrange trips to local places. Some recent highlights for Raewyn and the children have included visiting the YMCA gym, the fire station, nature playgroups, and the butterfly garden.

At home, Raewyn has an indoor playroom set up with different learning experiences, and when outside, they play on the swings and bikes, in the sandpit, or the water zone. The play is led by the children, and they learn through playing imaginary games together and interactive games like hide and seek, chase, and music sessions. After lunch the younger children have a sleep, so the older two have time to extend their learning through doing puzzles, drawing, building with blocks, and reading stories.

Raewyn loves it when she overhears tamariki sharing encouraging phrases to each other that they have heard her use – "you okay?", "can I help you?" She also enjoys seeing them achieve a goal that they have previously struggled with. One of the children has developed their communication skills and now confidently makes eye contact, as well as learning from Raewyn how to ask questions and participate in conversations. Every day, Raewyn shows the difference that valuing high-quality care and learning in the early years of a child's life can make. This has an impact that lasts a lifetime.





ADVOCACY

Over the past year we have influenced and shaped systems so that they impact positively on the needs and rights of children and tamariki in Aotearoa New Zealand.

We do this through our dedicated Advocacy service, which focuses on driving systemic change so that national laws, policies, practices and institutions meet the needs of all children and tamariki, and respect, protect and uphold their rights.

This work is an essential part of Barnardos, because we know that to achieve our organisational vision of 'an Aotearoa where every child shines bright', change needs to occur on multiple fronts to address the many challenges facing children and their families and whānau. Every child should get to live the rights they are entitled to under the UN Convention on the Rights of the Child, and all whānau and their tamariki and mokopuna should be respected and protected as tangata whenua under Te Tiriti o Waitangi. However, many of the challenges facing children and their

families and whānau have their roots in entrenched underpinning drivers. For challenges such as family poverty, family violence and child abuse, a lack of healthy and safe housing, and poor mental health, we know that real and sustainable change has to be driven from the systems level.

Our eye is never off these big issues for children who are experiencing the toughest situations, and we are committed to being part of creating positive and lasting change. That is why we are particularly proud that we strongly advocated for the Child Poverty Reduction Act 2018, which passed into law in December 2018, backed by cross-party consensus. We advocated for this legislation to be as strong and enduring as possible for children. Many of the changes to the initial Bill that we advocated for are reflected in the final law passed by Parliament.

Barnardos' Advocacy focuses on driving change in some of the toughest situations:

- Almost 1 in 4 children live in poverty
- Family violence affecting children happens every 4 minutes
- New Zealand has the highest rate of youth suicide in the OECD
- Approximately 16,000 distinct findings of substantiated child abuse and neglect are made annually
- Approximately 1 in 4 school students surveyed have been victims of bullying

This legislation now means we have a system that will support us to keep holding successive governments to account on making real change for families and whānau living in poverty, and a marked drop in the number of children whose lives are negatively impacted by poverty.

At the same time as the poverty reduction legislation was passed, amendments to the Children's Act were passed too. This now requires successive governments to develop and implement a Child and Youth Wellbeing Strategy – again something that we advocated hard for, so that it is as effective as possible for Aotearoa's children and tamariki.

Our Advocacy is grounded in what children and young people tell us and in our day-to-day work with them. This affords us direct knowledge and insights into the issues facing children and young people as well as their families and whānau, and their aspirations and hopes for their lives and communities. Our Advocacy is always constructive, evidence-based, and solutions-focused. We seek out opportunities to collaborate with others who share our vision for children. This past year we have influenced positive change for children through a number of systems-changes which are underway, and which directly affect children's lives, including the child welfare and care system,

the disability and learning support system, the education system, the family justice system, the family and sexual violence prevention and response system, the mental health system, and the social security system.

While contributing to these systems-changes, we have remained responsive to contributing in the best interests of children to broader changes that will affect them but on which their voices and views may not otherwise be heard. Over the past year, this has seen us advocate from a child's needs and rights perspective on legislative and policy change around issues such as pay equity, and firearms control in the aftermath of the March terrorist attacks. We can be confident based on the feedback we have received from government and other organisations that we are making a positive difference through our Advocacy, by bringing constructive solutions to the table that are uniquely grounded both in the work we do every day and in what children and young people tell us. The feedback we have received also highlights that were it not for Barnardos advocating in this way, a focus on children and what is consistent with their rights and wellbeing may not otherwise form a part of these discussions; this is in part what we seek to change through our Advocacy.

Some Advocacy highlights: 2019

WE HELPED SHAPE LEGISLATIVE CHANGE:

- New Child Poverty Reduction Act 2018

WE CONTRIBUTED DIRECTLY TO NEW POLICY SETTINGS:

- New Zealand's first ever Child and Youth Wellbeing Strategy

OUR RECOMMENDATIONS ARE REFLECTED IN PROPOSED CHANGES TO KEY SYSTEMS AFFECTING CHILDREN:

- Review of the Property (Relationships) Act 1976, Te Arotake i te Property (Relationships) Act
- Family Justice system review, Te Korowai Ture ā-Whānau
- Welfare system review, Whakamana Tāngata

WE REACHED NEW AUDIENCES TO HIGHLIGHT THE NEEDS AND RIGHTS OF CHILDREN:

- Child wellbeing presentation at the 3rd International Wellbeing and Public Policy Conference, Wellington



MĀORI DEVELOPMENT

EHARA TAKU TOA I TE TOA TAKITAHĪ,
HE TOA TAKITINI.

Every day Barnardos strives to uphold our commitment to Te Tiriti o Waitangi. We work with whānau and hapū to achieve the outcomes they set for their members. Our collective efforts are to support mokopuna to be successful and flourish. We pride ourselves on being responsive and engaging in ways that are respectful and uphold their kawa. We are mindful of the importance of whakapapa and value the principle of whanaungatanga. As an NGO social service and early learning provider, we recognise that the Māori world view is unique. Barnardos values these differences and is committed to working with Iwi/ Māori to ensure these views are visible, respected, and integrated into the fabric of our work.

Connections and relationships have been at the heart of our work over the past year. We have focused on developing, reigniting, and strengthening the relationships we have with Iwi/Māori – particularly those that work in our sectors. This has resulted in Barnardos being contacted directly by Māori from around the motu who are interested in what we do and how we undertake our business. The principles of tauutuutu and whanaungatanga underpins our work. We seek opportunities to share and exchange knowledge and skills, and

we have been open to learning different and new ways of working to achieve our outcomes.

Alongside our continuing relationships with Ngāi Tahu and Te Whare Ruruhau o Meri Charitable Trust, over the past twelve months new relationships have been initiated through engagements with four kaupapa Māori organisations: Turuki (Auckland), Te Hauora Runanga o Wairarapa (Wairarapa), Ngāti Ranginui Social Services (Tauranga) and Maataa Waka (Christchurch). We look forward to strengthening our relationships with Iwi members in the months ahead.

As an organisation, we are mindful that it is the people who we make connections with, and we strengthen these relationships by being interested in who they are, where they come from, and where they belong. We take the time to hear about their tīpuna. Barnardos engages with people, not organisations. We make connections when they tell us their whakapapa and we share our history. Together, we work to achieve a shared vision. The collective skills we each bring are underpinned by our principles of Āta Whakarongo, Māiatanga, Kotahitanga, Kaikōkiritanga and Mahi Tōtika.

To support and guide our work, we have this year established a Tangata Whenua Advisory Group to advise our Board and Chief Executive, which will be led by Barnardos kaumātua Graham Warren (Tainui). We have also established a Māori Staff Reference Group made up of people who represent each part of our organisation. This will provide a new way for us to ensure that Barnardos is effectively supporting our Māori staff in the work that they do with whānau around the country.

Our Māori Staff Reference Group have, over the past year, reviewed our Cultural Responsiveness Policy and are currently reviewing our Māori strategy, Ngā Pou ē Wha, and Te Whare Barnardos, our overarching Te Ao Māori internal kaupapa. Their review and recommendations on these documents of key importance to Barnardos will help to ensure our responsiveness to Māori is intrinsic to the way we manage and deliver our services and undertake our activities.





OUR PARTNERS

Every day throughout Aotearoa, we help tamariki and rangatahi to shine bright.

We can’t do this on our own, and by joining with others who share our values and vision for children, we do more for children and their families and whānau.

Relationships and partnerships are fundamental to our mahi at Barnardos. We are proud of the strong partnership approach with Oranga Tamariki that has underpinned the development of new care services in Canterbury and Auckland. We are privileged to be part of Mana Ake, a cross-government initiative led by the Canterbury District Health Board, delivering dedicated mental health and wellbeing support to children in school, Years’ 1-8. MidCentral District Health Board funding sits behind our Bumps to Babies pregnancy and antenatal programme in the Manawātū/Horowhenua region.

Our children’s safety programme Footsteps to Feeling Safe is founded on funding from the Ministry of Justice,

and our work supporting the Ministry of Education with the Intensive Wraparound Service goes from strength to strength.

Our partnerships extend beyond government in many and varied ways. In the spirit of kotahitanga this year, we have teamed up with others who share our vision for children, to advocate for positive change. On reforms underway in the early learning sector, we have advocated with the New Zealand Home Based Early Childcare Association, calling for measures to strengthen the early learning environment for children, families, and educators. More broadly, we contribute to advocacy efforts through the Children’s Rights Alliance Aotearoa New Zealand, Tick for Kids, and the Children’s Convention Monitoring Group.

We acknowledge the support of our government partners and the confidence they continue to express in the outcomes we achieve with their ongoing funding.

Government Funding Partners:

Oranga Tamariki

Ministry of Education

Ministry of Social Development

Ministry of Justice

Canterbury District Health Board

MidCentral District Health Board

Our joint Advocacy with FairWay under our Memorandum of Understanding has continued this year too, focusing on family justice system reform. We have contributed to new collaborative efforts focused on issues affecting children's rights and wellbeing, such as the Kore Hiakai movement focused on eliminating food poverty in Aotearoa, and to collaborative advocacy with Social Service Providers Aotearoa to advocate for fairer, more sustainable funding for the community-based social services sector. As a partner in the Child Rich Communities Project alongside Inspiring Communities, Plunket, Save the Children and UNICEF, we are contributing to growing a child-rich, community-led movement to improve child and family wellbeing in Aotearoa.

In the Māori development space, Barnardos is partnering with the Australia New Zealand Association of Social Workers and the Social Workers Registration Board to host two symposiums in early 2020. These symposiums will strengthen social work practice, focusing on current Māori social service research and practice.

Little things can make a big difference, which is why we continue our partnership with

the Sarah Lilli Fund. There are over 250,000 children in New Zealand living below the poverty line whose families struggle to provide day-to-day necessities, let alone any extras. Together with the Sarah Lilli Fund, over the past year we have given over 140 children an opportunity that would not otherwise have been possible for them. We help children and young people to pursue a creative, sporting or social opportunity through grants for lessons, sporting equipment, or musical instruments. Alternatively we help them enjoy a special celebration, experience, or holiday, providing grants for holiday programmes or camp fees.

In South Auckland, our partnership with Te Whare Ruruhau o Meri and Fonua Ola through our Ngā Pou Tuarongo collaboration continues strongly. Ngā Pou Tuarongo is transforming service delivery to support whānau and families to stay together and keep their tamariki and children safe, in the context of family violence and harm underpinned by root cause drivers such as addiction, intergenerational trauma and poverty. Ngā Pou takes an intentionally cross-cultural approach, grounded in the belief that 'ma te kotahitanga whai kaha ai tātou' – in unity we find strength.

Relationships and partnerships are fundamental to our mahi at Barnardos.

Through our new and ongoing partnerships, we live our Guiding Principles of Māiatanga, Kotahitanga, and Kaikōkiritanga.



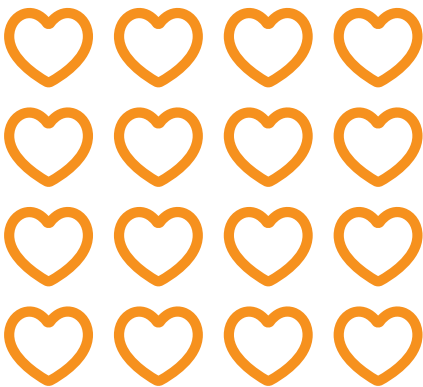
OUR FAMILY OF SUPPORTERS

Behind all our work and the lives changed stands the Barnardos family of supporters. They are a diverse bunch, ranging from seven to 97 years old, small community groups to major corporations, and giving by cheque, phone, and the internet. Their donations, grants, and in-kind support are vital to everything we do. They really make a difference.

Thank you. We couldn't do it without you.

During 2019

16,653 donors



♥ = 1,040 donors

16,007 individuals

502 families

144 organisations
including trusts

Nurturing the Next Generation of Donors

In March we received a letter from seven year old Tom. Each week he puts a part of his pocket money in a 'give jar', and when it is full he gives it to a New Zealand charity. Tom wrote to tell us that this time, he had decided to give the \$54.60 he had saved up to Barnardos. It is heartening to see a young child wanting to help other children and learning the joy of giving at the same time. Thank you Tom.

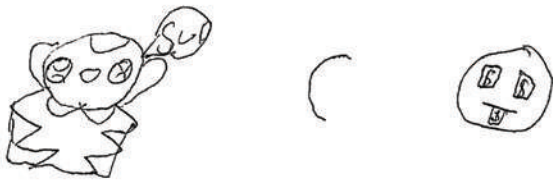
A Lasting Legacy

Last September we were saddened to hear of the passing of a long-time Barnardos supporter. A true philanthropist, he was very involved with his local church and community as well as supporting many charities. He often used to say that respect, for yourself, other people, even his animals, was the key to a good life and it was a lesson he was keen to share, especially with young people. In 2018, with his wife, he established a perpetual trust, naming Barnardos as one of the beneficiaries. He leaves a lasting legacy of humble generosity and kindness.

10 March 2019

Dear Barnardos,
My name is Tom and I am 7 years old. We get pocket money each week for jobs we do at home. We have a give jar and each week we put some money in it. When it is full we decide to give it to a charity that helps kiwi kids. My give jar has \$54.60 in it. I have decided to give this money to Barnardos.

from tom



Corporate Sponsors and Partners



Milford Asset Management

Specialist investment firm Milford Asset Management has been a corporate partner since 2013. It is a relationship that has strengthened and grown over the years as the company itself has grown. As a major sponsor of 0800 What’s Up, they have become a mainstay of the service. We are grateful not only for their significant financial support, which they increased again this year, but how strongly they believe in What’s Up. They take every opportunity to promote the service. It is this strong, shared commitment to help New Zealand children that makes this a partnership in the true sense of the word.



OfficeMax

Our relationship with office and education supplies company OfficeMax is both longstanding and multifaceted. They are a supplier, a sponsor, and active promoter of 0800 What’s Up, and together we run their Max e-Grants programme. Since 2011 this programme has been providing grants through schools so that children do not feel isolated or left out of educational activities due to social or economic disadvantage. Over the last year we have been exploring new ways to work together to raise the profile of both What’s Up and Max e-Grants to ensure more children can benefit from these programmes.



Hyundai New Zealand

Proudly 100% Kiwi owned and operated, Hyundai New Zealand has been partnering with Barnardos since 2017. Their cars are used by Barnardos social workers and visiting teachers as they go about their work around the country. Hyundai New Zealand’s support, including a fully sponsored vehicle in Dunedin, helps us to reach more children and families and support them in their own communities.

Other Partners

ANZ Bank

Blackbox

CCL

Datacom

Duncan Cotterill

Fuji Xerox NZ Ltd

Fusion5

Harraway & Sons Ltd

L’Oréal

Microsoft

Umbrellar

Z Energy

Grants and Bequests

BayTrust	Estate of E Chubb	JN Williams Memorial Trust & HB Williams Turanga Trust	Te Puni Kōkiri
Benjamin and Jane Murray Charitable Trust	Estate of Edward Aldred		The Farina Thompson Charitable Trust
Blue Waters Community Trust	Estate of Elizabeth Anne Markham Viggers	Jones Foundation	The Harold Holt Charitable Trust
BlueSky Community Trust	Estate of Fotini Theodorou	Joyce Fisher Charitable Trust	The Irvine Trust
CERT	Estate of Frances Ethelwyne Coleman	Len Reynolds Trust	The Julia Choyce Memorial Trust
Charles & Vera Thrush Charitable Trust	Estate of Gary Roger Nickle	Lois McFarlane Charitable Trust	The Kingdom Foundation
Community Organisation Grants Scheme:	Estate of Hannah Williams Dick-Moir	Lottery Community	The Lion Foundation
Hutt Valley;	Estate of Helen McGill	Marlborough District Council	The Southern Trust
Manukau;		Maurice Carter Charitable Trust	The Sunrise Foundation
North Taranaki;	Estate of John Clegg	Mazda Foundation	The Tindall Foundation
South Taranaki;	Estate of Littlejohn Middleton	Milestone Foundation	Thomas George Macarthy Trust
Waikato West;	Estate of Margaret Ann Tibbles	New Zealand Communities Growth Trust	Trust House Foundation
Whanganui/	Estate of Mr James Camp	New Zealand Community Trust	Trust Waikato
Wairarapa/	Estate of Robert Boyd Young	Nikau Foundation	Vernon Hall Trust
Whangārei/	Estate of William Harold Meek	Otago Community Trust	Wellington Community Trust
Kaipara; Whitireia	Four Winds Foundation	Pelorus Trust	Whangārei District Council
Community Trust of Southland	Glenice and John Gallagher Foundation	Pub Charity Limited	Winton and Margaret Bear Charitable Trust
Community Waikato		Rātā Foundation	
David Ellison Charitable Trust	Grassroots Trust	Roger Silson Charitable Trust	
Eastern & Central Community Trust	Hawke’s Bay Foundation	Sir John Logan Campbell Residuary Estate	
Estate of Barbara Woodlock	Hutt Mana Charitable Trust	SKYCITY Hamilton Community Trust	
Estate of Beryl Patricia Pettet	ILT Foundation	Sybil Lane Charitable Trust	
Estate of Diana Elizabeth Driver			
Estate of Dorace Emily Mason			
Estate of Dorothy Lucille Grover			

CARING FOR OUR ENVIRONMENT

This year we took a big and important step by adopting Barnardos’ first Environmental Sustainability Strategy.

Under our Strategic Plan, we have a wider objective of becoming a more sustainable and resilient organisation. We recognise environmental sustainability as being a key part of this overarching commitment to sustainability.

We take seriously our role as a kaitiaki for our environment. We acknowledge that as an organisation working to better the lives of children every day, we have a responsibility to protect the ongoing health and sustainability of our precious natural environment in which children grow up, and in which we want them to thrive and shine.

It is crucial that all sectors – including the NGO and charitable sector – implement an ethos of environmentally sustainable practices and operations, if we are to truly create a more sustainable environment in Aotearoa New Zealand and on planet Earth. At Barnardos, we are quick to acknowledge that we are currently far from perfect when it comes to our environmental performance and sustainability credentials. However, we are striving to be better. Ultimately, we hope to be a leader in the NGO and charitable

sector in New Zealand when it comes to ensuring our operations are undertaken in increasingly sustainable ways, protecting and respecting the environment.

We have a unique natural environment and ecosystem in Aotearoa. However, we know it is fragile to the effects of pollution, over-consumption and unconscious consumerism, and degradation through human-induced forces such as global warming. Children and young people themselves are highly concerned about the impacts these factors are having on our planet and our natural environment in Aotearoa, and the implications for intergenerational and societal equity. They are at the forefront of advocating for New Zealanders and countries all around the world to take better care of our natural environment.

It is incumbent on Barnardos as a national children’s organisation and acting consistently with our Guiding Principles (especially in this context, those of Mahi Tōtika and Kaikōkiritanga), to implement a strategy which will see us become more environmentally sustainable across our organisation. In doing so, we will be acting

in an intergenerationally responsible way, consistent with protecting and promoting children’s rights and wellbeing now and into the future. This is also consistent with the Sustainable Development Goals (SDGs), which New Zealand has agreed to achieve by 2030. The successful achievement of the SDGs is dependent on positive action from all sectors – across government, civil society, and business – and Barnardos can and must play its part.

Barnardos’ commitment to environmental sustainability connects strongly with our role as an advocate for the rights and wellbeing of children in Aotearoa New Zealand, and it acknowledges the platform we have as a national children’s charity to champion issues that matter to children and which affect their lives. While we know that achieving the goals set down in our Environmental Sustainability Strategy will not be easy, this is a journey we are committed to embarking on. Environmental sustainability will be a balancing act for us, with financial, social, quality of service delivery, and other aspects of our operations all needing to be considered.



OUR OVERARCHING ENVIRONMENTAL SUSTAINABILITY GOAL:

Barnardos will be carbon neutral by **2050**

We'll achieve this through reducing our carbon emissions annually by **5%**

WE'LL DO THIS BY:

- Making changes to how and when we travel
- Reducing electricity consumption
- Adopting and deploying environmentally friendly printing and technology solutions
- Partnering with like-minded organisations that show evidence of operating sustainably
- Improving our recycling initiatives
- Maximising digital solutions to reduce paper-based consumption
- Ensuring new office and learning centre builds consider environmental sustainability
- Calculating and reporting our carbon emissions quarterly and setting annual targets for reduction

Summary Financial Statements

Whakarāpopototanga Tauākī Pūtea

Statement of Comprehensive Revenue and Expense For the year ended 30 June 2019

	2019 \$'000	2018 \$'000
Revenue		
Revenue from Non Exchange Transactions		
Ministry of Education	18,239	17,468
Oranga Tamariki and Ministry of Social Development	18,272	13,222
Funds Raised by Barnardos	5,900	6,467
Other Grants & Income	2,496	1,799
Revenue from Exchange Transactions		
Parent Fees	2,951	2,769
Other Income	313	347
Interest from Investments	420	381
Total Revenue	48,591	42,453
Expenses		
Employees	35,325	30,929
Administration	4,835	3,930
Occupancy	2,764	2,329
Fundraising	1,315	909
Service Delivery	2,860	2,730
Depreciation & Amortisation	1,426	1,712
Total Operating Expenses	48,525	42,539
Total Operating Result	66	(86)
Less Impairment	190	121
Net Surplus/(Deficit)	(124)	(207)
Total Comprehensive Revenue & Expense	(124)	(207)

Statement of Changes in Equity
For the year ended 30 June 2019

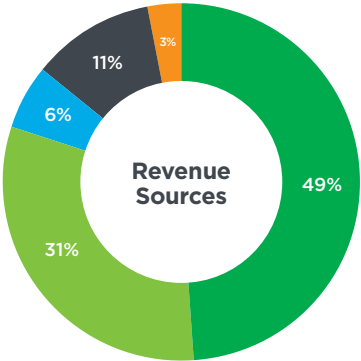
	2019 \$'000	2018 \$'000
Opening Accumulated Funds	21,683	21,890
Total comprehensive revenue and expense	(124)	(207)
Closing Accumulated Funds	21,559	21,683

Summary Statement of Cash Flows
For the year ended 30 June 2019

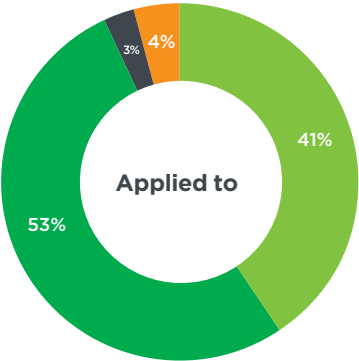
	2019 \$'000	2018 \$'000
Net cash flows from operating activities	1,883	1,141
Net cash flows applied to investing activities	(1,803)	(802)
Net increase in cash and cash equivalents	80	339
Opening cash brought forward	3,451	3,112
Net increase in cash and cash equivalents	80	339
Closing cash and cash equivalents carried forward	3,531	3,451

Summary Statement of Financial Position
as at 30 June 2019

	2019 \$'000	2018 \$'000
Total Non Current Assets	12,925	13,342
Total Current Assets	14,477	13,405
Total Assets	27,402	26,747
Total Equity	21,559	21,683
Total Non Current Liabilities	10	39
Total Current Liabilities	5,833	5,025
Total Liabilities	5,843	5,064
Total Equity and Liabilities	27,402	26,747



- Government Contracts
- Early Education Subsidies
- Contributions from Parents
- Fundraising
- Other Income



- Early Learning Services
- Child & Family Services
- Raising Funds
- Other

Notes to the Financial Statements

For the year ended 30 June 2019

1. Reporting Entity

The financial statements of Barnardos New Zealand (Barnardos) for the year ended 30 June 2019 were authorised for issue in accordance with a resolution by the Board on 29 August 2019.

Barnardos provides social service support for children and families. Its registered office is at 181 Vivian Street, Wellington, New Zealand. Barnardos is a Society Incorporated under the Charitable Trusts Act 1957 and incorporated in New Zealand. Barnardos is a registered Charity under the Charities Act 2005 in New Zealand where it is domiciled.

2. Summary Financial Statements

The summary financial statements have been extracted from the full financial statements of Barnardos. The summary financial statements comply with PBE FRS 43: Summary Financial Statements. The summary financial statements cannot be expected to provide as complete an understanding of the financial performance and financial position of Barnardos as the full financial statements. No information extracted from the full financial statements has been restated or reclassified.

The functional and presentation currency for these financial statements is New Zealand Dollars rounded to the nearest thousands of dollars.

A set of the full financial statements, prepared in accordance with Tier 1 Public Benefit Entity Standards, can be obtained by contacting the Chief Financial Officer, on (04) 801-1775, or writing to the Chief Financial Officer, Barnardos New Zealand, PO Box 6434, Wellington 6141.

The full financial statements which were authorised for issue by the Board on 29 August 2019 have been audited by EY who issued an unqualified opinion with no explanatory paragraphs dated 29 August 2019.

3. Contingent Liabilities

A Royal Commission of Inquiry into Historical Abuse in State Care and in the Care of Faith-based Institutions was established by the Government on 12 November 2018. The work of the Inquiry is getting under way during 2019 and will continue for a number of years.

The Inquiry’s definition of ‘state care’ covers care facilities and early childhood education. During the period of time under examination by the Inquiry, Barnardos was contracted to the Government to provide care services on behalf of the Government, and also provided early childhood education, so may potentially be required to engage with the Inquiry.

The Inquiry is empowered to look into abuse alleged to have happened in state care settings over the 50 year period from 1 January 1950 to the end of 1999. Although the Inquiry may make findings of fault, it has no power to determine the civil, criminal, or disciplinary liability of any person.

Whilst Barnardos currently has had no formal complaint made against it resulting from the publicity generated by the Inquiry, it is possible complaints may emerge. Even if they did, there is uncertainty as to whether liability will rest with the state or the care provider for any financial compensation.

4. Contingent Assets

There are no contingent assets as at 30 June 2019 (2018: \$Nil).

5. Events Subsequent to Balance Date

In July 2019 the property at 216 Waterloo Road was sold. Settlement is expected in March 2020. (2018: Nil).



Independent Auditor’s Report

To the members of Barnardos New Zealand (“Barnardos”)

The summary financial statements on pages 47 to 50, which comprise the summary statement of financial position as at 30 June 2019, the summary statement of comprehensive revenue and expense, summary statement of changes in equity and summary statement of cash flows for the year then ended, and related notes, are derived from the audited financial statements of Barnardos for the year ended 30 June 2019. We expressed an unmodified audit opinion on those financial statements in our report dated 29 August 2019. Those financial statements, and the summary financial statements, do not reflect the effects of events that occurred subsequent to the date of our report on those financial statements.

The summary financial statements do not contain all the disclosures required for full financial statements under generally accepted accounting practice in New Zealand. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of Barnardos.

This report is made solely to Barnardos’ members, as a body, in accordance with our engagement agreement. Our engagement has been undertaken so that we might state to Barnardos’ members those matters we are required to state to them in our report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than Barnardos and Barnardos’ members as a body, for our work, for this report, or for the opinions we have formed.

Board Members’ Responsibilities

The Board Members are responsible for the preparation of summary financial statements in accordance with FRS-43: Summary Financial Statements.

Auditor’s Responsibilities

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA (NZ)) 810, “Engagements to Report on Summary Financial Statements.”

Other than in our capacity as auditor we have no relationship with, or interest in, Barnardos.

Partners and employees of our firm may deal with Barnardos on normal terms within the ordinary course of trading activities of the business of Barnardos.

Opinion

In our opinion, the summary financial statements derived from the audited financial statements of Barnardos for the year ended 30 June 2019 are consistent, in all material respects, with those financial statements, in accordance with FRS-43.

Ernst & Young

29 August 2019
Wellington

Government Equity Funding Subsidies

For the year ended 30 June 2019

In accordance with the Ministry of Education we report the following:

Centre/Network	Low Socio Economic	Special Needs	Language	Isolation	Total
Auckland Central South	5,391	2,527	-	-	7,918
Huia-Gisborne Hawkes Bay	6,430	5,841	-	-	12,271
Manawatū	13,243	11,980	-	-	25,222
Southland Two	6,264	5,668	-	-	11,932
Upper South	-	-	1,043	-	1,043
Wellington Tahi	6,726	6,047	-	-	12,773
Cannons Creek	3,619	1,410	-	-	5,029
Clendon	39,339	19,202	-	-	58,542
Cranwell Park	7,762	7,049	-	-	14,810
Cromwell	-	-	3,031	-	3,031
Hastings	39,756	15,489	-	-	55,246
Hornby Pasifika	24,237	12,151	-	4,287	40,675
Invercargill	9,801	4,960	-	-	14,761
Kaikōura	-	-	3,031	-	3,031
Māngere	52,459	20,631	-	-	73,090
Manurewa	45,009	17,579	-	-	62,588
Ōtara	64,439	31,375	-	-	95,814
Palmerston North	9,181	8,303	-	-	17,483
Porirua	22,988	8,958	-	-	31,946
Te Puna Oraka	16,985	8,498	-	-	25,483
Turua	8,381	7,589	-	-	15,970
Wainuiomata	15,017	7,520	-	-	22,536
	397,027	202,776	7,105	4,287	611,194

Equity funding was used in the following ways:

- To provide curriculum resources and equipment, so that we can support the achievement of learning outcomes for our tamariki.
- For teacher and educator professional learning and development, so that we continue to provide high quality early childhood education for our tamariki.
- To attract highly capable teachers and visiting teachers, particularly in areas of isolation or where networks are based across a wide geographic area.

The use of this funding enables Barnardos to deliver to the unique demands and needs of each community and do more for our tamariki.

To protect client privacy, in some of the stories names have been changed and models have been used.

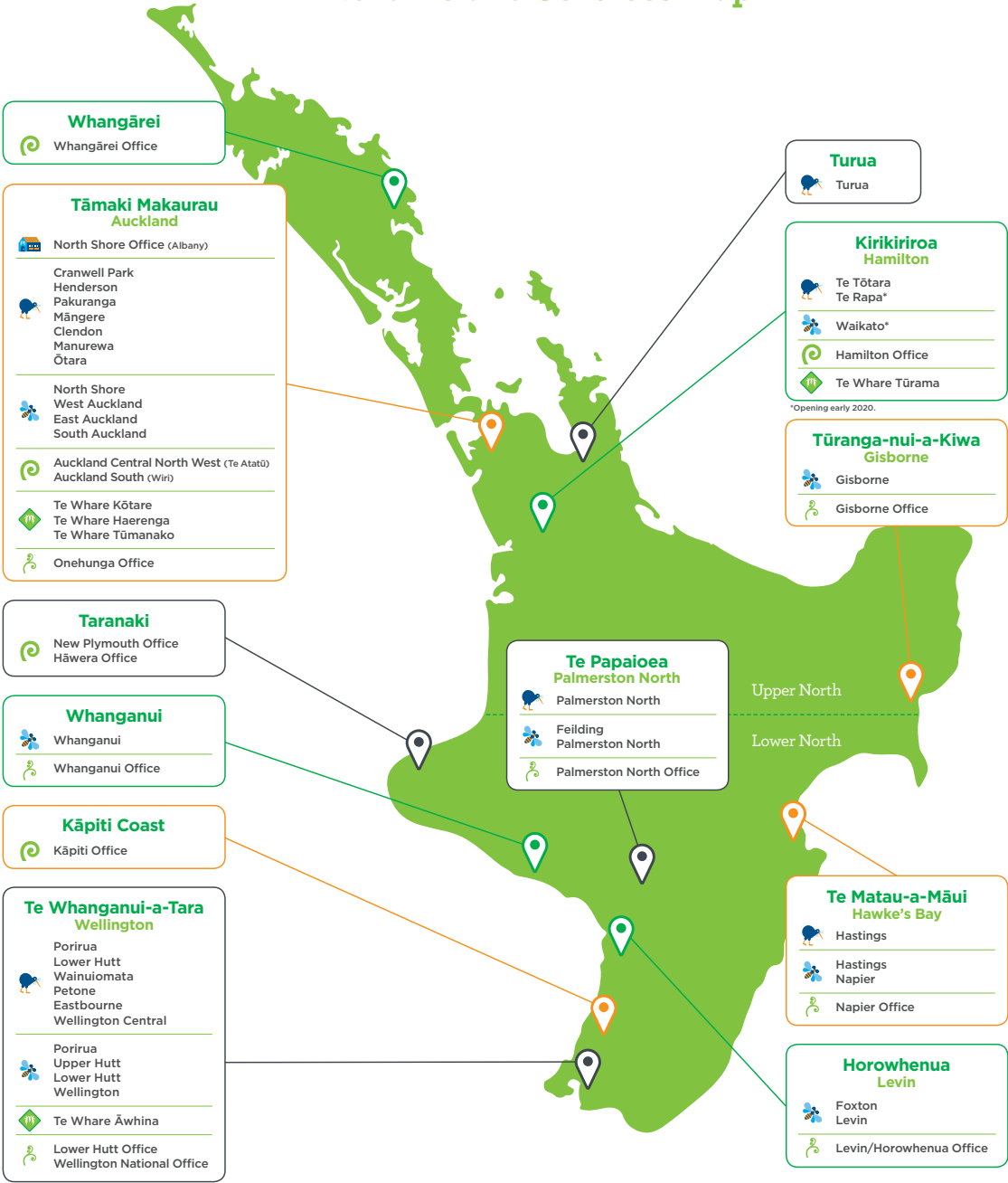
The photos used on pages 35 and 53 were provided by New Zealand Story. All credit for these images goes to Chris Williams.

The photo used on page 20 was provided by Twenty20.com



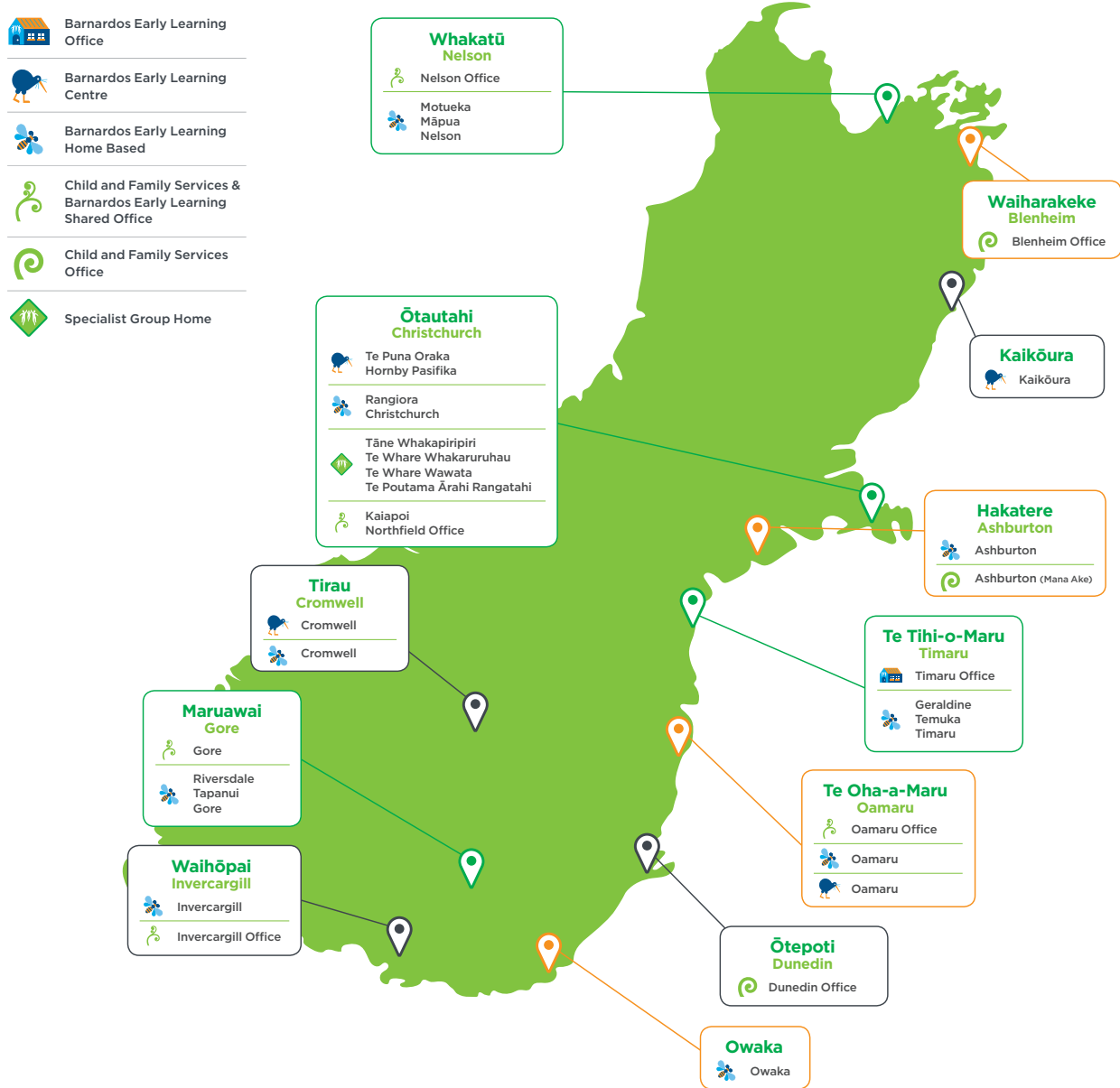
Te Ika-a-Māui

North Island Services Map



Te Waipounamu

South Island Services Map





Kia eke ai te hunga taitamariki
ki ngā rangi tūhāhā



barnardos.org.nz